



QUALITY HOLIDAYS & DAY EXCURSIONS BY COACH Local Boarding Points • No Feeder Coaches

# Award winning

**BOON'S** 

A very warm welcome to our exciting brochure for 2015; packed full with a wonderful selection of holidays, short breaks and day excursions.

# Methods of Payment



Calibre Travel

We accept payment via cheque, bank transfer, cash, credit card and debit card. Please refer to page 24 for further details

### Gift Vouchers STUCK FOR IDEAS FOR CHRISTMAS, BIRTHDAYS OR ANY OTHER SPECIAL OCCASION?

Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays. **CALL US NOW!**  t will fi

Our aim, as ever, is to give you the best coach travel experience possible, and our itineraries have been carefully planned with your pleasure and enjoyment in mind.

As usual, we have included some new tours, alongside the familiar favourites, and feel confident that you will find something of interest.

For all of our holidays and short breaks, all excursions are included in the tour price, and for most destinations, visits to places of interest en-route are possible; making travelling days enjoyable, rather than days to be endured.

In order to maintain and improve our service, we positively encourage you to give us feedback on your experiences. We appreciate all of your comments, so please keep writing, emailing and telephoning; we love to hear from you.

We are greatly looking forward to the pleasure your company during 2015 and wish you all a happy and healthy year ahead.

# Don't miss out...call us now on 01245 382397 The difference is... we care...

# Bookings & enquiries 01245 382397

Mobile 07899 738 963 Website www.boons-holidays.co.uk Email boons\_calibre\_travel@lineone.net Opening Hours 9am - 6pm, 7 days

(if we are not in a position to immediately answer your call, please leave an answerphone message; call 2 or text our mobile; or email your enquiry)



# About Us

Hector Boon and his

which was operated

restored 1950 Bedford,

alongside the modern fleet during the 80's

# The Boon's name has been associated with the travel industry for over 70 years.

In 1993, Suzanne Evans established Boon's Calibre Travel alongside the well respected Boreham coach hire business, Boon's Coaches, to specialise in the provision of quality coach tours and day excursions.

Today, Suzanne, who was born in Boreham, runs the business from the neighbouring village of Hatfield Peverel, using vehicles supplied by Kings Coaches, an established family firm of more than 60 years standing. She is married to Alan and they have two sons, Matthew aged 16 and David aged 11.

Boon's Calibre Travel is committed to promoting quality tours and excursions to the exacting standards expected from a company bearing the Boon's name, while still retaining the caring family ethos, which is so important, and yet, is sadly lacking in today's world.

The company's success in local, regional and national industry awards, in particular for excellent customer service, is indicative of Suzanne's commitment to the business and her clients.

The "Boys," Summer 2014

# A message from the proprietor

We hope that after reading

through our brochure, you will be inspired to travel with us. We have put on paper the facts concerning each holiday, short break and day excursion, however, the "family" atmosphere that prevails on our tours cannot be expressed in black and white, so we invite you to join our many regular customers (indeed friends) to experience for yourselves what we have to offer.

We very much look forward to meeting you soon.

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# All holidays & short breaks feature...

- Accommodation of 3 star standard or above, unless stated otherwise
- En-suite bedrooms
- Breakfast & evening meal\*
- All listed excursions
- Local boarding points
- No feeder coaches
- No interchanges
- \* unless stated otherwise in the tour description

Find us on facebook

# Day Excursions 2015

A selection of carefully planned day excursions for your pleasure and enjoyment

Unless stated otherwise, for all day excursions, we require a £10 per person non-refundable deposit on booking, with the balance due 6 weeks prior to travel. Please refer to page 8 for full terms and conditions and additional booking instructions

#### From the stars of Strictly Come Dancing...Dance 'til Dawn Saturday 21st March

Strictly Come Dancing favourites Vincent Simone & Flavia Cacace return to Southend with their sensational dance show Dance 'til Dawn. A classic love story that brings 1940's Hollywood glamour to the present, in a]afternoon of timeless sophistication and breathtaking dance. Cliffs Pavilion, Southend. 2.30pm matinee.

Adults/SC: £52.50



#### Springtime tour...Daffodils & Windmills (includes lunch) Friday 27th March

Our circular springtime tour takes us through Chipping Ongar, Fyfield, the Rodings, Great Dunmow and Medieval Thaxted, with its 15th Century Guildhall and restored windmill, to beautiful Finchingfield, renowned for its picturepostcard village green, duck pond and post mill. After a lovely carvery lunch in the poplar Bosworth's Tea Rooms (now owned by Tiptree) we return home via Steeple Bumpstead, Baythorne End, Clare, Foxearth, Sudbury and Bures (includes carvery main course & tea/coffee - sweets are extra, payable on the day) Adults/SC: £38.50 (Not B & S)

#### Rogers and Hammerstein's Carousel Saturday 18th April

Performed by the Southend Operatic & Dramatic Society, who have a long an rich history dating back to 1890, and written by the legendary team of Rogers & Hammerstein, Carousel features much-loved songs such as You'll Never Walk Alone, The Carousel Waltz, If I Loved You, June is Bustin' Out All Over, Soliloquy and When The Children Are Asleep.

The story tells the tragic tale of Billy, a swaggering carousel barker, who takes his own life and then returns to earth to help the family he left behind. Palace Theatre, Southend. 7.30pm performance, best price stalls. Adult/S.C: £36.95



#### Spring Blossoms & the Lavenham Swan (includes lunch) Thursday 30th April

Today's tour takes us across country via Great Horkesley, Nayland and Lavenheath to beautiful Lavenham, the finest medieval village in England, where we take lunch at the stunning 15th century 4 \* Swan Hotel, with its award-winning restaurant. After lunch we have the opportunity to explore this historic, half-timbered, former wool town, before making our way to Monks Eleigh, one of Suffolk's prettiest villages, where we visit Bridge Farm Barns, a collection of unique retail outlets (including the Corn Craft Corn Dollies) and a tea room (includes twocourse lunch)

#### Adult/S.C: £42.50

(Not B & S)

#### Friars, Smugglers & Historic Faversham Saturday 16th May

Our tour today takes us to some of the lesser known treasures of Kent. Our coffee stop is at the 13th century Aylesford Priory, where we have time to visit the on-site pottery and take a peaceful stroll in the grounds. Continuing on, we reach the charming, historic town of Faversham, nestling between the rural delights of the Kent Downs and the beauty of its coastal wetlands, with its wealth of listed buildings, including the finest medieval street in England. Our final visit is to the unspoilt, former smugglers haunt of Deal, considered by many to be Kent's prettiest seaside town. A traditional resort with an attractive promenade. two castles, a pier, beautiful pebble beaches, Deal still has a small fishing fleet working from its shores Adult/S.C: £34.50



#### The National Stud & Historic Bury St Edmunds Saturday 30th May

On leaving our last local boarding point, we make our way to the attractive town of Bury St Edmunds, with its famous street market, magnificent cathedral and vibrant Abbey Gardens. After lunch, we visit the National Stud at Newmarket, where we enjoy an informative guided tour of the paddocks and have the opportunity to see some of the magnificent horses. Note: the tour of the stud is mainly on the coach, with very little walking involved, and lasts approximately 90 mins (includes: tour of the National Stud, tea/coffee & biscuits) Adult/S.C: £45.95 (Not B & S)



#### Ancient Woodbridge & Elegant Aldeburgh Thursday 11th lune

Today's delightful tour takes us to the traditional seaside resort of Aldeburgh, with its charming high street, lined with small independent shops, and a pebble beach, where fisherman sell their daily catch. Ample time to explore, and to sample the town's delicious fish & chips, before we continue along the sea shore, past the controversial Scallop sculpture, and through the fantasy mock Tudor village of Thorpeness (famous for its House in the Clouds) to the ancient market town of Woodbridge, attractively located on the Deben Estuary and considered one of East Suffolk's most desirable places to visit. We return home via the pretty villages of Wherstead. Brantham, Lawford & Ardleigh (Not B & S)

Adult/S.C: £31.95

#### A Day at Newmarket Races Saturday 20th June

A fantastic day at the races, on Newmarket's famous July Course. A racegoers favourite, with its unique charm and romantic appeal. This is a relaxed race day, suitable for all, where passion and fashion meet sizzling sport, to create an exhilarating atmosphere. Enjoy a picnic beside the coach or take advantage of the many on-site refreshment outlets. We are offering two ticket options:

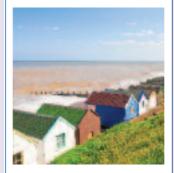
A Grandstand & Paddock Enclosure ticket is good middle ground, from here there are good views of the racing and good access to a variety of food and drink outlets.

Premier Enclosure admission gives access to the best facilities and the best views of the racing action. There is also a wider choice of food and drink outlets.

Adults/S.C: £42.95 (Grandstand - dress code: smart/casual) Adults/S.C: £49.95 (Premier- dress code: smart)

#### The "lewel of the Weald" & an Artists Garden Saturday 27th June

Our excursion today takes through the Kent countryside to the delightful town and cinque port of Tenterden, which boasts an attractive tree-lined High Street, and a wealth of specialist shops, tearooms, pubs and restaurants. Known as the "Jewel of the Weald". Tenterden is also home to the Kent & East Sussex Steam Railway which has a museum, restaurant and gift shop. After lunch, we travel via Hawkhurst & Flimwell to Marle Place Garden, a fascinating 10 acres of carefully planted grounds, nestling within the "Garden of England". With a surprise around every corner, a colourful Orchid collection, an artist's studio and a gallery, housing various exhibitions throughout the season, Marle Place is truly one of the "Seven Wonders of the Weald" (includes admission to garden) Adult/S.C: £39.95



#### Sleepy Southwold & Delightful Dunwich (includes lunch) Saturday 11th July

Today's ever popular tour commences with a coffee stop at the welcoming Notcutts Garden Centre in Woodbridge. Continuing on, through rolling expanses of broom and heather, we reach the former Roman and Medieval port of Dunwich, where we enjoy lunch at Flora Tearooms, reputedly the best fish and chip restaurant in East Anglia. We spend the afternoon in the quiet, unspoilt, seaside resort of Southwold, with its picturesque greens, pretty cottages, 19th century lighthouse, pier and colourful beach huts (includes 2course fish & chip lunch with tea/coffee - salads are available). Adult/S.C: £42.95 (Not B & S)

#### Historic St Albans, Roses & the Grim's Dyke Hotel (includes afternoon tea) Wednesday 15th luly

Today we visit Hertfordshire's oldest town, the Roman city of St Albans, with its magnificent Abbey Church, dominating the skyline. The town boasts all the usual high street names, many individual shops and a vibrant open air market. Those who wish to spend some time in the nearby National Rose Societies Gardens of the Rose may do so (coach travel included, admission extra-payable on the day). Our afternoon will be spent at the Grade II listed 4\* Grim's Dyke Hotel, the magnificent former country residence of Sir William Gilbert - Gilbert & Sullivan, where we enjoy afternoon tea in the AA rosette restaurant, and take a stroll in the peaceful gardens & woodlands (includes afternoon tea consisting of scones, fancies, tea/coffee) Adult/S.C: £41.50

Sandringham Flower Show

# Wednesday 29th luly

Sandringham Flower Show is one of the most prestigious horticultural events in the East of England. Set in the wonderful surroundings of Sandringham Park, overlooked by the estate's magnificent house and church, this one-day show attracts not only leading horticulturalists, but traditionally, Royal patronage. A unique event, with crafts, arena events and much, much more, it provides a superb day out for all ages (includes admission) Adult/S.C: £44.95

Children (Under 17): £34.95

#### The Sunrise Coast & the Oakland's Hotel (includes lunch)

Thursday 20th August

Today's excursion takes us into Norfolk where we visit the popular Oakland's Hotel, near Norwich, for a lovely carvery lunch. After our meal, we spend the remainder of the day in the seaside resort of Lowestoft, the most easterly town in England and the heart of Suffolk's "Sunrise Coast". With its clean sandy beaches and excellent shopping areas, Lowestoft is the perfect place to spend a relaxing afternoon (includes 3-course carvery lunch) Adult/S.C: £43.50 (Not B & S)

#### Annie...the Musical (includes lunch) Wednesday 5th August

Starring Craig Revel Horwood, "Mr Nasty" from the BBC's Strictly Come Dancing, ANNIE, the world's favourite family musical, comes to Southend. Set in 1930's New York during the depression, Annie is forced to live a life of misery & torment at Miss Hannigan's orphanage. She's determined to find her real parents, however, spiteful Miss Hannigan (Craig Revel Horwood) has other ideas...With its award-winning score, this stunning production includes the unforgettable songs: It's the Hard Knock Life, Easy Street, I Don't Need Anything But You and Tomorrow. Cliffs Pavilion, Southend. 2.30pm matinee (includes 2-course meal)

#### Adult/SC: £59.95

#### Treasures of Norfolk... Sheringham & Wroxham Saturday 5th September

We start our tour with a coffee stop at Cherry Lane Garden Centre. Continuing on, we reach the north Norfolk seaside resort of Sheringham, "jewel of the north Norfolk coast", where we have time to explore the quaint town - with its bustling open air market, stroll along the seafront, or watch the steam trains on the Poppy Line. After lunch, perhaps some tasty fish & chips, we make our way to Wroxham & Hoveton St John, connected villages sitting astride the River Bure. Collectively known as Wroxham "capital of the Norfolk Broads", the two villages boast a multitude of attractions including the famous Roy's department store. Adult/S.C: £34.95 (Not B & S)

### Kirstie Allsopp's Handmade Fair Saturday 19th September

Kirstie Allsopp is a TV presenter, well known for her property programs, with on-screen partner Phil Spencer, and the TV show, Kirstie's Handmade Britain. Magnificent Hampton Court Palace is the location for Kirstie's Handmade Fair, which brings together inspiring craft making with Kirstie Allsopp's best designers and artisans, teaching and selling craft products and beautifully designed handmade wares (admission included). Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket prices and booking conditions.

