Award winning

BON'S Calibre Travel

2014

QUALITY HOLIDAYS & DAY EXCURSIONS BY COACH







Local Boarding Points • No Feeder Coaches

Award winning

BOON'S

Calibre Travel

Contents	PAGES
General Information	2 - 4
Groups	4
Day Excursions	5 - 8
Holidays & Short Breaks	9 - 24
Booking Forms	29 - 30
Seating Plans	31
Awards/Contact Us	Back page

All holidays & short breaks feature...

- Accommodation of 3 star standard or above, unless stated otherwise
- En-suite bedrooms
- Breakfast & evening meal*
- All listed excursions
- Local boarding points
- No feeder coaches
- No interchanges
- * unless stated otherwise in the tour description

Gift Vouchers

STUCK FOR IDEAS FOR CHRISTMAS, BIRTHDAYS OR ANY OTHER SPECIAL OCCASION?

Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays.

A very warm welcome to our exciting brochure for 2014; packed full with a wonderful selection of holidays, short breaks and day excursions.

Our aim, as ever, is to give you the best coach travel experience possible, and our itineraries have been carefully planned with your pleasure and enjoyment in mind.

As usual, we have included some new tours, alongside the familiar favourites, and feel confident that you will find something of interest.

For all of our holidays and short breaks, all excursions are included in the tour price, and for most destinations, visits to places of interest en-route are possible; making travelling days enjoyable, rather than days to be endured.

In order to maintain and improve our service, we positively encourage you to give us feedback on your experiences. We appreciate all of your comments, so please keep writing, emailing and telephoning; we love to hear from you.

We are greatly looking forward to the pleasure your company during 2014 and wish you all a happy and healthy year ahead.

Don't miss out...call us now on 01245 382397

The difference is... we care...

STOP PRESS....

We are making increasing use of technology to promote our Holidays and Day Excursions. If you would like to receive regular updates by email, and be the first to hear of any new departures and special offers, please advise us of your email address (this will not be passed to a third party). Updates will also be listed on our website

www.boons-holidays.co.uk



Find us on Facebook



Bookings & enquiries **01245 382397**

Mobile 07899 738 963

Website www.boons-holidays.co.uk Email boons_calibre_travel@lineone.net Opening Hours 9am - 6pm, 7 days

(if we are not in a position to immediately answer your call, please leave an answerphone message; call or text our mobile; or email your enquiry)

About Us

The Boon's name has been associated with the travel industry for well over 70 years.

In 1993 Suzanne Evans established Boon's Calibre Travel alongside the respected Boreham based coach hire business, Boon's Coaches, to specialise in the provision of quality coach tours and day excursions. Following the untimely death, in 1996,

of Mr H.G. Boon, of Boon's Coaches, and the subsequent sale of his business, Boon's Calibre Travel has successfully continued trading using vehicles supplied by Kings Coaches, an established family firm of more than 60 years standing.

Hector Boon in 1984 with his beautifully restored 1950 Bedford OB, which was operated alongside his modern fleet of coaches. We are committed to promoting quality tours and excursions to the exacting standards expected from a company bearing the Boon's name, while still retaining the caring, family ethos, which we feel, is so important, and is sadly lacking in today's world.

We hope that after reading through our brochure you will be inspired to travel with us. We have put on paper the facts concerning each holiday, short break and day excursion, however, the "family" atmosphere which prevails on our tours cannot be expressed in black and white, so we invite you to join our many regular customers to experience for yourselves what we have to offer. We look forward to meeting you very soon.

Best Wishes

Our Awards

Over the past few years, we have enjoyed considerable success, both locally and nationally, at various business and tourism award ceremonies (see rear cover). These events provide valuable networking opportunities and serve to promote our company to a wider audience, benefiting the business in many ways.

However, we could not achieve these accolades without your continuing support, and we would like to thank you for being such wonderful clientele, and indeed, friends.



About the proprietor...

Suzanne originates from the Essex village of Boreham, near Chelmsford, where her interest in the coach travel industry began. While still at school, the opportunity of weekend, evening and holiday work at the local coach depot presented itself; an opportunity to earn some extra pocket money, and, unbeknown to her at the time, the seeds were sown for a future career.

After 'A' levels, Suzanne started her adult working life, like many local

people, at Marconi. A threeyear accelerated apprenticeship resulted in a HNC in telecommunications, which, with further study, was upgraded to an HND.

On leaving Marconi, several jobs within the telecommunications industry followed, before Suzanne realised that her talents lay elsewhere. So, having retained her association with the coach

company, she decided to embark on a new venture, and, in 1993, Boon's Calibre Travel was established.

Suzanne now lives in nearby Hatfield Peverel, from where she runs the business. She is married to Alan, and they have two sons, Matthew aged 15, and David aged 10.

Suzanne's hobbies include DIY, gardening and exhibiting the 1963 Morris Minor 1000 that she restored 29 years ago.



Additional Information

BOARDING

We offer a flexible "close to home" pick up service for all holidays and short breaks (see page 27), which, for the majority of our tours, allows visits to places of interest en-route, making travelling days enjoyable, rather than days to be endured. To ensure efficient boarding, some passengers may be transferred to the coach by car or taxi.

DOOR-TO-DOOR SERVICE

For an extra charge, we provide a door-to-door service for locations not on ur scheduled boarding list (see page 28). If your area is not listed please call for a quotation (Holidays and short breaks only).

BOARDING EN-ROUTE

Would you like to holiday with friends or relatives from other areas? If you can arrange for your companions to meet the coach at the hotel, or en-route, at one of our comforts stops or our lunch stop, they are very welcome to join you on our tours.

COACH ONLY

Visiting friends or relatives near one of our holiday destinations? If we have space on the coach we would be pleased to offer you a transport only option. Please call for a quotation.

USING YOUR OWN TRANSPORT

You may wish to make your own way to the hotel (by car, train or taxi), and then join the tour on arrival. Alternatively, if you are able to drive a car, but cannot manage the coach at all, it is still possible to holiday at one of our great hotels (subject to availability). Please call for datails

GROUP DISCOUNTS

We offer group discounts for groups of 7 persons and above, so gather your friends and relations together and save some money. (See group discount table below).

COACH HIRE & GROUPS

If you run a group or society, we are able to help you in a number of ways, we can offer you group discounts on our scheduled tours and excursions, we can just provide you with a coach, or we can completely organise your tour or excursion, taking care of hotel bookings, tickets, ferries, coach hire and it inerary planning. Please refer to the table below for group discounts on our scheduled departures. If you would prefer to arrange your own group holiday or day excursion, please call us to discuss your requirements.