#### Salute to the '40's at Chatham Historic Dockyard Sunday 20th September

A visit to the Historic Dockyard at Chatham, with its many maritime exhibits, is a fabulous day out for all the family. Today, in addition, to the usual attractions, the authentic cobbled streets are filled with period vehicles, evacuees and people dressed in their best 1940's attire, as we are transported back to wartime Britain. Dance troops and entertainers all add to the atmosphere, creating a truly vintage day out. Chatham is where many period dramas have been filmed, including Call the Midwife (admission included).

Adults: £44.95, S.C: £43.45, (Children 5-15 yrs): £39.95



#### Charming St Ives & Historic Ely... Jewel of the Fens Saturday 26th September

Today's delightful tour takes us to two of Cambridgeshire's market towns, close neighbours yet each with their own unique character. Our first stop is the wonderful riverside town of St Ives, beautifully situated on the banks of the Great Ouse. The former home of Oliver Cromwell, St Ives other claim to fame is its splendid 15th century arched bridge and chapel over the river, one of only three such surviving bridges in England. Continuing on, we reach the historic city of Ely, full of charm and beauty, and home to one of the most magnificent cathedrals in England. It's market day today, so pick up a bargain from one of the many stalls selling crafts, gifts, collectables & food Adult/S.C: £29.95



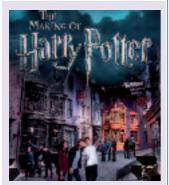
#### Autumn Tints...the High Weald & the Benenden Bull (includes lunch) Thursday 8th October

Today we visit the High Weald of Kent, an Area of Outstanding Natural Beauty, lving in the heart of South East England. Our scenic route takes us through the Weald villages of Frant, Wadhurst, Ticehurst & Flimwell and Hawkhurst to the idyllic village of Benenden, home of the Bull PH. We eniov a lovely two-course lunch, with tea/coffee included, before making our way through Rolveton & Tenterden to Bybrook Barn Garden Centre, where we have time for refreshments, shopping, and perhaps a lakeside walk (includes 2-course lunch, tea/coffee) Adult/S.C: £44.95

#### Poppy Factory Tour (includes lunch) Thursday 22nd October

At the time of year when we remember all those who have suffered during many wars, we depart for an interesting visit to the Poppy Factory in Surrey. On arrival, we enjoy a lovely 2-course lunch, prior to an informative guided tour, which includes a talk, video presentation and a walk round the factory floor. Afterwards there will be the opportunity to purchase souvenirs from the gift shop. We will stop for morning coffee at the Nottcuts Garden Centre near St Albans (includes factory tour & lunch) Adult/S.C: £39.95





#### Discover the Magic of Harry Potter Monday 26th October

The Warner Bros. Studio Tour, London provides an amazing opportunity to explore the magic of the Harry Potter™ films - the most successful film series of all time. This unique walking tour takes us behind-the-scenes and showcases a huge array of beautiful sets, costumes and props. It also reveals some closely guarded secrets about the special effects and animatronics. Step inside and discover the actual Great Hall; explore Dumbledore's office; and walk along the famous cobbles of Diagon Alley, home of Ollivanders wand shop, Flourish and Blotts, the Weasleys' Wizard Wheezes, Gringotts Wizarding Bank and Eevlops Owl Emporium. Note: There is a restricted pick up route for this departure.

Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket prices and booking conditions.

#### Winter Warmer at the Bull Hotel (includes lunch)

#### Sunday 1st November

Today's tour takes a scenic route, via Bures and Sudbury, to the attractive village of Long Melford, with its magnificent broad High Street, lined with a variety of timber framed and Georgian brick houses. We enjoy Sunday lunch at the well-respected Bull Hotel, before making our way home via the attractive Suffolk villages of Lavenham, Monks Eleigh, Chelsworth, Polstead, Stoke-by-Nayland, Thorington Street & Stratford St Mary (includes two-course lunch with tea/coffee) Adult/S.C: £41.50 (Not B & S) Swinging into Christmas at Wicksteed Park (with lunch & afternoon tea) Sunday 15th November

Get into the party spirit with a visit to Wicksteed Park's festive production "Swinging into Christmas". Enjoy a collection of classic and festive hits from the golden age of swing, with a glittering dedication to legends such as Frank Sinatra, Tony Bennett, Dean Martin, Bing Crosby and many others. The show features an outstanding cast of multi-talented singers, dancers and actors all backed by the Pavilion's sensational resident jazz trio (includes ticket, 2-course Christmas lunch and afternoon tea)

Adult/S.C: £59.95 Balance due: 15/8/15



#### Waddeston Manor at Christmas Saturday 21st November

Magnificent Waddeston Manor in Buckinghamshire was built by Baron Ferdinand de Rothschild in the style of a French Châteaux. After WW2 the estate was begueathed to the National Trust and opened its doors to the public in1959. In the weeks prior to Christmas, the house will be beautifully decorated for the festive season and at dusk, the grounds will be lit with a festival of light. Our visit coincides with the annual Christmas Fair, which is held on the South front, overlooking the parterre & the Vale of Aylesbury. Stall holders will be housed in charming wooden chalets, crammed full with Christmas decorations, gifts & fine foods.

Adult: £45.95 S.C: £45.95 Children (5-16 inc): 39.95 NT members: £33.95

#### Thursford Christmas Spectacular November/December

Join us for the matinee performance of this ever-popular Christmas extravaganza...as we walk through the doors we are greeted by a spectacle of colour, Christmas decorations adorn the theatre as we sit down ready to be thrilled by the lights, music and nostalgia of this wonderful show. Lunch stop in Swaffham. Sorry no children under 8 yrs admitted. Dates & prices available March.

#### See page 22 for 2-day breaks

Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket dates & prices. Balance due: 22/8/15 (Not B & S)

#### Snape Maltings Christmas Spectacular December

Today we visit Snape Maltings Concert Hall in Suffolk, where the Co-op Juniors Theatre Company will be performing their Christmas Spectacular. Established during WW2, the theatre company, the largest amateur group in the UK, have an excellent reputation for their work and include performers of all ages. Snape Maltings also boasts a range of independent craft and gift shops, tea room and a restaurant. Dates & prices available March.

Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket dates, prices and booking conditions. (Not B & S)

#### New Years Eve Viennese Gala Concert Thursday 31st December

Back by popular demand, for the eighth year running, a spectacular night out at London's Barbican Concert Hall. Herald the New Year with a sumptuous evening of traditional Viennese favourites with the Royal Philharmonic Orchestra led from the violin by John Georgiadis. Performance commences at 7.30pm and finishes approx 10pm. Price available July. Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of the ticket price and booking conditions.

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# How to book your Day Excursion

#### DAY EXCURSION BOARDING POINTS

Additional boarding points are available for holidays & short breaks, see pages 27 & 28

- Colchester
- Stanway, Kings Coaches depot & Tollgate Centre\*
- Marks Tey, Feering & Kelvedon
- Witham (Old Post Office, Town Hall, Bridge Hosp)
- Hatfield Peverel & Boreham
- Springfield, A12 services
- North Springfield
- Chelmer Village Way (ASDA & Henniker Gate)
- Springfield Rd (Plough, Lionmede & Balmoral Ct)
- Chelmsford, Victoria Road
- Chelmsford, New London Road
- Chelmsford, Waterhouse Lane
- Chelmsford, Wood Street
- Chelmsford, Gloucester Avenue
- Gt Baddow & Galleywood
- Stock & Margaretting
- Ingatestone & Mountnessing
- Shenfield & Brentwood\*\*
- Maldon/Heybridge/Langford

#### Please note:

- There is limited car parking at Kings Coaches depot in Stanway;
- \*\* Boarding points not available for departures marked (Not B&S)

All of the boarding points listed above are available at the time of booking, should they be required, however, due to natural demand only a selection will be utilised for any one particular excursion. If you book within 10 days of departure only those boarding points already selected will be available to you.

### Terms & Conditions

(Day Excursions, Theatres & Concerts) 1a For direct bookings, either full payment, or the specified deposit, must be made on booking. Where a deposit is paid, the balance must be forwarded by the balance due date (either 6 weeks prior to departure, or the date specified in the excursion description) otherwise ticket(s) will be offered for resale and the deposit forfeited. For some excursions involving theatre or concert tickets, there may be other payment terms, however, this will be made clear in the excursion description.

**1b** If booking through an agent, full payment must be made on booking.

2a Cancellation/transfer of direct bookings: once tickets are purchased (or deposits paid) refunds will be made, minus the value of the deposit, up until the balance due date. After this date, no refunds will be made, but if you are unable to travel you may pass your ticket to a substitute. If you ask us to re-sell tickets we will endeavour to do so, however, there will be an administrative charge equivalent to either 20% of the full ticket value or to the value of the deposit (whichever is greater) if we are successful. You may transfer your booking, to another departure (within the current season), up until the balance due date, after this date full cancellation charges apply. For some excursions involving theatre or concert tickets, there may be other cancellation/transfer terms, however, this will be made clear in the excursion description.

2b Cancellation/transfer of agent bookings: no refunds will be made unless we are able to re-sell tickets, in which case, we will deal directly with the customer & make a 30% charge to cover administration & agent's commission. You may transfer your booking to a substitute; however, transfers to other departures are not permissible.
 3 Please refer to pages 25 and 28 for our policy on infectious & contagious diseases, which applies to all departures

4 Coaches are designated non-smoking; we reserve the right to terminate the journey of anyone who does not comply with this ruling. 5 No alcoholic drinks are to be consumed on coaches

6 No animals are to be transported on coaches. 7 We reserve the right to cancel any trip that is financially unviable due to a low number of people booked, in which case all monies will be refunded. No further liability is accepted. We also reserve the right to cancel, at any time, due to the unforeseen circumstances described in item 9.

8 We reserve the unconditional right to curtail the journey of (a) anyone likely to cause the spread of Infectious/ Contagious diseases (b) anyone causing distress to others through unreasonable conduct. No refunds will be given & we will not be held responsible for any expense incurred. 9 We cannot be held liable for any late arrivals due to circumstances beyond our control. For example delays due to: road works, road traffic accidents, other traffic incidents, and acts of terrorism such as bomb scares, medical incidents concerning passengers, freak weather conditions, fire, industrial disputes and other similar events beyond our control. We accept no liability for any expense incurred due to unforeseen occurrences such as cancellation of shows, concerts and events

10 If you have an unresolved complaint during your day excursion, please refer to pages 25 & 26 for our complaints procedure, which applies to all departures.

## How to book your Day Excursion

- Call Suzanne on 01245 382 397 to check availability and place a provisional booking. You may also email your requirements.
- 2 Read our Terms & Conditions and forward your payment, along with your name, address, telephone number, excursion title, excursion date and boarding point. Please mention any special needs; dietary, mobility etc. On booking, please pay\* either (a) full amount or (b) the specified deposit, with the balance by the specified due date. If you pay by card or bank transfer, booking information can be given verbally or by email.
- We do not issue written confirmations for excursion payments. Your tickets, along with your boarding time, will be forwarded by post, at least 7 days prior to the excursion departure date.

\* If you require a receipt for your payment prior to the tickets being issued please enclose a SAE. Alternatively, please supply your email address and we will email a receipt for your payment(s)

- Children under 3 yrs of age travel free of charge on day excursions, reduced rates for older children are available on some departures, please call for details.
- Group reductions apply for groups of 7 fare paying passengers & above (see page 24 for details)
- Please make all cheques payable to: Boon's Calibre Travel

#### ALTERNATIVELY, YOU MAY WISH TO BOOK THROUGH ONE OF OUR APPOINTED AGENTS:

- First Bus Chelmsford
   First Bus Colchester
- FIISt Dus Colchester
- Witham Visitor Information Centre
   Terling Post Office
  - Gallivant Travel (Ingatestone)

Group discounts cannot be applied if booking via an agent.

All excursions must be paid for in full if booking via an agent.

Bookings & enguiries: 01245 382397



### **Easter Weekend...** Lancashire, Lakes & the Pendle Witches Friday 3rd April 2015

Our Easter tour takes us to the county of Lancashire, a land of legends & traditions, industrial heritage and Areas of Outstanding Natural Beauty - famous for the War of the Roses, Hotpot and the unfortunate "Pendle Witches". Our feature-packed break includes an informative full-day guided coach tour of Pendle Witch Country & the Forest of Bowland, and we also spend a day enjoying beautiful Levens Hall Gardens and Cumbria's glorious Lake District. In addition, we drive through the beautiful Peak District National Park, and visit historic Chesterfield & the tranquil National Memorial Arboretum en-route.

#### **YOUR ITINERARY**

Day 1: On leaving our local boarding points, we make our way to Lancashire, stopping en-route at the National Memorial Arboretum, a place of tranquillity and reflection acknowledging the personal sacrifices made by the armed forces and civil service of this country. We arrive at our hotel in good time for dinner.

Day 2: Today we are joined by local guide, David Johns, who will accompany us on an interesting coach tour of rural Lancashire. We begin with the area around the infamous Pendle Hill, including the quaint hamlet of Barley and the charming villages of Barrowford & Roughlee, where our guide will describe how, 400 years ago, the injustices of the legal system lead to the execution of the "Pendle Witches". Our lunch stop will be the ancient town of Clitheroe, situated in the picturesque Ribble Valley, with its 12th century Norman castle, street market and a wealth of small shops & tea rooms. After lunch, David will quide us through the rugged, unspoilt stretch of countryside known as the

Forest of Bowland, an Area of Outstanding Natural Beauty covering 300 square miles, dotted with charming stone villages, some of which date back to pre-historic times.

Day 3: Our excursion today takes us northward to beautiful Levens Hall Gardens, situated on the southern edge of the Lake District; famous for having the finest, oldest and most extensive topiary garden in the world, complemented by magnificent, seasonal floral displays in the parterre beneath. Continuing on, we reach the popular Lakeland resort of Bowness, situated on the eastern shore of Lake Windermere. Ample time to explore the many attractions, individual speciality shops and cafes, before we return, alongside the great lake, to our hotel.

Day 4: On leaving our hotel we make our way homeward, our journey taking us via the beautiful scenery of the Peak District National Park to the award-winning historic town of Chesterfield, famous for its bustling

#### HOTEL Best Western Premier Leyland \*\*\*\*

Our hotel is the award-winning 4\* Best Western Premier Leyland, a modern, luxurious hotel, located just outside the Lancashire town of Leyland, and ideally situated for our tour. All bedrooms are well equipped and offer en-suite facilities; there is no lift, however, many ground floor rooms are available, including two with walk-in shower. Meals are taken in the Four Seasons Restaurant, with its tempting menus made from locally sourced ingredients, and a relaxing drink may be taken in the J28 Lounge Bar. The comprehensive leisure club boasts an indoor swimming pool.

INCLUSIONS • 3 nights halfboard in en-suite bedrooms • porterage • ground floor bedrooms • disabled bedrooms • two excursions • visits on outward & return journeys • guided tour • admission to Levens Hall Gardens

open-air market and the crooked-spired church of St Mary & All Saints.

### 4 Days £315 per person

SUPPLEMENTS twin/double room for single occupancy £30 (10 only) £45 thereafter



This tour takes us into Hampshire & West Sussex, two counties known for their rolling countryside, interesting towns, stately homes, gardens & coastal resorts. Our three excursions include Mottisfont Abbey & Gardens, pretty Lymington, Georgian Chichester, the majestic New Forest and the beautiful South Downs. We discover how the loss of Titanic devastated Southampton and spend time in elegant Southsea, maritime Portsmouth and the city of Winchester. In addition, we visit the castle towns of Arundel & Royal Windsor en-route.

#### **YOUR ITINERARY**

Day 1: On leaving our local boarding points, we head south, stopping enroute in Royal Windsor, a town dominated by its magnificent castle, where we have time for sightseeing & lunch.

Day 2: After breakfast, we visit Southampton's fascinating SeaCity Museum where we learn how the sinking of Titanic, in 1912, impacted on the city. Through an interactive model of the massive White Star liner. we gain an insight into the lives of her crew, many of whom were local residents. Continuing on, we travel through the ancient woodlands of the New Forest to beautiful Lymington, a Georgian market town situated on its southern edge. A world renowned sailing resort, the town boasts a number of independent shops and the Old Town Quay.

Day 3: This morning, either relax in our lovely hotel or join our excursion to nearby Winchester. Described as the "perfect English city" and surrounded by idyllic villages, and the rolling South Downs, Winchester's magnificent Gothic cathedral, is one of the largest in England, and boasts the longest nave in Europe. This afternoon we visit Mottisfont Abbey, a romantic house and gallery set in beautiful riverside gardens. Ancient trees, bubbling brooks and rolling lawns frame this lovely old building, which was crafted from a medieval priory, and is full of surprises - with exhibitions of art that intrigue and delight.

Day 4: Today the coach will travel between Chichester, Portsmouth & Southsea, enabling each of us to select two out of the three towns to explore.

Historic Chichester, one of the best preserved Georgian cities in the country, lies between the rolling South Downs and beautiful Chichester Harbour. The city has a compact centre, with excellent shopping, an elaborate market cross and a magnificent Norman cathedral.

Elegant Southsea has pretty gardens, a beach, pleasure pier, a castle dating back to King Henry VIII, interesting museums and ample shopping opportunities.

With 800 years of naval history, the fascinating city of Portsmouth boasts the Historic Dockyard (home of HMS Victory), sightseeing harbour cruises, the magnificent Spinnaker Tower - with its panoramic coastal views and Gunwharf Quays for shopping.

**Day 5:** On leaving our hotel, we cross the South Downs to the attractive, riverside town of Arundel, with its HOTEL Norton Park ★★★★

Our hotel is the sumptuous 4\* Norton Park, beautifully set in 54 acres of parkland on the outskirts of historic Winchester. The elegant 16th century manor house has been complemented with the addition of contemporary extensions, housing the tastefully decorated bedrooms, stylish public areas and a superb leisure club, with indoor swimming pool. All ensuite bedrooms are well equipped, there is a lift and ground floor rooms. Meals are taken in the Scene restaurant, or the Norton Suite, and the Scene Bar & Lounge are open throughout the day.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • Lift • ground floor rooms • adapted rooms • walk-in showers • leisure centre • 3 excursions with visits on outward & return journeys • Admission to Mottisfont Abbey • Admission to SeaCity Museum

historic centre, overlooked by a towering Norman Castle and impressive, gothic cathedral. Continuing on, we visit the popular Polhill Garden Centre.

5 Days £439 per person

SUPPLEMENTS double room for single occupancy £48 (5 only) £60 thereafter



Monday 1st June 2015

A feature-packed break to North Yorkshire, a county of dramatic coastal scenery, rugged moors, gentle rolling hills and an abundance of pretty villages and historic towns. Our delightful tour includes Sewerby Hall & Gardens, the fishing town of Whitby, charming Beverley, the Mousey Thompson museum, the North York Moors, Heartbeat's "Aidensfield", Herriot's Thirsk and majestic Scarborough. With visits to the cathedral city of Lincoln and floral Harrogate enroute.

#### YOUR ITINERARY

**Day 1:** On leaving our local boarding points, we head north, stopping enroute in the historic city of Lincoln, with its magnificent cathedral, ancient castle and medieval Bishops Palace.

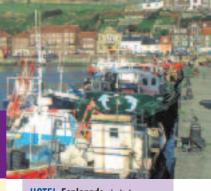
Day 2: Today, we have the opportunity to relax in our resort of Scarborough. Bounded by the dramatic North York Moors and the pastures of the North Wolds, Scarborough boasts two majestic bays, a ruined cliff-top castle, a busy harbour, acres of gardens, treelined walks, a pleasant promenade and sandy beaches. Alternatively, join our excursion along the coast road to the fishing town of Whitby, famous as the home of Captain Cook, and the inspiration for Bram Stokers "Count Dracula". Time to explore the town, with its ruined Abbey and St Mary's Church, perched high above the harbour, before we visit picturesque Goathland, Heartbeat's "Aidensfield". We return through the rugged North York Moors.

Note: When we leave Goathland we have the option to either return across the Moors by coach or via the North York Moors Steam Railway (train fare extra).

Day 3: After breakfast, we travel across the Wolds to historic Beverley, with its attractive, cobbled town and charming courtyards, boasting high street brands intermingled with small independent

shops. The town is famous for its splendid 13th century Minster, widely regarded as one of Europe's finest gothic churches, and its unspoilt medieval skyline. This afternoon, we visit Sewerby Hall & Gardens, beautifully situated on the coast, just north of Bridlington. The Grade I listed hall has recently been restored to its former Edwardian splendour and there are 50 acres of award-winning landscaped gardens, divided into several distinct areas, to enjoy.

Day 4: Today's excursion takes us via pretty Thornton le Dale and historic Helmsley, to the small village of Kilburn, former home of Robert "Mousey" Thompson, the legendary oak furniture maker, who signed each piece with his trademark mouse. Today, the work of the Mouseman continues through his descendants, and the workshops, visitor centre, museum & showroom are open to the public. This afternoon we visit the traditional North Yorkshire town of Thirsk, superbly positioned between the North York Moors and the Yorkshire Dales. The town has a multitude of small independent shops, centred round its bustling cobbled market square, and there are two museums: the Thirsk



HOTEL Esplanade ★★★ The 3\* Esplanade, one of our clients favourite hotels, stands proudly on Scarborough's South Cliff, with breathtaking panoramic views of the sweeping South Bay, from the magnificent bay window of its Landau Restaurant, All comfortable ensuite bedrooms are well equipped and many boast sea views. All floors are accessed via a lift and there is entertainment provided on some evenings.

**INCLUSIONS** • 4 nights halfboard in en-suite bedrooms. porterage • lift • 3 included excursions • visits on outward & return journeys • evening entertainment • entrance to Sewerby Hall & Gardens entrance to Mousev Thompson museum

Museum, located in the birthplace of Thomas Lord (founder of Lords Cricket Ground) and the World of James Herriot, in the famous vet's former surgery.

Day 5: On leaving our hotel, we commence our return journey, stopping en-route at the award-winning floral spa town of Harrogate, with its glorious gardens and graceful architecture. Don't forget to treat yourself in Betty's Tearooms!

### 5 Days £409 per person



A charming five-day break taking in Devon's many treasures and based at Paignton's welcoming Redcliffe, for many years one of our most popular hotels. Our three exciting excursions include visits to the serene Buckfast Abbey, the historic towns of Totnes & Dartmouth, the picture-postcard resorts of Babbacome & Salcombe, Regency Sidmouth and the delightful Donkey Sanctuary. In addition, we spend time in the cathedral city of Salisbury and the fascinating port of Poole enroute.

#### **YOUR ITINERARY**

**Day 1:** We depart from our local boarding points and head for the Southwest, stopping en-route in the riverside city of Salisbury, with its splendid cathedral, crowned by the tallest spire in Britain.

Day 2: Today's excursion takes us to Buckfastleigh, and the peace and serenity of Buckfast Abbey, situated in a wooded valley in the edge of Dartmoor, with its magnificent Abbev Church, herb gardens, shops & café. We then make our way to the historic, market town of Totnes, beautifully positioned at the head of the Dart Estuary. Totnes boasts a Norman castle, a wealth of listed buildings, including a 17th century Guildhall, and guaint, narrow streets. Our final visit is to pretty Babbacome "Torbay's Jewel in the Crown" which boasts stunning coastal views across Lyme Bay, sandy beaches, a promenade, a model village and a funicular cliff railway.

Day 3: Today we have the opportunity to spend time in our delightful resort of Paignton, with its golden beaches, promenade, gardens and picturesque harbour. The more adventurous may wish to take the spectacular Paignton Steam Railway to Dartmouth (train fare extra). Alternatively, join our excursion to the picturesque South Hams Region, an Area of Outstanding Natural Beauty, noted for its quality local food and scenic landscape. We visit the most Southerly town, picture-postcard Salcombe, a vibrant coastal resort with an attractive harbour and a smuggling past, before making our way to historic Dartmouth, situated on the beautiful Dart estuary; an attractive town, with ancient narrow streets, famous for its seafaring history, and often used as a film set.

Day 4: After breakfast, we visit Slade House Farm Donkey Sanctuary, where these lovely creatures are well cared for in tranquil surroundings. Continuing on, we make our way to the seaside town of Sidmouth, a quiet, unspoilt resort, boasting beautiful parks, beaches and a wealth of interesting architecture, nestling beneath majestic red cliffs. After lunch we return via pretty Dawlish & historic Teignmouth, with its Victorian pier, gardens, promenade and working harbour.

**Day 5:** On leaving our hotel, we travel homeward, stopping en-route in the resort of Poole, with its stunning

#### **HOTEL** Redcliffe **\*\*\***

Our hotel is the elegant 3\* Redcliffe, superbly positioned in the resort of Paignton, in the centre of the "English Riviera". Set in three acres of grounds, with panoramic views across Tor Bay, the hotel, formally a grand private residence, has retained many if its unique features, including a fine carved staircase, elegant lounges and a beautiful ballroom. Dining in the hotel's stylish restaurant, with its stunning coastal views, has been likened to dining aboard a luxury liner. All en-suite bedrooms are well equipped, there is a lift and three ground floor rooms. The leisure complex boasts an indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • lift • porterage & ground floor rooms • 3 excursions, visits on outward & return journeys • leisure centre • Entrance to Donkey Sanctuary

natural harbour, bustling quaysidehome to the famous Poole pottery, beautiful old town and attractive parks & gardens.