WERSITE

Please check our website for regular updates and new destinations...

www.boons-holidays.co.uk PAYMENT

We accept payment by cheque, postal order or, if you bank on-line, direct bank transfer. If you would prefer to pay in cash, you are very welcome to visit our office in Hatfield Peverel, however, we would appreciate a telephone call before you set out.

OUR LOCATION

We are 8 miles from Chelmsford, 4 miles from Witham and 4.5 miles from Maldon. Our office at "The Homestead" is located on Ulting Road in Nounsley, a hamlet of Hatfield Peverel, on the corner of Peverel Avenue.

BROCHURES

Our brochures are distributed by post to all recent clients on our mailing list, if you do not receive one, or require additional copies, please telephone or call at our office. Brochures are also stocked by Visitor Information Centres in Witham, Maldon, Colchester & Freeport, and First Bus Travel Shops in Chelmsford & Colchester.

CUSTOMER FEEDBACK

On the last day of your tour the coach driver will distribute our customer satisfaction questionnaires. We do read every single one, so please help us to maintain our service by

completing the form. If you would like to add any further comments on your return home, we would love to hear from you, a letter or email detailing what you liked, or disliked, is very valuable to us.

COMPLAINTS

If you have a problem during one of our tours or day excursions, please speak to your coach driver (or hotel reception, if applicable) immediately, since the majority of issues can be easily resolved if we are made aware of them. Should the problem not be resolved to your satisfaction, please ask your coach driver for a complaint report form and complete it immediately, keep a copy for yourself and your driver will ensure that copies are passed to all parties involved. If your complaint remains unresolved, please refer to our Fair Trading Agreement (pages 25 & 26) for further instructions & information.

INFECTIOUS OR CONTAGIOUS DISEASES

For the health and safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition (E.g. Norovirus). If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious. Please refer to page 25, item 10, for additional information concerning holidays & short breaks. Should you knowingly travel while infectious/contagious you may be held responsible for any resulting illness, expense or inconvenience caused to our clients, staff and/or any third party.

CUSTOMER CARE & SERVICE POLICY

We have a comprehensive Customer Care & Service Policy which is accessible via our website, www.boons-holidays.co.uk. If you are not yet on-line, we are happy to forward a copy on request.

MOBILITY

Please advise us in writing (on your booking form) if you are bringing a walker or wheelchair.

Group Booking Reductions for Holidays, Short Breaks & Excursions

GROUP SIZE	HOLIDAYS & SHORT BREAKS DISCOUNT (on basic cost*)	DAY EXCURSIONS DISCOUNT (on basic cost*)
7-11	One 10% reduction	One 20% reduction
12-16	One 25% reduction	One 50% reduction
17-21	One 50% reduction	One free place
22 - 31	One free place	One free place plus one 50% reduction
32 - 41	One free place plus one 50% reduction	Two free places
42 & above	Two free places	Two free places plus one 50% reduction

- The basic cost of the trip excludes single supplements and any extras, such as meals, fares & admissions etc, unless they were included in the advertised price. Children under 3 yrs of
 age, if travelling free of charge, cannot be included in the group size. To qualify for group reductions, bookings must be made through an organiser who will collect the fares and
 forward them to Boon's Calibre Travel. Discounts are applicable to direct bookings only.
- Groups: Groups who book on our scheduled holidays and day excursions may be eligible to board the coach at their meeting
 place or housing complex, this is dependant on group size and location of proposed boarding point.
 Please call us to discuss your requirements.
- Don't forget that we also organise bespoke holidays and day excursions for Group Organisers.

PLEASE NOTE that the full fare must be paid on booking, the group discount will then be refunded to the group organiser based on the final number of travellers.

Day Excursions 2014

A selection of carefully planned day excursions for your pleasure

Unless stated otherwise, for all day excursions, we require a £5 per person non-refundable deposit on booking, with the balance due 6 weeks prior to travel. Please refer to page 8 for full terms and conditions and additional booking instructions



Springtime in London with a Bloomsbury Afternoon Tea Tuesday 25th March

We depart from our local boarding points and make our way to the city of London, where we have time at leisure, in and around Covent Garden, before making our way to the Grade II listed Bloomsbury, a chic heritage hotel, designed in the 1930's by renowned British Architect Sir Edwin Lutyens. On arrival, we enjoy a delicious traditional Bloomsbury Afternoon Tea in the elegant surroundings of this historic building. Afternoon tea consists of finger sandwiches, fruit scones, clotted cream, preserves, chef's cake selection and a choice of freshly brewed tea or coffee

Adult/S.C: £39.95 (includes afternoon tea)

Cake International, London Saturday 12th April

If your passion is cake baking and decorating, join us at ExCeL, London, for Cake International, the sugarcraft, cake decorating & baking show. Meet fellow enthusiasts and be inspired by renowned industry experts and professional cake decorators and sugarcrafters from across the globe. You'll find all the supplies you could ever imagine, plus a variety of features, demonstrations, workshops and displays. For further information see www.cakeinternational.co.uk

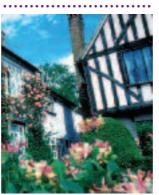
Adults: £41.95, Seniors: £39.95 (includes ticket)

Coach only: £29.95

Spring Blossoms & the Benenden Bull (includes lunch) Wednesday 30th April

This years Spring Blossoms tour takes us to the beautiful county of Kent, where we travel through tree-lined country lanes and pretty villages to our lunch venue in the High Weald. On leaving our local boarding points, we stop for coffee at the popular Polhill Garden Centre, before continuing via Westerham, Four Elms, Penshurst, Frant, Wadhurst, Ticehurst, Flimwell & Hawkhurst to the idyllic village of Benenden, home of the Bull PH. We enjoy a lovely 2-course lunch, with tea or coffee included, before making our way home.

Adult/S.C: £44.95 (includes two-course lunch with tea/coffee)



Medieval Lavenham, Historic Dedham & the Swan Hotel (includes lunch) Tuesday 13th May

Today's tour takes us across country, via Great Horkesley, Nayland and Lavenheath, to the historic, half-timbered, former wool town of Lavenham, the finest medieval village in England. We enjoy lunch in the stunning 15th century, 4 * Swan Hotel, with its award-winning restaurant, before making our way, via picturesque Monks Eleigh & ancient Hadleigh, to the attractive village of Dedham. Beautifully situated in the heart of Constable Country, Dedham's main street is lined with Georgian-fronted houses, old inns, tearooms and a large art/crafts centre; perfect for a spring afternoon.

Adult/S.C: £42.95 (NOT B&S) (includes two-course lunch)



Monks Eleigh Corn Craft & Historic Bury St Edmunds Wednesday 28th May

We leave our last local boarding point and make our way to Monks Eleigh, one of Suffolk's prettiest villages, where we visit Bridge Farm Barns, a collection of unique retail outlets (including the Corn Craft Corn Dollies) and a tea room. After morning coffee, we continue on to the attractive town of Bury St Edmunds, with its famous street market, magnificent cathedral and vibrant Abbey Gardens. We return via medieval Lavenham and ancient Sudbury. Price person: £29.95 (NOT B&S)

Price person: £29.95 (NOT B& (refreshments not included)



Kentish Treasures - Cinque Sandwich & Georgian Deal Thursday 5th June

Today's tour takes us into Kent, where we stop for coffee at the restaurant at Brogdale Farm. Continuing on, we reach the medieval town of Sandwich, the first of the Cinque Ports and home of the beautiful Secret Gardens, an oasis of serenity encircled by the old stone city walls. After lunch, we visit the unspoilt, former smugglers haunt of Deal a traditional seaside resort with an attractive promenade, two castles, a pier, beautiful pebble beaches and a small fishing fleet working from its shores. Adult/S.C: £32.95

(admissions & refreshments not included)

Day Excursions 2014

A selection of carefully planned day excursions for your pleasure

The Suffolk Heritage Coast (includes lunch)

Saturday 14th June

Our scenic tour of the Suffolk Heritage Coast takes us via Ardleigh, Lawford, Brantham & Wherstead to Woodbridge, where we enjoy a lovely 2-course lunch at the popular Notcutts Garden Centre. Continuing on, we cross the River Deben, and pass through Orford, with its well preserved 12th century castle keep, and the village of Snape, to reach the traditional seaside resort of Aldeburgh, with its pastelcoloured 19th century holiday villas lining the promenade, delightful high street, and pebble beach, with fisherman selling their daily catch. After a pleasant afternoon, we return home along the sea shore, past the controversial Scallop sculpture, and through the fantasy mock Tudor village of Thorpeness, famous for its House in the Clouds, windmill and Peter Pan themed

Adult/S.C: £41.95 (NOT B&S)

(includes 2-course lunch with tea/coffee)



Wrest Park...a Secret Garden Revealed

Sunday 29th June

A great day out for everyone, gardeners in particular. Our first stop is at the fabulous Van Hage Garden Centre, which has a large restaurant and is full-to-the-brim with a treasure-trove of exciting gifts and practical ideas for gardeners and home lovers. Continuing on, we arrive at beautiful Wrest Park in Bedfordshire, an estate which has been recently revived by English Heritage after decades of neglect and is their latest star attraction. As one of Britain's largest and most important 'secret gardens', this wonderful 90-acre historic landscape with formal gardens and a French-style mansion is well worth a visit.

Adult/S.C: £37.95

(includes admission to Wrest Park, discount for English Heritage Members)

Sleepy Southwold & Delightful Dunwich (includes lunch) Saturday 12th July

We commence our tour with a coffee stop at the popular Notcutts Garden Centre in Woodbridge. Continuing on, through rolling expanses of broom and heather, we reach the former Roman and Medieval port of Dunwich, where we enjoy lunch at Flora Tearooms, reputedly the best fish and chip restaurant in East Anglia. We spend the afternoon in the quiet, unspoilt, seaside resort of Southwold, with its picturesque greens, pretty cottages, 19th century lighthouse, pier and colourful beach huts.

Adult/S.C: £41.95 (NOT B&S) (includes 2-course fish & chip lunch with tea/coffee - salads available).



Neasden Temple & the Grim's Dyke Hotel (includes lunch) Thursday 24th July

This unique excursion takes us to the breathtaking BAPS Shri Swaminarayan Mandir (Neasden Hindu Temple), a masterpiece of exquisite Indian design and workmanship, set amongst beautiful gardens, in the heart of London; a haven of beauty, peace & discovery. During our visit we learn about the world's oldest living faith and take a tour of the temple, with its amazing, intricate marble and wooden carvings. Our afternoon will be spent at the Grade II listed 4* Grim's Dyke Hotel, the magnificent former country residence of Sir William Gilbert (Gilbert & Sullivan), where we take lunch in Gilberts, the AA rosette restaurant, and stroll in the peaceful gardens & woodlands.

Adult/S.C: £43.95

(Includes 2-course lunch & temple tour)

Balance due by: 24/5/14

Bautiful Nymans & the High Weald

Saturday 2nd August

On leaving our local boarding points, we make our way into Kent, where we stop for coffee & shopping at the Polhill Garden Centre. Continuing on, we take a scenic route into West Sussex, home of Nymans, an estate situated in the beautiful High Weald, formally owned by the Messel family. The Messel's bought Nymans in the late 19th century and created one of the country's great gardens, with experimental designs and new plants from around the world.

Adult/S.C: £38.95 (admission to Nymans included, discount for NT members)

Blooms of Bressingham & the Oaklands Hotel (includes lunch) Tuesday 2nd September

On leaving our local boarding points we make our way to Diss, where we stop for coffee at Blooms of Bressingham, with its wide array of plants, garden products and gifts for the home. Continuing on, we arrive at the welcoming, family owned Oaklands hotel, situated in beautiful gardens, overlooking the Yare Valley, on the outskirts of the city of Norwich. We enjoy a lovely 3-course carvery lunch before returning home Adult/S.C: £ 41.95 (NOT B&S)

(includes 3-course carvery lunch)

The Charming Chilterns & the Vicar of Dibley

Saturday 20th September Our excursion today takes us through the peaceful woody lanes and picturesque towns & villages of the Buckinghamshire Chilterns. We stop for morning refreshments at Nottcuts Garden Centre near St Albans, before continuing on, via Tring, Wendover & Princes Risborough, to the charming old market town of Thame where we take lunch. Our next stop is Turville, an attractive village instantly recognisable as fictional "Dibley" and the location for Goodnight Mr. Tom & Midsomer Murders. Don't miss the local windmill, which was used in the filming of Chitty Chitty Bang Bang. We return via the National Trust Village of West Wycombe, Beaconsfield, Jordons (the Quaker village), Amersham, with its collection of thatched cottages, Chesham & Bovington. Adult/S.C: £35.95 (refreshments not included)

Day Excursions 2014

A selection of carefully planned day excursions for your pleasure



Reliving the Golden Age of Rail Travel with Venice Simplon-Orient-Express

Friday 17th October

During the roaring 1920's & 1930's, travelling on the Pullman was the last word in luxury and embodied everything that was fabulous about the era - fine dining, silver service & fun - but it was reserved for the privileged few. Today, the umber & cream carriages, that formed part of the most famous & luxurious service in Britain - the Brighton Belle, the Bournemouth Belle, the Queen of Scots & the legendary Golden Arrow - have been lovingly restored & refurbished to make up the glamorous British Pullman.