5 Days £439 per person



The county of Norfolk is such a splendid region that it deserves to be explored in depth, and on this lovely tour, we hope to achieve just that. For your delight, we have included two excursions around the area, and to further enhance your enjoyment, and to ensure your holiday is a genuine four day break, we visit the Wisbech Rose Fair & the Thursford Collection en-route

#### YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way to Norfolk, stopping en-route at the Polhill Coton Orchard Garden Centre. Continuing on, we arrive at the market town of Wisbech, Capital of the Fens, with its elegant Georgian architecture. Our visit coincides with the Wisbech Rose Fair, one of the finest flower festivals in England. Ample time to take lunch, and view the stunning floral displays, before we complete our journey to Kings Lynn.

Day 2: Today's excursion takes us along the coast road to one of the most attractive towns on the north Norfolk coast, Wells-next-to-Sea. A beautiful, historic seaside resort, Wells has a long sweeping beach, a sheltered colourful harbour and a wealth of charming shops, pubs & restaurants. Continuing on, we reach the traditional market town of Sheringham, "jewel of the north Norfolk coast", where there will be time to take lunch and to explore the quaint town and seafront.

Day 3: After breakfast today, we visit Wroxham & Hoveton St John, connected villages sitting astride the River Bure. Collectively known as Wroxham "capital of the Norfolk Broads", the two villages boast a multitude of shops, attractions and eating places, including the famous Roy's department store. Continuing on, we arrive at nearby Horning, where we board the 100-seat, double-deck, Mississippi paddle boat, Southern Comfort, for a circular tour along the Bure. Throughout the trip there will be an informative commentary as we sail past thatched cottages, windmills & Norfolk Reed beds.

Day 4: On leaving our hotel, we visit nearby Norfolk Lavender, England's premier lavender farm, before making our way to the infamous Thursford Collection, home of the world's largest collection of steam engines and organs, including the mighty Wurlitzer. We enjoy a 'Behind-the-Scenes' tour, which takes us through the huge storeroom of exquisite costumes and flamboyant head-dresses worn in the Christmas Spectacular shows and we also see a nostalgic tribute to G T Cushing, a poignant re-creation of his engine vard as it would have been in the 1940's. We arrive home early evenina.

#### HOTEL Best Western PLUS Knights Hill ★★★★

Our hotel is the superb 4\* Best Western PLUS Knights Hill Hotel, a restored farm complex, set in 11 acres of parkland and garden, on the outskirts of Kings Lynn. All smartly decorated en-suite bedrooms are equipped with the usual facilities; the majority are situated on the ground and first floor of the main hotel, while the remainder are in a separate building. Meals are taken in either the elegant Garden Restaurant or Knights Barn, and for relaxation, there is an indoor swimming pool. The hotel has no lift, however, ground floor rooms are available.

INCLUSIONS • 3 nights halfboard in en-suite bedrooms • porterage • ground floor bedrooms • disabled bedroom, two excursions • visits on outward & return journeys. • Fare for boat trip

• Fare for boat trip

 admission to Thursford Collection & behind the scenes tour

4 Days £399 per person

SUPPLEMENTS Single supplement: NIL (6 only) £28 thereafter **Peaks, Pints & Floral Delights** (includes RHS Tatton Park Flower Show)

Thursday 23rd July 2015

This superb tour boasts three exciting excursions, with something for everyone, radiating from our excellent 4\* Derbyshire hotel. In addition, we visit Harper's Fine Foods, the beautiful Cotswolds & the tranquil National Memorial Arboretum on our outward & return journeys.

#### YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way through the beautiful Cotswolds, a region of honey-coloured limestone buildings, sparkling steams and gently rolling countryside. We stop for lunch in one of the larger picture-postcard villages, before continuing on to our hotel.

Day 2: After breakfast, we travel to Cheshire, for the renowned RHS Tatton Park Flower Show, set in the extensive grounds of one of the UK's most complete historic estates. Tatton Park House & Gardens offers a magnificent backdrop for this celebration of the best in gardening with a vibrant carnival atmosphere. A spectacular day out, not just for plant lovers, but for anyone who appreciates nature's beauty.

Day 3: Today we depart for an interesting visit to the National Brewery Centre, a unique experience which includes a guided tour of the museum. We learn about the legendary Bass family, see how shire horses, steam engines and vintage vehicles played a part in the brewing industry of years ago and get an insight into the working of a modern Microbrewery. Continuing on, we reach Ashbourne, one of Derbyshire's finest old market towns, famous for its unique Shrovetide football match, which has goals 3 miles apart and takes over the whole town! Ashbourne's cobbled market place, hidden alleys and yards

are a delight to explore, and the wide and elegant Church Street is considered to have the finest collection of Georgian buildings in Derbyshire.

Day 4: Following breakfast, we venture into the beautiful Peak District National Park. Our tour takes us first of all to the attractive village of Evam, with its museum, craft centre & cafes. Known as the plaque village, due to its grim past, a walk round Eyam brings reality to the dramatic events of 1665. Continuing on, we reach the attractive resort of Castleton, "Gem of the Peaks", situated at the head of the lovely Vale of Hope and home of the legendary Blue John Stone. After lunch, we return, via the pretty "Bronte" village of Hathersage and the attractive market town of Bakewell. beautifully situated on the River Wve and world renowned for its Bakewell Pudding. We leave the National Park through the spa town of Matlock Bath, nestled alongside the River Derwent, in a steep and beautiful gorge.

Note: The villages of the Peaks are known for their tradition of Well Dressing; we will endeavour to include one of these villages in our tour.

**Day 5:** On leaving our hotel, we visit the National Memorial Arboretum, a place of tranquillity and reflection

#### HOTEL Mickleover Court ★★★★

A warm Derbyshire welcome awaits at the 4\* Mickleover Court, a modern hotel, boasting a superb range of facilities, located on the outskirts of Derby. All contemporary en-suite bedrooms are air-conditioned and are well equipped, there is a lift to all floors and one bedroom is adapted for the disabled. The atmospheric Brasserie Restaurant serves inspirational menus made from the finest ingredients and seasonal produce. The Waves Health & Leisure Club boasts an indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • lift • one adapted room • 3 excursions, visits on outward & return journeys • entrance to RHS Tatton Park Flower Show, entrance to National Brewery Centre

acknowledging the personal sacrifices made by our country's armed forces and civil services. We then make our way to family run, Harper's, purveyors of fine food and wine. Time for refreshments and shopping, before we complete our journey home.

5 Days £419 per person

SUPPLEMENTS double room for single occupancy: £48 (4 only) £60 thereafter

# **Quintessential England... Beauty & Heritage**

Thursday 30th July 2015

A wonderful new tour which takes us to variety of different places, some familiar and some less so. Explore the medieval black & white towns of Ledbury & Tewkesbury, admire the beauty of the rolling Malvern Hills and the majestic Forest of Dean, discover the history of magnificent Sudeley Castle, marvel at the Regency architecture of Cheltenham Spa and relax in the picturesque, honey-coloured towns & villages of the Cotswolds. In addition, we visit Oxfordshire's Thame, the blanket making town of Witney and picture-postcard Bourton-onthe-Water en-route.

#### YOUR ITINERARY

Day 1: We depart from our local boarding points and make our way westward, visiting pretty Witney, the largest town in the Oxfordshire Cotswolds, en-route. Famous worldwide for its blankets & woollens, the centrepiece of the town's attractive market square is its 17th century Buttercross.

Day 2: Today's excursion takes us through the majestic Royal Forest of Dean, beautifully situated between the Rivers Wve & Severn, to Ledbury, one of the finest black & white towns in the country. Ledbury has a wealth of timber-framed buildings, including the much photographed 17th century Market House, which dominates the town centre. After lunch, we travel via the Malvern Hills to the medieval riverside town of Tewkesbury, with its historic centre and magnificent abbey. Time to explore the fine high street and the network of alleyways in the old town, perhaps try some world famous Tewkesbury Mustard, before we return to our hotel.

Day 3: This morning, either spend time at leisure in our hotel, or join our excursion to delightful Cheltenham Spa, one of the most complete Regency towns in England, with its handsome architecture, broad avenues, fine parks, pretty gardens and excellent shopping. This afternoon, we all visit the

outstanding Sudeley Castle. Set against the dramatic backdrop of the Cotswolds, Sudeley is a much loved family home surrounded by awardwining gardens and a breathtaking 1200 acres. Within the estate is a beautiful 15th Century church, where Katherine Parr, the last of Henry VIII's wives, lies entombed.

Day 4: Today, we depart for a circular tour of the glorious Cotswold towns & villages. Our first visit is to the delightful village of Broadway "Jewel of the Cotswolds", with its honeycoloured stone cottages and wide, tree-lined High Street. Time for coffee, before we make our way to the small town of Stow-on-the-Wold, the highest Cotswold town, and formally an important centre for the wool industry. After lunch, our final stop is the beautiful, medieval riverside town of Burford, where we have the opportunity to explore the wonderful little side streets and take tea in one of the many cafes. We return to our hotel via pretty Bibury.

Day 5: On leaving our hotel, we visit the beautiful village of Bourton-onthe-Water "little Venice of the

#### **HOTEL** Cheltenham Chase \*\*\*\*

Xander Case

Our hotel is the 4\* Cheltenham Chase, a modern building set in landscaped grounds on the outskirts of the Regency town of Cheltenham Spa. The spacious en-suite bedrooms are all tastefully decorated and are well equipped with the usual facilities. Hardy's Restaurant provides a great dining experience and has stunning views over the Cotswold Hills. The hotel has many ground floor bedrooms and also a lift. There is a leisure centre with indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • lift • ground floor rooms • adapted bedrooms • leisure centre • 3 excursions with visits on outward & return journeys Admission to Sudeley Castle & Gardens

Cotswolds" with its stone bridges crisscrossing the pretty River Windrush. Continuing on, we reach the historic Oxfordshire town of Thame, a popular TV film location, where we spend the lunchtime period.

### 5 Days £439 per person

SUPPLEMENTS twin/double room for single occupancy £48 (5 only) £60 thereafter



An exciting tour to Durham and Northumberland, two splendid counties, boasting a wealth of beautiful scenery. Highlights of our three excursions include: magnificent Alnwick "Windsor of the North", Grace Darling's Bamburgh, the city of Durham, beautiful Crook Hall & Gardens, vibrant Hexham, the glorious Durham Dales, the stunning Pennines and Hartlepool's fascinating Maritime Experience. In addition, we visit the historic city of Lincoln and floral Harrogate enroute. As an added bonus, one evening meal will be of "Olde English" style, served in our hotel's Medieval Great Hall.

#### **YOUR ITINERARY**

Day 1: On leaving our local boarding points, we head north, stopping enroute in the historic city of Lincoln, with its magnificent cathedral, ancient castle and medieval Bishops Palace.

Day 2: Following breakfast, we visit Northumberland's medieval town of Alnwick, with its cobbled streets and historic buildings. The centrepiece is Alnwick Castle, reputedly one of the finest in England, and home of the spectacular, restored Alnwick Garden. Either remain in Alnwick to explore the castle and/or gardens, or join our tour along the Northumberland coastline, via Seahouses, to the attractive coastal village of Bamburgh, former home to heroin Grace Darling, with its awardwinning beaches, imposing castle and views across to the Farme Islands.

Day 3: Today we visit vibrant Hexham, "England's favourite market town", with its range of independent shops, ancient Shambles, magnificent Abbey and imposing 15th century Moot Hall. We then take a breathtaking journey through the spectacular scenery of the Pennines and the beautiful Durham Dales. Our route takes us via the pretty village of Blanchland, built with the remains of its 12th century abbey and surrounded by magnificent fells, and past Derwent Reservoir, to Weardale's Durham Dales Centre. Continuing on, through picturesque Teesdale, we arrive at the attractive, historic market town of Barnard Castle, named after the imposing castle beneath which it grew. Time permitting, we make a brief stop in Barnard Castle.

Day 4: This morning, we depart for Hartlepool's award-winning Maritime Experience, a superb recreation of an 18th century seaport, depicting the story of life at sea at the time of Nelson & Napoleon. Ample time to explore, before we visit the city of Durham, beautifully situated in a loop of the River Wear, with its winding cobbled streets and iconic cathedral dominating the magnificent skyline. While in Durham we have the opportunity to visit the stunning 13th century Crook Hall & Gardens (admission extra), an oasis of peace & tranquillity, once described as "a tapestry of colourful blooms". Tonight our special "Olde English" dinner is served in the Medieval Great Hall.

#### **HOTEL** Redworth Hall \*\*\*\* A stunning country hotel, the 4\* Redworth Hall is a 17th century Manor house in 150 acres of beautiful woodland in County Durham. The building still retains many of its original features, in particular the magnificent galleried Baronial Great Hall and ornate spiral stone staircase. All en-suite bedrooms are modern in design, yet maintain the Jacobean style of the hotel, with views of the courtvard or woodlands. Meals may be taken in the exquisite AA Rosette Restaurant 1744, or one of the suites, and a relaxing drink in the Redworth Bar. The health club boasts an indoor swimming

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • welcome reception • adapted rooms • lift • leisure centre • three excursions • visits on outward & return journeys • Admission to Maritime Experience

Day 5: On leaving our hotel, we make our way southward, stopping en-route at the award-winning, floral, spa town of Harrogate, with its glorious gardens and graceful architecture.