Join us for a nostalgic circular tour through the glorious British countryside on this unique train, with its veneered panels, decorated with exquisite art deco marquetry, plush armchairs and beautifully presented tables, set with white linen, silver & crystal. Enjoy a magnificent five-course luncheon, accompanied by fine wine & champagne, served by courteous stewards, as the great British countryside passes by.

Note: Venice Simplon-Orient-Express Ltd, operate the British Pullman. This train will not be steam hauled.

Some guests may like to dress to reflect the era, although modern day smart dress is equally acceptable.

Adult/S.C: £289 (includes train journey, 5course luncheon with wine & champagne, coach transfers)

Deposit: £89pp (due by 3/3/14, although this date may be revised)

Balance due by: 11/7/14
Direct bookings only, group discounts not available.

Suffolk Villages & the Trowel & Hammer (includes lunch) Friday 3rd October

Our excursion today takes us on a scenic tour through ancient Hadleigh, and the attractive villages of Chelsworth, Bilderstone, Nedging Tye and Barking to Stonham Aspal, where we make a coffee stop at Stonham Barns. Continuing on, we reach the picturesque village of Cotton, home of the Trowel and Hammer, an attractive part-thatched pub with oak beams and a cosy rural atmosphere. We enjoy lovely home cooked lunch, before returning home.

Adult/S.C: £42.95 (NOT B&S) (includes 2-course lunch with tea & coffee)

Autumn Tints & the Bull Hotel (includes lunch)

Sunday 26th October

Today's tour takes us across country via Bures and Sudbury to the attractive village of Long Melford, with its magnificent broad High Street, lined with a variety of timber framed and Georgian brick houses, where we take lunch at the well-respected Bull Hotel. After a lovely meal, we make our way home via Bulmer Tye, Castle Hedingham, Halstead & Earls Colne, stopping for refreshments at the Millrace Garden Centre, beautifully situated in the picturesque Colne Valley, which boasts a Christmas shop and a fantastic range of garden products, as well as gifts, crafts and items for the home. Adulty.S.C: £38.50 (NOT 8&S)

(includes two-course lunch with tea/coffee)

Poppy Factory Tour (includes lunch)

Tuesday 4th November

At the time of year when we remember all those who have suffered during many wars, we depart for an interesting visit to the Poppy Factory in Surrey. On arrival, we enjoy a lovely 2-course lunch, prior to an informative guided tour, which includes a talk, video presentation and a walk round the factory floor. Afterwards there will be the opportunity to purchase souvenirs from the qift shop.

We will stop for morning coffee at the Nottcuts Garden Centre near St Albans. Adult/S.C: £38.95

(includes factory tour & lunch)



Thursford Christmas Spectacular

November/December
Join us for the matinee performance of this ever-popular Christmas extravaganza...as we walk through the doors we are greeted by a spectacle of colour, Christmas decorations adorn the theatre as we sit down ready to be thrilled by the lights, music and nostalgia of this wonderful show. Lunch stop in Swaffham. (Thursford ticket included, lunch not included).

Sorry no children under 8 yrs admitted. Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket dates & prices.

See page 23 for Thursford mini-breaks

Deposit: £10 pp (NOT B&S) Balance due by: 22/8/14



New Years Eve Viennese Gala Concert

Wednesday 31st December

Back by popular demand...for the seventh year running...a spectacular night out at London's Barbican Concert Hall. Herald the New Year with a sumptuous evening of traditional Viennese favourites with the Royal Philharmonic Orchestra led from the violin by John Georgiadis (performance commences at 7.30pm and finishes approx 10pm). Price available June/July. Please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of ticket prices.

Deposit: £20 pp Balance due by: 1/9/14

How to book your Day Excursion

DAY EXCURSION BOARDING POINTS

Additional boarding points are available for holidays & short breaks, see pages 27 & 28

- Colchester
- Stanway, Kings Coaches depot & Tollgate Centre*
- Marks Tey, Feering & Kelvedon
- Witham (Old Post Office, Town Hall, Bridge Hosp)
- Hatfield Peverel & Boreham
- Springfield, A12 services
- North Springfield
- Chelmer Village Way (ASDA & Henniker Gate)
- Springfield Rd (Plough, Lionmede & Balmoral Ct)
- Chelmsford, Victoria Road (coach bays)
- Chelmsford, New London Road
- Chelmsford, Waterhouse Lane (Nissan Dealer)
- Chelmsford, Wood Street (Tesco bus stop)
- Chelmsford Gloucester Avenue
- Gt Baddow (various points) & Galleywood
- Stock & Margaretting
- Ingatestone & Mountnessing
- Shenfield & Brentwood**
- Maldon/Heybridge/Langford NEW

Please note:

- There is limited car parking at Kings Coaches depot in Stanway;
- ** Brentwood & Shenfield boarding points are NOT available for northbound day excursions. These departures will be marked Not B & S.

All of the boarding points listed above are available at the time of booking, should they be required, however, due to natural demand only a selection will be utilised for any one particular excursion. If you book within 10 days of departure only those boarding points already selected will be available to you.