5 Days £439 per person

pool.

SUPPLEMENTS Double room for sole-occupancy supplement: £56 (6 only) £72 thereafter

# Elegant, Victorian Eastbourne & other South Coast Delights

Friday 11th September 2015

Join us for a relaxing break exploring the historic towns & stylish resorts of the south coast. Our tour is based in elegant Eastbourne, a Victorian seaside town, sheltered by the rolling South Downs, with a level promenade, traditional pier and an attractive seafront all just a short walk from the fine shopping areas. We have arranged an early arrival at our hotel, to make the most of our time in this popular resort.

#### YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way to Royal Tunbridge Wells, where we make a coffee stop at the attractive, colonnaded Pantiles, with its small specialist shops and cafes. Continuing on, we travel via Kent and into East Sussex, arriving in Eastbourne in time to explore this lovely resort before dinner.

Day 2: Following breakfast, we cross the South Downs, the UK's newest National Park, into West Sussex, where we spend time at leisure in historic Arundel, a delightful, uniquely attractive town, which sits alongside the River Arun, and is overlooked by its towering Norman Castle & magnificent Gothic cathedral. Time to browse in the Georgian & Victorian streets, before we visit the seaside town of Worthing, a stylish resort, with a palm tree lined promenade, a splendid pier, sand & shingle beaches and elegant gardens.

Day 3: Today's tour of 1066 country commences with a morning visit to the

attractive market town of Battle, site of the battle of Hastings, with its magnificent ruined Abbey, dominating the High Street, and small independent shops, cafes & tearooms. Continuing on, we arrive at the coastal town of Hastings, overlooked by the remains of William the Conquerors first Norman castle and location for the filming of the ITV drama Foyle's War. Hastings is home to Europe's largest beachlaunched fishing fleet and the UK's steepest funicular cliff railway: in addition, it boasts a picturesque Old Town offering a unique shopping experience.

Day 4: On leaving our hotel, we take a scenic route, through East Sussex, to one of England's most charming and historic market towns, Faversham, in the heart of rural Kent, with its wealth of listed buildings, including the finest medieval street in England. Ample time to explore, before we complete our

#### HOTEL Best Westen Lansdowne ★★★

The award-winning 3\* Best Western Lansdowne, is a traditional, seafront hotel, enjoying an enviable position, at the quieter end of the promenade, close to the theatres and shops. All well equipped, attractively furnished bedrooms have en-suite facilities; many have sea views. Public rooms include the attractive Regency Bar, the elegant Devonshire Restaurant, and well-furnished sea-facing lounges. There are two lifts and two adapted bedrooms.

INCLUSIONS • 3 nights halfboard in en-suite bedrooms • lift • porterage • 2 included excursions with visits on outward & return journeys • Entertainment on one evening

homeward journey, stopping en-route at the popular Polhill Garden Centre.

### 4 Days £309 per person

SUPPLEMENTS Single Room Supplement: NIL (6 only) £20 thereafter Double room for sole-occupancy Supplement: £36 Guaranteed sea view supplement: £20 per person



This lovely five-day tour takes us to a delightful corner of Wales where we explore the neighbouring counties of Pembrokeshire, Ceredigion & Carmarthenshire. We enjoy the stunning coastline of the Pembrokeshire National Park, with visits to the tiny city of St David's, historic Picton Castle & Gardens and the charming seaside towns of Saundersfoot & Tenby. We also spend some time in the picturesque resorts of New Quay and Aberaeron, beautifully situated overlooking the blue waters of Cardigan Bay. In addition, we discover the history of the Welsh woollen industry and take in elegant Marlborough & "royal" Tetbury en-route.

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points and head for the west, stopping en-route in the attractive market town of Tetbury in the Gloucestershire Cotswolds. Due to its close proximity to Prince Charles's Highgrove, many businesses in the town bear the Prince of Wales feathers, a sign that they hold the Royal Warrant.

Day 2: After breakfast, we make our way to the pretty coastal village of New Quay "the Pride of Cardigan Bay" where picturesque houses cling to the side of the hills, which rise up from the blue waters of the sheltered harbour and the beautiful, gently sloping, sandy beaches. Look out for the Dolphins which can often be seen from the pier. Our lunch stop is further along the coast at the attractive resort of Aberaeron, known as Ceredigion's "Jewel in the Crown", a charming Regency town with multi-coloured houses lining its harbour. Our final visit is to the National Wool Museum, where we discover the story of the Welsh woollen industry.

Day 3: Today's excursion begins with a visit to what is regarded as

Pembrokeshire's finest estate, Picton Castle & Gardens, where we take a guided tour of the medieval castle and explore the beautiful grounds. Our journey continues via Newgale and Solva to beautiful St David's, in reality a small village, yet due to the presence of its magnificent cathedral, officially the smallest city in Britain. Surrounded by some of the finest coastline in Europe, St David's is a unique place to visit.

Day 4: Today we travel along the coast, via the castle town of Laugharne, former home of poet Dylan Thomas, and past the vast expanse of Pendine Sands, scene of many landspeed record attempts, to delightful Saundersfoot, a charming resort renowned for its local cuisine. Continuing on, we reach the ancient walled town of Tenby, an iconic seaside town with a colourful harbour, beautiful sandy beaches, medieval streets, lined with a multitude of small shops, and magnificent views out to Caldey Island. HOTEL Ivy Bush Royal ★★★

Our hotel is the family run 3\* Ivv Bush Royal, centrally located in the market town of Carmarthen. This historic hotel, once a favoured retreat of Lord Nelson & Lady Hamilton, has been sympathetically modernised to blend its old world charm with modern facilities. The restaurant serves a varied selection of carefully prepared meals, while the lounge and outdoor patio are perfect for relaxing after a busy day. All en-suite bedrooms are comfortably furnished and well equipped, there is also a lift.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • lift • three excursions • visits on outward & return journeys • Entrance to Picton Castle & Gardens • Entrance to Wool Museum

Day 5: On leaving our hotel, we travel homeward, with comfort stops en-route and lunchtime visit to the attractive market town of Marlborough, with its broad High Street of charming, colonnaded houses, interesting shops and fine old pubs.

5 Days £419 per person

**SUPPLEMENTS** Single supplement: **£32** (4 only) twin/double room for single occupancy: £56 (5 only)



Once again we join our friends at the Rosemundy House Hotel, in the picturesque coastal Cornish village of St Agnes, with its thriving, friendly community, fascinating museum, beautiful beaches & breathtaking scenery. Look out for Stippy Stappy, the row of pretty sea captains cottages, which tumble down the hillside; and also the remains of the stone built engine houses, a reminder of the village's mining past.

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points and head for the Southwest, stopping en-route in the city of Salisbury, with its splendid early English cathedral, crowned by the tallest spire in Britain. Continuing on, we visit Otter Nurseries Garden Centre before completing our journey.

Day 2: Following breakfast, we travel along the North Cornwall coast to Tintagel, a pretty village linked to the legend of King Arthur, where the remains of Tintagel Castle, said to be his birthplace, cling precariously to the cliff face. Other attractions are the recently restored NT Old Post Office, King Arthur's Great Halls, with their 72 stained glass windows, and various small shops & galleries. Our next destination is one of Cornwall's oldest towns, the picturesque fishing port of Padstow, which sits at the head of the beautiful Camel estuary. The town, with its narrow winding streets and colourful harbour, is known for its fine. locally produced food and is home to celebrity chef, Rick Stein's, famous fish restaurant.

Day 3: Today we visit the harbour village of Charlestown; a Georgian "new town" developed in the 1700's to export copper & china clay. Largely, unspoilt, and still a working port, the original grade II listed harbour is often used as a film location. Rugged coastal views, a selection of small shops & cafés and the Shipwreck Centre, make Charlestown a fascinating place to visit.

We spend the afternoon in picturesque Fowey, with its winding streets, historic buildings, colourful harbour & beautiful estuary. The town, with its eclectic mix of small galleries, gift shops and eating places boasts several famous residents; Daphne de Maurier lived there and currently Dawn French & Gloria Hunniford are residents.

Note: the coach is unable to reach the centre of Fowey; mini-buses provide a shuttle service from the coach park to the town, for which there is a small charge (extra),

Day 4: After breakfast, we make our way to the resort of Falmouth "Queen of the Cornish Rivera" with its mild sub-tropical climate, deep natural harbour, fine shopping centre, Pendennis Castle, Maritime Museum, beautiful beaches and colourful gardens. This afternoon, we visit Trebah Gardens, a sub-tropical paradise with a stunning coastal backdrop. This Cornish valley garden, which cascades down to a secluded beach on the Helford River, is famous for its Hydrangea Valley, boasting clouds of china blue and soft white. The gardens are overlooked by an award-winning visitor centre.

# **HOTEL** Rosemundy House

Our hotel is the family run 3\* Rosemundy House, an elegant Queen Anne residence dating back to the 1780's, beautifully situated amongst secluded gardens and woodlands, where we are assured of a warm welcome and excellent cuisine. The Rosemundy is ideally situated to explore the county of Cornwall and is also a comfortable home-from-home when at leisure. All well appointed en-suite bedrooms are on either the ground or first floor (no lift). For relaxation there are comfortable lounges, croquet, putting and an outdoor swimming pool. Meals are served in the attractive restaurant, known as the Tom Noggi Room. Entertainment on some evenings.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • ground floor rooms • disabled rooms • entertainment • 3 included excursions • entrance to Trebah Gardens.

Day 5: After breakfast this morning, we commence our return journey, making suitable stops en-route for refreshments.

### 5 Days £439 per person

SUPPLEMENTS Single supplement: NIL (5 only) double room for single occupancy: £40



This exciting 5-day break boasts a new four star hotel and three carefully planned excursions into the beautiful counties of Herefordshire, Worcestershire & Shropshire. Visits to historic market towns, the Malvern Hills, the Black & White Villages, the lovely Hergest Croft Garden and the unique Morgan Sports Car Factory are all included in our programme, making this a tour not to be missed.

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points, and make our way through the glorious Cotswolds, to the thriving town of Morton-in-Marsh, with its broad High Street, lined with elegant 17th & 18th century buildings. Ample time for lunch, and shopping in the Cotswolds' largest open-air market, before we continue on to our hotel.

Day 2: After breakfast today we take a tour of Shropshire, an idyllic, unspoilt and uncrowded county, which is recognised, world-wide, as the home of the Industrial Revolution and the modern Olympics. This afternoon, we visit picturesque Ludlow, one of the most attractive towns in England, and home to over 450 listed buildings, including the magnificent, timberframed Feathers Hotel and the partially ruined, medieval Ludlow Castle. Time to explore the wealth of individual shops and cafes, as well as the traditional open-air market, before we return to our hotel.

Day 4: Following breakfast, we travel to Victorian Great Malvern, a Worcestershire town, beautifully positioned at the foot of the Malvern Hills, famous for its waters, which are still bottled and exported all over the world. Malvern is also renowned for the production of the unique Morgan sports car, which has been hand-built here for over 100 years. We have included a guided tour of the Morgan factory to see the vehicles being expertly hand-crafted from quality materials. Due to the multitude of skills involved; including woodwork, metalwork & upholstery, this tour will fascinate everyone.

Day 3: Today we visit the historic Market town of Leominster "the town on the Marches" situated in the heart of Herefordshire and the beautiful Welsh borders. This charming medieval town, with its timber framed buildings, is the start of the "Black & White Villages Trail" which extends almost into Wales. On leaving Leominster, we follow the trail to Hergest Croft Gardens which lie in the heart of the Welsh Marches, with stunning views towards the Black Mountains. Time to relax and enjoy the autumn colours. gift shop & tearooms before we make our way back to our hotel.

Day 5: On leaving our hotel we make our way into Warwickshire, for a midmorning break at Hatton Country World. Continuing on, we reach our

#### HOTEL Stourport Manor ★★★★

Our hotel, the Stourport Manor, is a fine 4\* contemporary, country house hotel, which stands in 23 acres of beautiful grounds overlooking the Georgian riverside town of Stourport-on-Severn. Once the home of Prime Minister, Sir Stanley Baldwin, it has been sympathetically extended and updated for today's traveller. All well appointed bedrooms have en-suite facilities. There is no lift but many ground floor bedrooms and an adapted bedroom. The Waves Leisure Club boasts an indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms, porterage • 3 excursions • visits on outward & return journeys • welcome reception • admission to Hergest Croft Garden • tour of the Morgan Sports Car Factory.

lunch stop, Hertfordshire's oldest town, the Roman city of St Albans, with its magnificent Abbey Church dominating the skyline.