Terms & Conditions (Day Excursions, Theatres & Concerts)

- 1a For direct bookings, either full payment, or the specified deposit, must be made on booking. Where a deposit is paid, the balance must be forwarded by the balance due date (either 6 weeks prior to departure, or the date specified in the excursion description) otherwise ticket(s) will be offered for resale and the denosit forfeited. For some excursions involving theatre or concert tickets, there may be other payment terms, however, this will be made clear in the excursion description.
- 1b If booking through an agent, full payment must be made on booking.
- 2a Cancellation/transfer of direct bookings: once tickets are purchased (or deposits paid) refunds will be made, minus the value of the deposit, up until the balance due date. After this date, no refunds will be made, but if you are unable to travel you may pass your ticket to a substitute. If you ask us to re-sell tickets we will endeavour to do so, however, there will be an administrative charge equivalent to either 20% of the full ticket value or to the value of the deposit (whichever is greater) if we are successful. You may transfer your booking, to another departure (within the current season), up until the balance due date, after this date full cancellation charges apply. For some excursions involving theatre or concert tickets, there may be other cancellation/transfer terms, however, this will be made clear in the excursion description.
- 2b Cancellation/transfer of agent bookings: no refunds will be made unless we are able to re-sell tickets, in which case, we will deal directly with the customer & make a 30% charge to cover administration & agent's commission. You may transfer your booking to a substitute; however, transfers to other departures are not permissible.
- 3 For the health and safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition. If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious. Should you knowingly travel while infectious/contagious you may be held responsible for any resulting illness, expense or inconvenience caused to our clients, staff and/or any third party. If you are refused travel, full cancellation/curtailment charges will apply and we will not be held responsible for any expense incurred
- 4 Coaches are designated non-smoking; we reserve the right to terminate the journey of anyone who does not comply with this ruling.
- 5 No alroholic drinks are to be consumed on coaches
- 6 No animals are to be transported on coaches 7 We reserve the right to cancel any trip that is financially
- unviable due to a low number of people booked, in which case all monies will be refunded. No further liability is accepted. We also reserve the right to cancel, at any time, due to the unforeseen circumstances described in item 9.
- 8 We reserve the unconditional right to curtail the journey of (a) anyone likely to cause the spread of Infectious/ Contagious diseases (b) anyone causing distress to others through unreasonable conduct. No refunds will be given & we will not be held responsible for any expense incurred. 9 We cannot be held liable for any late arrivals due to
- circumstances beyond our control. For example delays due to: road works, road traffic accidents, other traffic incidents, and acts of terrorism such as bomb scares, medical incidents concerning passengers, freak weather conditions, fire, industrial disputes and other similar events beyond our control. We accept no liability for any expense incurred due to unforeseen occurrences such as cancellation of shows, concerts and events
- 10 On receipt of your paperwork, please check the details carefully and notify us as soon as possible of any errors.
- 11 Complaints must be made at the time of occurrence to allow us the opportunity to resolve the problem. Should the problem not be resolved to your satisfaction, please ask for a complaint form from your coach driver and follow up the matter in writing within 14 days of your return. Our day excursion complaints procedure is identical to that detailed in our Fair Trading Agreement for Holidays & Short Breaks (pages 25 & 26 of this brochure)

How to book your **Day Excursion**

- 1 Call Suzanne on 01245 382 397 to check availability and place a provisional booking. You may also email your requirements to boons_calibre_travel@lineone.net.
 - Read our Terms & Conditions and forward your payment, along with vour name, address, telephone number, excursion title, excursion date and boarding point. Please mention any special needs; dietary, mobility etc. On booking, please pay* either (a) full amount or (b) the specified deposit, with the balance by the specified due date. Some excursions involving theatre or concert tickets, may have other payment terms, however, this will be made clear in the excursion description.
 - We do not issue written confirmations for excursion payments. Your tickets, along with your boarding time, will be forwarded by post, at least 7 days prior to the excursion departure
- * If you require a receipt for your payment prior to the tickets being issued please enclose a SAE. Alternatively, please supply your email address and we will email a receipt for your payment(s)

ALTERNATIVELY, YOU MAY WISH TO BOOK THROUGH ONE OF OUR APPOINTED AGENTS:

- First Bus Chelmsford
- First Bus Colchester
- Witham Visitor Information Centre
 - Terling Post Office Gallivant Travel (Ingatestone)

Group discounts cannot be applied if booking via an agent.

All excursions must be paid for in full if booking via an agent.

- Children under 3 yrs of age travel free of charge on day excursions. reduced rates for children (3-12 yrs inc) are available on some departures, please call for details.
- Group reductions apply for groups of 7 fare paying passengers & above (see page 4 for details)
- Please make all cheques payable to: Boon's Calibre Travel



Join us on our popular Easter tour, which this year takes us into the county of Shropshire, a little known corner of England which may be one of the last remaining rural idylls; unspoilt and uncrowded. However, it was here that the world took much of its inspiration; Charles Darwin developed his inquisitive mind in his home town of Shrewsbury, the Industrial Revolution started in Ironbridge and even the modern Olympics drew their very creation, not from Athens, but from the little market town of Much Wenlock.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way to Shropshire, stopping en-route in the elegant town of Royal Leamington Spa, in the heart of Warwickshire, with its excellent shops & cafes, magnificent Royal Pump Rooms and Grade II listed Jephson Gardens.

Day 2: This morning we drive along the Ironbridge Gorge* to see the world's first cast iron bridge, built in 1779 by Abraham Darby III, and now recognised as one of the great symbols of the Industrial Revolution, After admiring this great feat of engineering, we visit the historic, castle town of Shrewsbury, nestling in a great loop of the River Severn. On arrival, we join the pleasure boat Sabrina, for a sightseeing cruise with on-board refreshments and an interesting commentary. This afternoon, our destination is picturesque Ludlow, one of the most attractive towns in England, and home to over 450 listed buildings, including the magnificent, timber-framed Feathers Hotel and the partially ruined, medieval Castle. Time to explore the wealth of individual shops & cafes, and the traditional open-air market, before

we return to our hotel.

Day 3: After breakfast today, we return to the Ironbridge Gorge* to enable those who wish to explore the World Heritage Site to do so at leisure. The coach will continue on to the carpet making town of Kidderminster, where we join the Severn Valley Heritage Railway for scenic 16 mile journey along the course of the River Severn to the attractive castle town of Bridgnorth. Bridgnorth consists of two distinct areas, High Town & Low Town, High & Low being linked by seven sets of ancient steps and a Victorian cliff railway, the steepest inland funicular railway in Britain (admissions & fares extra).

Day 4: We depart from our hotel and make our way homeward, our route taking us via the Regency town of Cheltenham Spa, with its handsome architecture, broad avenues, fine parks and excellent shopping facilities, and the beautiful scenery of the Cotswolds. *We will drop off/pick up at the Ironbridge Gorge World Heritage Site on both Saturday & Sunday.

HOTEL Telford Hotel ★★★★ Our hotel is the 4* Telford, set in 170 acres within a UNESCO World Heritage Site, with stunning views across the Shropshire countryside & panoramic views of the famous Ironbridge Gorge. All stylish, ensuite bedrooms are large, warm and welcoming with colour TV, tea/coffee tray, telephone & hairdryer. The 1779 Restaurant offers a light and contemporary atmosphere, with panoramic views towards the Gorge, and drinks may be taken in the Gorge Bar. For relaxation, the leisure centre boasts a 15m indoor swimming pool.

INCLUSIONS • 3 nights halfboard in en-suite bedrooms • porterage • lift • ground floor bedrooms • adapted bedrooms • rooms with walkin-shower • leisure centre • Easter egg • 2 excursions • visits on outward & return journeys. • Fare for boat trip.

The site consists of the Gorge, the Ironbridge, the town of Ironbridge and various museums linked by a frequent shuttle bus service (fares & admissions extra). Further details will be provided or can be viewed at www.ironbridge.org.uk.

4 Days £325 per person

SUPPLEMENTS twin/double room for single occupancy £35 (14 only) £45 thereafter



Join us on a feature-packed 5-day break to North Yorkshire, a county of dramatic coastal scenery, rugged moors, gentle rolling hills, magnificent stately homes, and an abundance of pretty villages and historic towns. Our tour is based in the resort of Scarborough, with its two majestic bays, ruined cliff-top castle and busy harbour. Bounded by the dramatic North York Moors and the pastures of the North Wolds, Scarborough boasts acres of gardens, tree-lined walks, a pleasant promenade, sandy beaches and many other attractions.

YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way northward, stopping en-route in the picturesque, riverside town of Newark-on-Trent, with its imposing 12th century, riverside castle and attractive, Georgian market square, one of the finest in England.

Day 2: Today we travel into the heart of North Yorkshire to visit one of Britain's finest historic estates, Castle Howard, home to the Howard family for over 300 years. A magnificent 18th century residence, set within the breathtaking landscape of the Howardian Hills, it's a haven of peace and tranquillity throughout the year. With world-renowned collections, stunning architecture, idyllic gardens, and woodland & lakeside walks, it's easy to see why the house and beautiful grounds have been a popular choice for period drama producers for many years; most famously, both film & TV versions of Brideshead Revisited.

Day 3: A free day in Scarborough or a North York Moors & Whitby excursion, take your pick. We head along the coast road to the fishing town of Whitby, famous as the home of Captain Cook, and the inspiration for Bram Stokers Gothic novel, "Count Dracula". Time to explore the town, with its ruined Abbey and St Mary's Church, perched high above the harbour, before we travel to picturesque Goathland, "Aidensfield" in the TV series Heartbeat. Chance to look around the well-known village before we return to Scarborough through the rugged North York Moors, arriving back at our hotel in good time for dinner. Note: When we leave Goathland we have the option to either return across the Moors by coach or via the North York Moors Steam Railway (train fare extra).

Day 4: Today, we travel, via much photographed Thornton-le-Dale, to one of Yorkshire's most popular villages, picturesque Hutton-le-Hole, nestling on the edge of the North York Moors, with its tea rooms, craft shops, museum and chocolate factory. While in Hutton-le-Hole, we enjoy an included visit to the award-winning Ryedale Folk Museum, which celebrates the rich heritage of the region and brings its history to life. Continuing on, we visit the charming, traditional

HOTEL Esplanade Hotel ***
Our hotel, the 3* Esplanade, stands proudly on Scarborough's South Cliff, with breathtaking panoramic views of the sweeping South Bay from the magnificent bay window of its Landau Restaurant. All comfortable ensuite bedrooms are well equipped and many boast sea views. All floors are accessed via a lift and there is entertainment provided on some evenings.

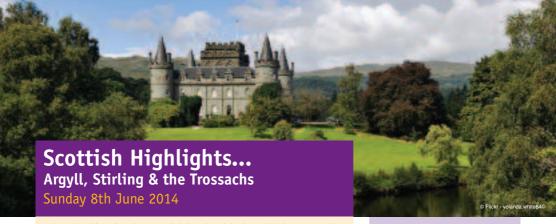
INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • lift • 3 included excursions • visits on outward & return journeys • evening entertainment • entrance to Rydale Folk Museum • entrance to Castle Howard

town of Helmsley, with its mellow stone buildings, medieval castle and individual shops & cafes surrounding the attractive market square.

Day 5: We leave Scarborough and make our way home, stopping en-route in the fascinating, walled city of York, renowned for its exquisite architecture, tangle of quaint cobbled streets, including the famous Shambles, and the iconic York Minster, the largest Gothic cathedral in northern Europe.

5 Days £399 per person

SUPPLEMENTS Single supplement: **NIL** (5 only) twin/double room for single occupancy: £36



A breathtaking five-day Scottish break, with three fabulous excursions, radiating from our popular four star hotel in Irvine. We take a ferry to the coastal resort of Dunoon, travel through the beautiful Argyll Forest Park to the historic, white painted town of Inveraray-with its majestic castle and lochside setting, visit the ancient city of Stirling, tour through the glorious forested hills, mountains & lochs of the Trossachs and, in addition, we take a cruise on beautiful Loch Katrine and a ride on the unforgettable Falkirk Wheel. A tour not to be missed.

YOUR ITINERARY

Day 1: On leaving our local boarding points we make our way northward, stopping en-route for refreshments and lunch. On arrival in Scotland, we are greeted with tea and biscuits.

Day 2: Today we make our way to the Falkirk Wheel, an exceptional feat of engineering, and the only rotating boatlift in the world. We board one of the specially designed pleasure boats, for the unforgettable experience of being gently lifted by one of the gondolas to join the Union Canal above, and then gracefully returned to the basin below, all the while, enjoying stunning views of the surrounding countryside. Time to visit the distinctive new visitor centre, before continuing on to the ancient town of Stirling, considered the best small city in Scotland, with it's Old Town and historic castle, overlooking the site of 'Braveheart' Sir William Wallace's greatest victory.

Day 3: Our route today takes us northward, and then via a short sea crossing to the resort of Dunoon. From Dunoon, we pass through the beautiful Argyll Forest Park, alongside Loch Eck, to the distinctive white painted town of Inveraray, on the shore of Loch Fyne, with its majestic castle, maritime museum and famous old jail. After lunch, we travel via the "Rest and be thankful" pass, and the village of Arrochar to Tarbet, from where we return along the western shore of stunning Loch Lomond.

Day 4: After breakfast, we head into the forested hills, mountains & lochs of the Trossachs, where the Scottish hero, Rob Roy Macgregor, roamed. We stop in the attractive village of Aberfoyle, on the edge of the Queen Elizabeth Forest Park, before continuing on to breathtaking Loch Katrine, where we have an included cruise on the steamship SS Sir Walter Scott. We return via Brig o'Turk, Loch Venachar and the town of Callander, of Dr Finlay's Casebook fame.