5 Days £419 per person

SUPPLEMENTS double room for single occupancy NIL (8 only) £60 thereafter

## **Coronation Street...** The Tour Sunday 8th November 2015

This lovely two-day break makes a great pre-Christmas treat and is a must for everyone, particularly Corrie fans. Coronation Street...the Tour is a unique opportunity to see the former set of Britain's longest running soap and to reminisce over stories and characters that we have all grown to love (or hate) over the years. We visit the dressing rooms of the stars, the iconic sets-such as the factory & the Duckworths, the Green Room - where the actors relaxed between takes, and, of course, stroll along the famous cobbled street, home to the Rovers Return, the Corner Shop, the Kabin and the residents, with their complicated lives. We stay overnight in a 4 star country hotel (photo below) and make the most of our tour with visits to elegant Royal Leamington Spa and the Trentham Estate en-route.

#### YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way northward, stopping en-route in the fashionable, elegant town of Royal Leamington Spa, in the heart of Warwickshire, with its excellent range of shops & cafes, magnificent Royal Pump Rooms and the Grade II listed Jephson Gardens. After lunch we continue on to our hotel, arriving in good time to settle in before dinner.

Day 2: After breakfast today, we make our way into Manchester for the highlight of our tour... a walk down Coronation Street's famous cobbles. Our experienced studio quide will take us behind the scenes of the original Quay Street set and share fascinating facts and stories from over fifty years of filming at the site. Tour highlights include: the opportunity to have our photo taken in front of the Rovers Return; a visit to some of the interior sets (never before opened to the public) where key scenes were filmed;

the chance to see exclusive props and memorabilia from Coronation Street's history and the opportunity to get a first hand insight into how the show was made. There is also an on-site café and shop. On leaving Manchester, we make our way home, stopping en-route at the Trentham Estate, for a late lunch, and then comfort stops as required.

ROVEBS RE



#### **HOTEL** Shrigley Hall $\star \star \star \star$ Our hotel, the 4\* Shrigley Hall, was originally built in 1825, and is spectacularly set in 260 acres of mature parkland with stunning views of the countryside. Situated on the western edge of the Peak District, this impressive building, which has been sympathetically updated for today's traveller, is ideally located for our tour. All en-suite bedrooms are well equipped, there are rooms on the ground floor and the hotel has a lift. Two rooms have been adapted for the disabled. For relaxation, there are extensive grounds to explore and a well equipped leisure centre, with indoor swimming pool.

INCLUSIONS • 1 night halfboard in en-suite bedrooms • porterage • lift • tea/coffee on arrival • leisure facilities visits on outward & return journeys • Admission for **Coronation Street Tour** 

2 Days £159 per person

**SUPPLEMENTS** Single supplement: **NIL** (7 only) double room for single occupancy: £15 (4 only)

# Norfolk & the Thursford Christmas Spectacular

Sunday 29th November 2015 Sunday 6th December 2015

For the eighth year running, join us on a wonderful two-day break in the county of Norfolk, with the highlight of the tour being a visit to the marvellous Thursford Christmas Spectacular...a festive extravaganza not to be missed.

#### **YOUR ITINERARY**

Day 1: On leaving our local boarding points, we make our way to Norfolk, stopping en-route for morning refreshments at the Polhill Coton Orchard Garden Centre. On arrival at our hotel, porters take care of the luggage, while we enjoy a delicious three-course lunch. Time to relax, before departing for the evening performance of the Thursford Christmas Spectacular.

Day 2: After a hearty breakfast, we have the option to visit either the medieval city of Norwich, with its numerous attractions and extensive shopping facilities, or the village of

See page 7 for details of our Thursfrod Christmas Spectacular Day excursions Wroxham "Capital of the Broads", with the famous Roy's department store & smaller shops (we drop off at both places). Time for shopping and lunch, before returning home.

Note: This itinerary assumes an evening performance of the show, however, if we are allocated a 2pm matinee performance, we will make a brief lunch stop en-route, and then take our meal at the hotel in the evening. We are at the mercy of Thursford Enterprises with the allocation of tickets; due to the immense popularity of the show, they are issued on a first-come-first-served basis.



#### HOTEL Best Western Plus Knights Hill ★★★★

Our hotel is the superb 4\* Best Western PLUS Knights Hill, a restored farm complex, set in 11 acres of parkland and garden, on the outskirts of Kings Lynn. All smartly decorated en-suite bedrooms are equipped with the usual facilities; the majority are situated on the ground and first floor of the main hotel, while the remainder are in a separate building. Meals are taken in either the elegant Garden Restaurant or Knights Barn, and for relaxation, there is an indoor swimming pool. There are over thirty ground floor rooms (no lift).

INCLUSIONS • 1 night halfboard in en-suite bedrooms • porterage • ground floor bedrooms • ticket for Thursford Spectacular • visits on outward & return journeys

## Christmas in the Shires Wednesday 23rd December 2015

For this years Christmas tour, we return the popular 4\* Hinckley Island Hotel, which lies in the west of the county of Leicestershire, surrounded by rolling countryside and pretty villages, just a short drive from the market town of Bosworth, site of the famous battle of 1485. For our pleasure and enjoyment, our hotel has arranged a full programme of festive meals and entertainment, which will be complemented with coach excursions around the area. In addition, classic movies will be shown in the hotel cinema and the Rotunda Lounge will be well stocked with board games and cards.

A great hotel, convivial company and the usual Boon's extras; we're confident our 2015 seasonal celebration will be a winner

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points, and make our way to Leicestershire, stopping en-route for refreshments and lunch. On arrival, we enjoy a reception of tea/coffee and mince pies, while our bags are delivered to our rooms. After a welcome drink with the hotel team, we sit down to dinner, with entertainment from a Table Magician. An exciting "night at the races" rounds off the day.

Day 2: After breakfast, we depart for an excursion around the area, returning in good time for an enjoyable buffet lunch. This afternoon, we are free to relax in our hotel. Our evening meal is followed by live entertainment and dancing. For those attending midnight mass, hot chocolate and mince pies will be served on our return.

Day 3: MERRY CHRISTMAS!! Following a leisurely breakfast, we have time to relax in the Rotunda Lounge, attend local church services or enjoy the hotels comprehensive leisure facilities, before a traditional three-course Christmas lunch, with all the trimmings, is served in the Brasserie Restaurant. After lunch, the Queen's speech will be shown and then tea, cake and a visit from Santa round off the afternoon. This evening, a twocourse buffet supper will be served. Music and dancing end the day.

Day 4: Following breakfast, we take a coach tour of the area, before returning to our hotel for a buffet lunch. This afternoon, we are free to relax in our comfortable surroundings; perhaps we'll play a game of cards or watch a film. Alternatively, we take the opportunity to visit the local pantomime, Beauty & the Beast\*, at Coventry's Belgrade Theatre. Our evening begins with a glass of sparkling, served in the Rotunda, followed by a four-course Gala Dinner, accompanied by a glass of wine. Musical entertainment takes us into the early hours.

**Day 5:** We leave our hotel soon after breakfast, and make our way homeward, stopping en-route for refreshments and lunch.

Notes: This programme of meals and entertainment is based on the latest information available from the Hinckley Island Hotel; we reserve the right to make changes, as necessary, should the hotel amend their arrangements. **HOTEL** Hinkley Island **\*\*\*** The 4\* Hinckley Island is a modern hotel, situated on the outskirts of the market town of Hinckley. All well equipped, ensuite bedrooms are contemporarily styled and radiate from a central rotunda, from where lifts serve all floors. There are several ground floor rooms and some rooms adapted for the disabled. By day, the Piazza Bar is perfect for relaxing over a coffee, and the Triumph Bar, named after the local motorcycle manufacturer, is open for drinks during the evening. The comprehensive leisure club boasts an indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • three lunches and other extras as specified • Evening entertainment • Ground floor bedrooms, adapted bedrooms, lift & porterage • 2 excursions & visits to places of interest en-route • A Christmas gift, chocolates & a free raffle on the coach

Transport to midnight church services will be provided, subject to coach driver's hours and sufficient interest.

\*The cost of pantomime tickets is extra; Concessions: £20, Adults: £22 (Early bird rate, price only applicable up to 30th June)

### 5 Days £599 per person

# **General Information & Group Bookings**

#### BOARDING

We offer a flexible "close to home" pick up service for all holidays and short breaks (see page 27), which, for the majority of our tours, allows visits to places of interest en-route, making travelling days enjoyable, rather than days to be endured. To ensure efficient boarding, some passengers may be transferred to the coach by car or taxi.

#### DOOR-TO-DOOR SERVICE

For an extra charge, we provide a door-to-door service for locations not on our scheduled boarding list (see page 28). If your area is not listed please call for a quotation (Holidays and short breaks only).

#### **BOARDING EN-ROUTE**

Would you like to holiday with friends or relatives from other areas? If you can arrange for your companions to meet the coach at the hotel, or en-route, at one of our comfort stops or our lunch stop, they are very welcome to join you on our tours.

#### **COACH ONLY**

Visiting friends or relatives near one of our holiday destinations? If we have space on the coach we would be pleased to offer you a transport only option. Please call for a quotation.

#### **USING YOUR OWN TRANSPORT**

You may wish to make your own way to the hotel (by car, train or taxi), and then join the tour on arrival. Alternatively, if you are able to drive a car, but cannot manage the coach at all, it is still possible to holiday at one of our great hotels (subject to availability). Please call for details.

#### **GROUP DISCOUNTS**

We offer group discounts for groups of 7 persons and above, so gather your friends and relations together and save some money. (See group discount table below).

#### **COACH HIRE & GROUPS**

If you run a group or society, we are able to help you in a number of ways, we can offer you group discounts on our scheduled tours and excursions, we can just provide you with a coach, or we can completely organise your tour or excursion, taking care of hotel bookings, tickets, ferries, coach hire and itinerary planning. Please refer to the table below for group discounts on our scheduled departures. If you would prefer to arrange your own group holiday or day excursion, please call us to discuss your requirements.

#### WEBSITE

Please check our website for regular updates and new destinations...

#### www.boons-holidays.co.uk

#### PAYMENT

We accept payments via cheque, cash, bank transfer, debit card and credit card. If you wish to pay via bank transfer, please call to confirm our account details. Due to the costs involved in processing card payments, the following charges apply:

Personal Debit Card: No charge\*

Personal Credit Card: 2.5% of transaction value

All Commercial Cards: 2.5% of transaction value

If you wish to pay by cash, please call the office before setting out. \*conditions may apply

#### **OUR LOCATION**

We are 8 miles from Chelmsford, 4 miles from Witham and 4.5 miles from Maldon. Our office at "The Homestead" is located on Ulting Road in Nounsley, a hamlet of Hatfield Peverel, on the corner of Peverel Avenue.

#### BROCHURES

Our brochures are distributed by post to all recent clients on our mailing list, if you do not receive one, or require additional copies, please telephone or call at our office. Brochures are also stocked by Visitor Information Centres in Witham, Maldon, Colchester & Freeport, and First Bus Travel Shops in Chelmsford & Colchester.

#### CUSTOMER FEEDBACK

On the last day of your tour the coach driver will distribute our customer satisfaction questionnaires. We do read every single one, so please help us to maintain our service by completing the form. If you would like to add any further comments on your return home, we would love to hear from you, a letter or email detailing what you liked, or disliked, is very valuable to us.

#### COMPLAINTS

If you have a problem during one of our tours or day excursions, please speak to your coach driver (or hotel reception, if applicable) immediately, since the majority of issues can be easily resolved if we are made aware of them. Should the problem not be resolved to your satisfaction, please ask your coach driver for a complaint report form and complete it immediately; keep a copy for yourself and your driver will ensure that copies are passed to all parties involved. If your complant remains unresolved, please refer to our Fair Trading Agreement (pages 25 & 26) for further instructions & information.

#### **CUSTOMER CARE & SERVICE POLICY**

We have a comprehensive Customer Care & Service Policy which is accessible via our website, www.boons-holidays.co.uk. If you are not yet on-line, we are happy to forward a copy on request.

#### MOBILITY

Please advise us in writing if you are bringing a walker or wheelchair.

## Group Booking Reductions for Holidays, Short Breaks & Excursions

GROUP SIZE	HOLIDAYS & SHORT BREAKS DISCOUNT (on basic cost*)	DAY EXCURSIONS DISCOUNT (on basic cost*)
7-11	One 10% reduction	One 20% reduction
12-16	One 25% reduction	One 50% reduction
17 - 21	One 50% reduction	One free place
22 - 31	One free place	One free place plus one 50% reduction
32 - 41	One free place plus one 50% reduction	Two free places
42 & above	Two free places	Two free places plus one 50% reduction

The basic cost of the trip excludes single supplements and any extras, such as meals, fares & admissions etc, unless they were
included in the advertised price. Children under 3 yrs of age, if travelling free of charge, cannot be included in the group size. To
qualify for group reductions, bookings must be made through an organiser who will collect the fares and forward them to Boon's
Calibre Travel. Discounts are applicable to direct bookings only.

 Groups: Groups who book on our scheduled holidays and day excursions may be eligible to board the coach at their meeting place or housing complex, this is dependant on group size and location of proposed boarding point. Please call us to discuss your requirements.

• Don't forget that we also organise bespoke holidays and day excursions for Group Organisers.

**PLEASE NOTE** that the full fare must be paid on booking, the group discount will then be refunded to the group organiser based on the final number of travellers.

# Holiday & Short Break Fair Trading Agreement 2015

#### YOUR CONTRACT WITH US

#### 1 You pay a deposit

When you make your booking, you must complete a booking form, accepting on behalf of your party, the terms of this Fair Trading Agreement, and also pay a deposit of £50 per person per holiday for UK mainland tours and £60 per person per holiday for all other destinations. Please refer to page 31 for Travel Insurance information.

#### 2 You pay the balance

The balance payment of the holiday must be paid via the office at which you made your booking at least 6 weeks before the holiday departure date (at least 9 weeks for Thursford Spectacular short breaks) If you book within the applicable balance due period you must pay the full holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in paragraph 4 - "If you cancel your holiday".

#### 3 If you change your booking

If, after our confirmation has been issued, you wish to change to another of our holidays, or change departure date, we will do our utmost to make the changes, provided that written notification is received at our office from the person who signed the booking form, not later than the date on which the original holiday balance was due for payment. This must be accompanied by a payment of £10 to cover administration costs. Any alteration made by you later than the original balance date will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out below. You may only transfer to another tour departing within the current year. If you wish to make a transfer, it has to be to a completely new departure, you may not simply transfer the funds to another existing booking

Other alterations such as the addition of requests or a change of boarding point that require reconfirmation to be issued must be notified and accompanied by a payment of £5 to cover administration costs.

Other alterations such as the addition of requests or a change of boarding point received less than 15 days before departure must be notified and accompanied by a payment of £5 to cover administration costs.

#### 4 If you cancel/curtail your holiday

You, or any members of your party may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office at which you made your booking. As this incurs administration costs we will retain your deposit and, in addition, apply the cancellation charges shown below

#### NOTIFICATION RECEIVED IN WRITING

#### Before balance due date\* ·

DEPOSIT ONLY On, or after balance due date

#### 100% OF TOTAL HOLIDAY COST

#### \*The balance due date will be clearly stated on your invoice.

If the reason for cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim these charges

If you are prevented from travelling you may transfer your booking to another person (substitute), however, as this incurs administration costs a nominal charge of £5 will be charged. Both you and your substitute will be equally responsible to pay any balance due and your substitute will be required to purchase the appropriate travel insurance. If you curtail your holiday, 100% cancellation charges apply.

#### 5 If you have a complaint

If you have a complaint during your holiday, please inform BOTH the supplier (e.g. Hotel) AND your driver/courier immediately who will do his/her utmost to resolve the problem. If the matter cannot be put right on the spot, you must complete a complaint report form which can be obtained from your driver/courier and follow up the matter in writing within 14 days of the completion of your holiday. Details of your complaint must be sent to The Tour Manager, Boon's Calibre Travel, The Homestead, Ulting Road, Hatfield Peverel, Chelmsford, Essex, CM3 2LY quoting your booking reference, holiday destination and departure date. It is therefore a condition of this contract that you communicate any problem to the supplier of the service in guestion AND to the driver/courier whilst in the resort and complete a written report form. Failure to establish your complaint, in writing, immediately in accordance with the above procedure will mean that we cannot accept responsibility since we have been deprived of the opportunity to investigate and rectify the problem. Claims made after completion of the tour for which the supplier and driver/courier have not been informed and a complaint form has not been completed will not be entertained since no prior notice of the problem has been given and thus the opportunity to investigate/rectify the problem has not been given. (see page 26, item 5)

#### **6** Statutory Authorities

Our brochures/leaflets are issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

#### 7 Conditions of Carriage

When you travel on an aircraft, train or ship, the conditions of carriage of that carrier apply and are subject to National and International conditions which may limit or exclude liability. Your contract made under the terms of this Fair Trading Agreement is subject to English (Scottish) law and jurisdiction. Should any coach journeys be operated by vehicles other than owned by our preferred Coach operator the specification may be different to that detailed in our brochures/leaflets. The Public Service Vehicles (Conduct of Drivers, Conductors and Passengers) Regulations as amended 1990, apply to all coaches throughout any holiday in the UK.

#### 8 Other Terms

a) In consideration to other travellers, on a holiday you may not: (i) Bring a pet or other animal (except guide dogs in UK and Eire, by prior arrangement), (ii) Play a radio, cassette player, or similar item on a coach, (iii) Smoke while on a coach (iv) Take calls from mobile telephones while on a coach, unless in an emergency (v) Make calls from mobile telephones while on a coach. unless absolutely necessary and it can be done without annoyance to others.

b) You are responsible for ensuring that you are at the correct departure point at the correct time, we cannot be liable for any loss or expense suffered by clients because of their late arrival at any departure point.

c) All listed excursions are included in the price of all holidays unless stated otherwise, refunds cannot be made to passengers not wishing to take part in included excursions.

d) Admission fees and fares for attractions are not included in the price of the holiday unless otherwise stated in the tour description

e) Hold luggage must consist of no more than one medium sized suitcase per person (max size: 20" x 28", max weight: 20 kilos), correctly labelled with a Boon's Calibre Travel label. The desire to take additional items. such as collapsible wheelchairs, should be notified to the Boon's Calibre Travel office in writing. Your driver will load your luggage on to the coach but it is your responsibility to ensure that it is actually loaded. We will only accept responsibility for loss or damage to luggage if it is as a direct result of improper handling by one of our staff. Please do not leave luggage or personal belongings on unattended coaches overnight, we cannot accept responsibility for loss or damage to items left in this way.

#### 9 Rights of Refusal

Boon's Calibre Travel reserves the unconditional right to refuse a booking, or terminate a clients holiday in the event of unreasonable conduct which in Boon's Calibre Travels opinion is likely to cause damage, distress, danger, or annoyance to other clients, employees, property, or to any third party. If you are prevented from travelling or continuing your holiday by such a termination, Boon's Calibre Travels responsibility for your holiday ceases. Full cancellation charges will apply and Boon's Calibre Travel will be under no obligation for any refund, compensation, or loss, which vou mav incur.

#### 10 Infectious or Contagious Diseases

For the health and safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition. If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious. Should you fall ill during your holiday please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary. You will not be able to return home on the coach if you are still infectious/contagious on the final day of your holiday. Should you knowingly travel while infectious/contagious you may be held responsible for any resulting illness, expense or inconvenience caused to our clients, staff and/or any third party. If you are refused travel or asked to leave, full cancellation/curtailment charges will apply and we will not be held responsible for any expense you may incur. If you are confined to your room, no refunds will be made

#### 11 Holiday Insurance

We strongly recommend that you take out adequate insurance to cover you for cancellation, illness, personal injury, or death during the course of your holiday and take no responsibility for any expense incurred as a result of you having insufficient, or no, insurance protection. Please refer to page 31 for additional information.

#### 12 People with special needs

We accept bookings from people with special needs

# Holiday & Short Break Fair Trading Agreement 2015

however, any disability must be highlighted by forwarding a letter with all details to the Boon's Calibre Travel office, please ensure that the letter is acknowledged. We stress that we cannot guarantee any requests that are made, but we normally find that most hotels respond favourably in such circumstances If we are not informed in this way we cannot be held responsible for any inconvenience or costs incurred by the client and this may include our refusal to take you on holiday or to complete your holiday arrangements. Please note that 100% cancellation charges would apply in these circumstances. You should be aware that although many hotels cater for wheelchairs there still might be steps or stairs to contend with (this will also apply to places visited on excursions). We would strongly recommend that people with special needs do not travel alone unless they are totally self-sufficient Our coach drivers will gladly give assistance when required, however, it is not possible for the coach driver. or fellow passengers, to become full-time carers for the duration of the tour. We regret that we are unable to accept bookings from customers whose special needs make them heavily dependant on others, unless they are accompanied by a dedicated travelling companion who will assist them throughout the tour. Should the decision to refuse a booking be disputed by the customer, a Doctors 'Certificate of Fitness to Travel Unaccompanied' will be required (at customers own expense)

#### 13 Accommodation and Special Requirements

Please provide written notification when booking of any special requirements (e.g. special diets). We will note these requirements on your booking confirmation and do our utmost to satisfy them, however, we cannot guarantee that they will be met and hence their provision is not a condition of this contract. Nevertheless, hotels are usually sympathetic to requests relating to medical matters. Requests for double rooms are honoured wherever possible, however, since many modern hotels have a majority of twin rooms this cannot be guaranteed. All rooms have private facilities and this is deemed to have been affected by the provision of either a bath and WC or a shower and WC, requests for one or the other can only be treated as requests. Single rooms will be sold to you at the supplement (if any) specified in the tour description. Additional single rooms over and above our original allocation, which is usually 4-8 rooms, may attract a surcharge levied by the hotel

#### 382 14 Passports and Visas

For all Continental holidays you will require a full 10-year British Passport. If you have any doubts about your status as a resident British subject, or you do not hold a full British Passport, you must check with the Embassies or Consulates of the countries to be visited to confirm the passport or visa requirements needed in vour particular circumstances. We cannot accept responsibility if passengers are not in possession of the correct travel documents.

# enquiries: 15 Heath

Under normal circumstances, most Western European Countries do not require visitors to be vaccinated. However, we will indicate any known vaccination or other health requirements where possible for each country to be visited. If you are unsure of the health requirements of the country you are visiting, you are advised to check with your doctor before travelling.

#### **OUR PROMISE TO YOU**

#### 1 We reserve your Holiday

When you or your travel agent has provisionally confirmed that we have space on the holiday of your choice, a confirmation/invoice will be forwarded to you normally within 14 days of receipt of your signed booking form and deposit. The contract is made between us when you receive this confirmation Provisional bookings will only be held for 14 days.

#### 2 Your Holidav Price

Holiday prices include all coach travel, hotel accommodation, and meals, as specified in the holiday description, and VAT where applicable. Morning coffee, afternoon tea, and other refreshments taken at establishments en-route are not included. Some hotels may make a small charge for porterage and tea/coffee served after dinner. Gratuities to hotel staff and driver/couriers are discretionary. Unless specifically indicated in the tour itinerary or description, entrance fees and guide fees are not included in the holiday cost. Extras at hotels (such as newspapers, telephone calls, and room service etc), middav meals and other refreshments taken during the tour, all admissions to attractions and places of interest, fares for boat trips (other than those which are a necessary part of the journey), and fares for train rides, are NOT included in the holiday cost unless otherwise stated.

The price of your holiday is subject to surcharges resulting from the following: fuel increases, government action, including additional bonding or licensing requirements, VAT, taxes, or levies by the UK (or overseas) government or government agencies. In all cases we reserve the right to pass on these amounts in full. However, for other increases such as those resulting from currency fluctuations, and increases in scheduled fares, we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only amounts in excess of this 2% will be surcharged, but where a surcharge is payable there will be an administration charge of £1 per person together with an amount to cover agents commission. If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the invoice. Surcharges will not be imposed within 30 days of departure date

#### 3 If we change your holiday

The arrangements for holidays in our brochures/ leaflets are made many months in advance and changes are sometimes unavoidable. However, most of these changes are very minor, but where they are significant we will notify you as soon as reasonably possible before your departure date.

A "significant change" is one that involves changing your departure date; resort area or reducing the quality of your main hotel. Changing the location of a single overnight hotel does not constitute a significant change nor do minor changes between original and final itineraries. In the event of a "significant change" you may decide to: [a] continue with your holiday as amended; [b] accept an alternative holiday, which we may offer you (with price adjustment as appropriate); or [c] cancel your booking. If you cancel your booking we will refund all monies paid by you. No other claims for compensation or expenses will be considered.

#### 4 If we cancel your holiday

We reserve the right to cancel your holiday, if for example, there is insufficient demand, and if this should occur we would return to you all the monies you have paid to us or offer you a suitable alternative holiday. However, we will not normally cancel your holiday within 3 weeks of departure unless (a) you have not paid for your holiday in full or (b) your holiday is influenced by, war or threat of war, adverse weather conditions riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disasters, fire, epidemic or health risk, technical problems to transport, closure or congestion of ports, or similar events beyond our control. If we have to cancel your holiday, we are liable only for monies you have paid to us.

#### 5 What happens to complaints?

All complaints that are received are thoroughly investigated and customers kept informed at each stage of the investigation, however, sometimes these investigations can take time awaiting response from our suppliers. We can normally agree an amicable settlement of the few serious complaints that we receive if the complaint is found to be genuine. For complaints made as a result of component parts of your holiday as advertised in our brochures/leaflets not being supplied to you to a reasonable standard we will pay you a reasonable compensation provided that the complaint is genuine and the correct complaints procedure has been followed. However, our overall liability is limited by the exclusions below and our liability to each claimant is limited to the total cost of the holiday per person. (Please refer to "Your contract with us" item 5 for complaints procedure and "Our Promise to You" items 6, 7, 8 and 9 which refer to liability, hotel amenities, brochure/leaflet accuracy, and running times).

#### 6 Liability

We accept no responsibility for and shall not be liable in respect of the non-provision of advertised component parts of your holiday, or any loss, damage or additional expense incurred due to circumstances which we could not predict and which were beyond our control, such as adverse weather, road or traffic conditions, or the matters referred to in paragraph 4 (b) above.