HOTEL Menzies Irvine Hotel

Be assured of a warm welcome from the award-winning 4*
Menzies Irvine Hotel, situated on the outskirts of the town of Irvine, on the Ayrshire coast, one of Scotland's most beautiful areas. The hotel offers a superb range of facilities, comfortable, modern en-suite bedrooms, a contemporary Brasserie restaurant and a spacious lounge. There is no lift; however, there are many ground floor rooms, including one equipped for the disabled.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms

- porterage ground floor rooms • disabled room.
- Welcome reception
- entertainment
 3 excursions
- ferry to Dunoon
- fare for Falkirk Wheel
- fare for SS Sir Walter Scott

Day 5: We depart soon after breakfast for our journey home, making suitable stops en-route for refreshments & lunch.

5 Days £429 per person

SUPPLEMENTS twin/double room for single occupancy: NIL (7 only) £60 thereafter



This superb tour takes us into Derbyshire's wonderful Peak District National Park, a region full of beauty and diversity, with an abundance of pretty towns & villages and stunning views. In addition, we explore the beautiful county of Staffordshire, an area bursting with glorious stately homes and exquisite gardens, where we visit the late Patrick Lichfield's Shugborough, the "global" Biddulph Grange Gardens & the tranquil National Memorial Arboretum.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way to the historic city of Ely, home to one of the most magnificent cathedrals in England. After lunch, we continue on, past the vast expanse of Rutland Water, to our hotel.

Day 2: Today's excursion takes us to the National Memorial Arboretum, a place of tranquillity and reflection, which acknowledges the sacrifices made by the British armed forces & civil services. We then visit the Shugborough Estate, situated in a river valley in the heart of Staffordshire; the ancestral home of the Earls of Litchfield, most famously, the late Royal photographer Patrick, whose private apartments are now open to the public, giving a fascinating incite into the life of the Queens second cousin. The fine Georgian manor house, with magnificent views over the Grade I listed riverside gardens, boasts a stunning interior and costumed characters "work" in the servant guarters and farmstead.

Day 3: After breakfast, we depart for a tour through the stunning Peak District National Park, our route taking us via the spa town of Matlock Bath, nestled in a beautiful gorge beside the River Derwent, and the attractive market town of Bakewell, renowned for its Bakewell Pudding. Our journey

continues, via the plague village of Eyam, to the former cotton town of Glossop, from where we wind our way through Snake Pass and the spectacular scenery of High Peak to the stunning Ladybower Reservoir, in the Derwent Valley, where the Dambusters practiced. Continuing on, we visit the attractive resort of Castleton, "Gem of the Peaks", before travelling, via the pretty village of Hathersage, immortalised by Charlotte Bronte in Jane Eyre, and back to our hotel.

Day 4: Today, we travel northwards, via the old market town of Ashbourne and beautiful Dove Dale, to the Roman spa town of Buxton, with its awardwinning ornamental Pavilion Gardens and centrepiece Georgian Crescent. The remainder of the day is spent at Biddulph Grange Garden, an amazing Victorian masterpiece, featuring a series of separate gardens, with collections of plants from all over the world. Billed as one of Britain's most exciting and unusual gardens, a visit takes us on a global journey from an Italian terrace to the pyramids of Egypt, through a Victorian vision of China and a re-creation of a Himalavan alen.

HOTEL Mickleover Court Hotel ★★★★

A warm Derbyshire welcome awaits, from the friendly staff at the 4* Mickleover Court, a modern hotel, with a superb range of facilities, located on the outskirts of Derby. All contemporary en-suite bedrooms are air-conditioned and are well appointed for today's traveller. The atmospheric Brasserie Restaurant serves inspirational menus made from the finest ingredients and seasonal produce. The comprehensive leisure club boasts a relaxing indoor swimming pool and there is a lift to all floors.

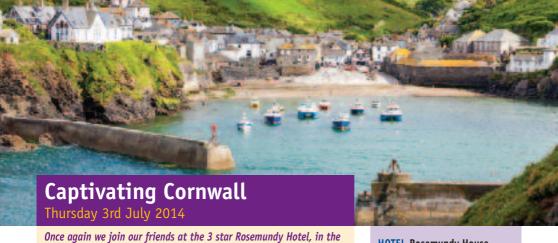
INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • lift • one disabled room • some walk-in showers • 3 excursions • visits on outward & return journeys • entrance to Biddulph Grange Garden • entrance to the Shugborough Estate.

Day 5: On leaving our hotel we head for home, stopping for lunch in the beautifully preserved Lincolnshire town of Stamford "the finest stone town in England".

5 Days £399 per person

SUPPLEMENTS twin/double room for single occupancy: £48 (7 only)

£60 thereafter



Once again we join our friends at the 3 star Rosemundy Hotel, in the picturesque Cornish village of St Agnes, with its thriving, friendly community, fascinating museum, beautiful beaches & breathtaking scenery. Look out for Stippy Stappy, the row of pretty sea captains cottages, which tumble down the hillside; and also the remains of the stone built engine houses, a reminder of its mining past. Our three excursions take in the lovely coastal villages of St Ives, St Mawes, Boscastle & Port Issac (fictional Port Wenn) as well as Trelissick, one of one of Cornwall's many gardens.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and head for the Southwest, stopping en-route at the Wilton Shopping Village, with its riverside setting, and Daphne du Maurier's Jamaica Inn.

Day 2: Today we visit the charming resort and fishing village of St Ives, with its splendid beaches, fine views and mild climate. The beauty of St Ives has always attracted artists, and in recent times it has become an important centre of the arts, with museums and galleries adding to its appeal. We then take a scenic route to Mounts Bay, past the magical St Michaels Mount and back to St Agnes, where we are free to relax in the hotel or explore the village & the beautiful Trevaunance Cove.

Day 3: This morning, we travel to the Roseland Peninsula, an Area of Outstanding Natural Beauty, with pretty villages and unrivalled coastal scenery. The Roseland's principal village, St Mawes, is situated at the southern end of the peninsula: a

picturesque harbour with whitewashed houses guarded by Henry VIII's clover-leaf shaped St Mawes Castle. This afternoon we visit Trelissick, one of Cornwall's finest woodland gardens; an estate of rare tranquil beauty, with glorious panoramic views down Carrick Roads towards Falmouth and the open sea.

Day 4: Following breakfast, we head along the north Cornwall coast to beautiful Boscastle, a medieval village devastated in 2004 by a freak storm. Now restored, and able to welcome visitors again, we have the opportunity to explore the historic harbour and to admire the stunning scenery with breathtaking views. This afternoon, we visit the pretty fishing village of Port Isaac, a popular film and TV location, most recently, transformed into fictional Port Wenn for the comedy drama Doc Martin, staring Martin Clunes.