#### 7 Hotel amenities

We will not be liable for the unavailability of the following hotel amenities: amenities (e.g. hotel lifts and swimming pools etc) that require servicing and cleaning and may not therefore be available at all times, services that may be affected by weather conditions and their availability is entirely at the discretion of the provider of the service, entertainment provided by hotels which is often subject to demand and its nature and/or frequency may be varied if there is a lack of demand or insufficient numbers staying at the hotel.

#### 8 Accuracy of brochures/leaflets

In all cases all descriptions of hotels, resorts, places of interest etc are published in good faith and are believed to be correct at the time of printing.

#### 9 Published Running Times

The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings.

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# How to book your Holiday or Short Break

- 1 Call Suzanne on **01245 382 397** to check availability and place a provisional booking (or email boons\_calibre\_travel@lineone.net with your enquiry)
- 2 Read our Holiday Fair Trading Agreement thoroughly, and then forward your completed booking form and your deposit within two weeks of booking to the address on the rear of this brochure. Please refer to page 31 for travel insurance information. Payment can be made via the following methods: cheque, cash, bank transfer, credit card or debit card.
- 3 Holiday bookings will receive confirmation and date for final balance payment\* within two weeks of receipt of deposit.
  At the patient of conduct according for final balance payments prior to include your final travel documents.

\*It is not our policy to send out receipts for final balance payments prior to issuing your final travel documents, however, if you require a receipt please include a SAE with your balance payment or supply your email address.

#### Please make all cheques payable to: Boon's Calibre Travel

DEPOSIT for UK mainland tours: £50 per person

DEPOSIT for Continental & Channel Island tours: £60 per person

**NOTES:** (1) All accommodation is on a half-board (dinner, bed and breakfast) basis unless otherwise stated. All bedrooms have ensuite facilities.

(2) Price includes: All coach travel, hotel accommodation and meals (as described in the tour description see note (1) above), all listed excursions, and 'extras', fares and admissions as specified. (3) Price does not include: extras at hotels such as telephone calls, newspapers etc, admissions and fares for attractions, lunches and any other refreshments taken (unless otherwise stated). (4) We do not operate the "feeder coach and interchange" system of boarding, therefore you will remain on the coach that collected you from your local boarding point for the duration of the tour. However, cars and/or taxis may be used, where deemed necessary, in order to reduce boarding times.

# **Boarding Points for Holidays & Short Breaks** SCHEDULED BOARDING POINTS

(Other boarding points may be available on request. For special arrangements for groups, see page 24, for additional boarding points for holidays & short breaks please see page 28).

- Colchester, Tollgate & Stanway\*
- Marks Tey, Feering & Kelvedon
- Maldon, Heybridge & Langford
- Witham (Old Post Office, Town Hall, Bridge Hosp)
- Hatfield Peverel & Terling
- Boreham
- Chelmer Village (Henniker Gate & ASDA)
- Springfield (Pump Ln, Lawn Ln, New Bowers etc)
- Springfield Rd (Plough, Lionmede, Balmoral Ct)
- Broomfield Rd, The Parade
- Chelmsford, Melbourne & Chignal

- Writtle
- Chelmsford, Victoria Road (rail stn coach bays)
- Chelmsford, Waterhouse Lane
- Chelmsford, New London Road
- Chelmsford, Wood Street
- Chelmsford, Gloucester Avenue
- Gt Baddow, Baddow Rd, Vineyards & Readers Cnr
- Galleywood & Margaretting
- Ingatestone & Mountnessing
- Stock & Billericay
- Hutton, Shenfield & Brentwood
- \*Car Parking: There is limited free car parking at Kings Coaches depot in Stanway nr Colchester (must be pre-booked).
- All of the boarding points listed above are available at the time of booking should they be required, however, due to natural
  demand only a selection will be utilised for any one particular tour. Therefore, if you book within 10 days of departure, only
  those boarding points already selected will be available to you (unless the additional boarding point can be added without
  re-arrangement of the planned boarding route).
- At the discretion of the management, cars and/or taxis may be used to reduce boarding times for holidays and short breaks.

# Additional Boarding Points for Holidays & Short Breaks

We can now accommodate travellers in the following areas for an additional supplement, this supplement will contribute to the cost of a taxi/car from home to one of our listed boarding points and vice versa:

- П Bicknacre
- Braintree
- П
- Broomfield
- Coggeshall
- Danburv
- Dunmow
- Ford End
- Great Totham
- Great Leighs
- Great Waltham
- Little Baddow
- Little Waltham
- Wickham Bishops South Woodham Ferrers

Pleshey

- Please note that there is a limit to our resources for this service, and places will be allocated on a first-come-first-served basis. We are only able to guarantee home pickups that are booked at the time of making your holiday reservation. Retrospective requests are subject to availability.
- For areas not covered by the above list or our scheduled boarding list, please call for supplement; we will do our utmost to accommodate travellers, however, it may not be practical to cover your area.
- Please note that you may have to share your car/taxi with other passengers.
- We are also able to accommodate passengers (such as friends or relatives) who live outside Essex provided it does not add to the journey. Service stations en-route or scheduled lunch or comfort stops would be suitable places for them to board.

# **Additional Booking Information**

#### YOUR FINANCIAL SECURITY

All money received in respect of holidays in our brochures/leaflets will be deposited in a separate bank account, which is protected in the event of the insolvency of Boon's Calibre Travel. All monies placed in this account will remain there until such time as: [a] the tour to which the monies refer has been fully performed, [b] the company has repaid the money to the passenger, or [c] the passenger has, upon cancellation, forfeited the money paid.

#### REPATRIATION

We have a repatriation agreement in force with our coach supplier, which means that in the unlikely event of the financial failure of Boon's Calibre Travel during your holiday you will be returned home.

#### COMPUTERISED CUSTOMER RECORDS

When you place a booking or make an enquiry your name, address and telephone number will be entered onto our own computerised customer records and will be used to facilitate the booking of your day excursion or holiday and for the distribution of our own promotional material. Your details will not be passed to a third party. If you do not wish us to record your details, please indicate when making vour initial enquiry/ booking. If you

require us to remove existing details from our records please contact us and we will gladly do so.

#### VEHICLES

Boon's Calibre Travel holidays and day excursions will use vehicles supplied by Kings Coaches of Stanway near Colchester, except in circumstances beyond our control, in which case. vehicles of comparable standard and specification will be used.

#### **ITINERARIES**

Due to the fact that this brochure has been prepared many months in advance of the departure date of our 2015 tours there may be slight differences between initial and final itineraries. Any changes will be made in the best interest of our clients and will be of a minor nature.

#### TRAVELLING ABROAD

If travelling abroad please ensure that vou have a valid 10-vear passport. You will also need a European Health Insurance Card (forms available from the Post Office), this will enable you to reclaim medical expenses incurred in certain European countries. See Fair Trading Agreement for more information.

#### SPECIAL NEEDS



We endeavour to provide holidays and short breaks which may be enjoyed by all of our customers, and are happy to

accommodate frames & folding wheelchairs etc on the coach. However, we request that you advise us of any special needs, and that you notify us if you intend to bring a mobility aid. We are then able to advise you on the suitability of the tour, and can also notify all parties concerned. Please refer to our Fair Trading Agreement, Your Contract with Us, Item 12 for further details & conditions.

#### INFECTIOUS OR CONTAGIOUS DISEASES

For all departures: For the health and Safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition (eg. Norovirus). If vou have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious.

For holidays & short breaks: Should you fall ill during your holiday or short break, please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary.

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# Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)

BCT

BCT

Please include full contact details for all passengers (attach a separate sheet if necessary)

Name	Name			
Address	Address			
Telephone	Telephone			
E-mail	E-mail			
Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours £60 per person per holiday for Continental & Channel Island tours Travel insurance, please refer to page 31	I/We* have read, and agree to bide by, the Trading Terms & Conditions of Boon's Calibre Travel. Signed: Date:			
I/We* enclose the sum of £	comprising:			
Cheque enclosed Already paid via Card	Deposit/Full payment*£         Single supplement       £         Dther supplement       £         FOTAL       £			

## Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)

Please include full contact details for all passengers (attach a separate sheet if necessary)

Name	Name
Address	Address
Telephone	Telephone
E-mail	E-mail
Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours £60 per person per holiday for Continental & Channel Island tours Travel insurance, please refer to page 31	I/We* have read, and agree to bide by, the Trading Terms & Conditions of Boon's Calibre Travel. Signed: Date:
I/We* enclose the sum of £col	nprising:

(*delete as appropriate)	Deposit/Full paymer	1t*£
Cheque enclosed Already paid via	0 11	£ £
Card Bank transfer	TOTAL	£

# Boon's Calibre Travel Holiday & Short Break Booking Form



(Please complete both sides, detach, and return with your payment)

Destination:			
Departure Date:			
Seat Number(s)			
Boarding Point:			
Special Request(s) (Mobility, diet etc)			
Preferred Room Type: (For single or triple rooms please confirm availability before booking)	U U	Twin anteed since many moder	<b>Triple</b> n hotels have a majority of
Next of Kin (for emergency use only)	For office use only:	Payment Date:	
Tel:	Amount: £	Cheque/Cash/Card/Ban	ζ.

Boon's Calibre Travel Homestead, Ulting Road, Hatfield Peverel, Chelmsford, CM3 2LY. Tel: (01245) 382 397

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### Boon's Calibre Travel Holiday & Short Break Booking Form



(Please complete both sides, detach, and return with your payment)

Destination:			
Departure Date:			
Seat Number(s)			
Boarding Point:			
Special Request(s)			
Preferred Room Type: (For single or triple rooms please confirm availability before booking)	Single D (Requests for double roor twin bedded rooms)		_ Triple hotels have a majority of
Next of Kin (for emergency use only)	For office use only:	Payment Date:	
Tel:	Amount: £	Cheque/Cash/Card/Bank	

Boon's Calibre Travel Homestead, Ulting Road, Hatfield Peverel, Chelmsford, CM3 2LY. Tel: (01245) 382 397

# **Coach Holiday Travel Insurance**

We strongly recommend that you are adequately insured when you travel on any of our holidays. Prior to departure, we will request that you provide us with details of your insurers, your policy number and the emergency number stated on your policy.

From the 1st January 2009, the sale of travel insurance connected to holiday or related travel was regulated by the Financial Services Authority, and as a result, from this date, we were no longer able to offer you travel insurance, or advise you on travel insurance related matters.

We will enclose a leaflet from Towergate Chapman Stevens, our preferred Insurance Brokers, with your booking confirmation, which will give you information on how to purchase Travel Insurance from them. Towergate Chapman Stevens are travel insurance specialists in the coaching industry.

Coach Seating Plans													
34 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)													
Drivers side front Drivers side rear													
		1E (4)	2E (8)	3E (12)	4E (16)	5E (20)	6E (24)	7E (28)	8E (32)		WC		
		1D (3)	2D (7)	3D (11)	4D (15)	5D (19)	6D (23)	7D (27)	8D (31)		WC		
											SERVERY		
		1B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	SERVERY		
		1A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	SERVERY		
Kerbside front Kerbside rear													
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D	rivers sid	e front				_					Driv	ers side rear	
1E (4)	2E (8)	3E (12)	4E (16)	5E (20)	WC		8E (32	2) 9E (3	6) 10E (4	0) 11E (44	4) 12E (48)	13E (52)	14E (57)
1D (3)	2D (7)	3D (11)	4D (15)	5D (19)	SERVER	(	8D (3	1) 9D (3	5) 10D (3	9) 11D (43	3) 12D (47)	13D (51)	14D (56)
													14C (55)
1B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26	5) 8B (3)	0) 9B (3	4) 10B (3	8) 11B (42	2) 12B (46)	13B (50)	14B (54)
1A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25	5) 8A (2	9) 9A (3	3) 10A (3	7) 11A (4	I) 12A (45)	13A (49)	14A (53)
. К	erbside fr	ront									. К	erbside rear	
•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••	•••••

**Seat Allocation:** You may choose your coach seat from those available and then the allocated seat is yours for the duration of the holiday or excursion. The plans above are the most commonly used seating arrangements, however, occasionally coaches with a different layout are used, necessitating reallocation of some seats. In this case your new seat will be allocated as close to the original as possible. **\*Note:** some 53 seater coaches have an alternative layout and seats 31 & 32 are in front of the WC & servery (not behind, as shown above)

# **Gift Vouchers**

#### STUCK FOR IDEAS FOR CHRISTMAS, BIRTHDAYS OR ANY OTHER SPECIAL OCCASION?

Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays.



### CALL US NOW!

# Office 01245 382 397 Mobile 07899 738 963

**E**: boons\_calibre\_travel@lineone.net

W: www.boons-holidays.co.uk

## Award winning





#### **QUALITY HOLIDAYS & DAY EXCURSIONS BY COACH**

# Holidays, Short Breaks & Day Excursions by coach for 2015

Local boarding points • No feeder coaches • Friendly family business

# Our Awards...



# Bookings & Enquiries 01245 382 397

Mobile 07899 738 963

Information www.boons-holidays.co.uk





 Boon's Calibre Travel Homestead, Ulting Road, Hatfield Peverel, Chelmsford, Essex CM3 2LY Tel: (01245) 382 397
 E-mail: boons\_calibre\_travel@lineone.net Website: www.boons-holidays.co.uk