HOTEL Rosemundy House Hotel ★★★

Our hotel is the popular, family run 3 * Rosemundy House, an elegant Queen Anne residence dating back to the 1780's. Beautifully situated amongst secluded gardens and woodlands, we are assured a warm welcome and excellent cuisine, served in the attractive restaurant. For relaxation, there are comfortable lounges, a heated outdoor swimming pool and croquet & putting on the lawns. All well appointed ensuite bedrooms are on either the ground or first floor (no lift). There is entertainment on some evenings.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • ground floor

- porterage ground floor rooms • disabled rooms
- entertainment3 excursions
- entrance to Trelissick Garden.

Day 5: After breakfast this morning, we commence our return journey. Our lunch stop today will be at the restaurant at NT Stourhead Garden.

5 Days £435 per person

SUPPLEMENTS Single supplement: **NIL** (5 only) double room for sole occupancy £60 (subject to availability)



Join us for a feature-packed tour to glorious North Wales & the charming county of Cheshire. Enjoy three carefully planned excursions, encompassing a variety of destinations, including the spectacular Snowdonia National Park, the Victorian resort of Llandudno, the delightful Bala Lake Railway, the beautiful Arley Estate, pretty Llangollen & the historic Anderton Boat Lift. In addition, we visit the RAF Museum at Cosford & the Battle of Bosworth Visitor Centre & Country Park en-route.

YOUR ITINERARY

Day 1: On leaving our local boarding points we make our way northwards, with stops en-route at the Coton Orchard Garden Centre and the Battle of Bosworth Visitor Centre, with its medieval Tythe Barn Restaurant.

Day 2: Following breakfast, we travel via the winding Horseshoe pass to the attractive Welsh town of Llangollen, situated in the beautiful valley of the River Dee. Continuing on, we make our way via pretty Betws-y-Coed and the Vale of Conwy, to the Victorian resort of Llandudno, a beautiful seaside town with a promenade, pier, superb beaches, elegant hotels, interesting shops, and panoramic views from the Great Orme, at the summit of its striking headland.

Day 3: After breakfast today, we visit two contrasting attractions in the county of Cheshire. Our first stop is the Anderton Boat Lift & Visitor Centre, where we enjoy a cruise along the River Weaver, followed by the unforgettable experience of our boat being elevated, via the 19th century hydraulically operated lift, to the Trent & Mersey Canal above. We spend the remainder of the day at the nearby Arley Estate, a place of enormous character and charm, boasting gardens that are amongst the finest in Britain; outstanding for their vitality, variety

and historical interest and particularly celebrated for their magnificent double herbaceous border. The Hall is a much-cherished family home and an impressive example of a Victorian country house built in the Elizabethan style. Note: Arley Hall has restricted opening times and we may only have access to the gardens, restaurant & shop etc

Day 4: Our second day exploring North Wales takes us via Ruthin to the pretty village of Llanuwchllyn, at the foot of Llvn Tegid, the largest natural body of water in Wales. From here we board one of the narrow gauge steam trains on the Bala Lake Railway, for a delightful journey through the beautiful Snowdonia National Park, with excellent views of the lake and the nearby mountains, Arenig Fawr, Aran Benllyn and Aran Fawddwy. Continuing deeper into the National Park, we make a scenic circular tour via timeless, stone-built villages and through the spectacular scenery at its heart, before returning across the striking landscape of the Denbigh Moors.

HOTEL Beaufort Park Hotel

A warm welcome awaits at the 3* Beaufort Park, a modern hotel set in the attractive North Wales countryside near the historic market town of Mold. The inviting Orchard Restaurant serves imaginative menus and the Arches Bar & Coffee House are perfect for a relaxing drink. All well appointed en-suite bedrooms are located on either the ground or first floors and some are adapted for the disabled. No lift. We will be greeted on arrival with tea/coffee & cake and there will be evening entertainment provided.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • ground floor rooms • adapted rooms • 3 excursions • visits on outward & return journeys • welcome reception • entertainment • entrance to Arley Estate • Bala train fare • canal cruise & Anderton hoat lift.

Day 5: After a hearty breakfast we head for home with stops en-route at the RAF Museum at Cosford (free admission) and the popular Frosts Garden Centre at Brampton.

5 Days £399 per person

SUPPLEMENTS twin/double room for single occupancy: £25 (8 only) £60 thereafter



Commemorate 100 years since the outbreak of the First World War with a respectful visit to Ypres & the Western Front.

The opportunity to reflect on the sacrifices made by the young men who fought under horrendous conditions in the "War to End All Wars"

Our tour is based near the French city of Lille, which is ideally located to explore both the Flanders Battlefields around Ypres, and also the battlefields of the Somme. We enjoy the services of an informative guide on two days, and on the anniversary of the start of the conflict, we end the day at the Menin Gate, in Ypres, to witness the Last Post Ceremony. There will also be the opportunity to visit the award-winning "In Flanders Fields Museum" and the Wellington Quarries

YOUR ITINERARY

Day 1 On leaving our local boarding points we make our way to Dover, for the short sea crossing to Calais. On reaching France, we spend some time in the fine city of Lille, with its superb architecture, culture and excellent shopping opportunities, before checking-in at our hotel.

Day 2 Following breakfast, we are joined by an experienced guide who will escort us round the Battlefields of the Somme. Our tour will take us to Lochnagar Crater, Thiepval Memorial, Ulster Tower and Newfoundland Park. This afternoon we visit Wellington Quarries in Arras, a large system of underground tunnels used by British troops in the First World War.

Day 3 After breakfast today, we explore the Flanders Battlefields around Ypres. Our tour commences with a visit to the award-winning "In Flanders Field Museum" where the exhibitions offer a new and innovative perspective on the First World War. This afternoon, we are joined by our guide who will take us on an informative coach tour of the 14-18 route, with stops at various locations including Sanctuary Wood/Hill 62 Museum, Essex farm, Tyne Cot Cemetery and the Irish Peace Tower. This evening, we return to Ypres where we are free to make our own eating arrangements prior to the Last Post Ceremony at 20:00 hrs. After the ceremony we return to our hotel.

Day 4 On leaving our hotel, we commence our journey homeward, stopping en-route in the beautiful city of Brugge, considered one of the best preserved medieval cities in Europe and known as "Venice of the North".

Famous for its stunning market square, canals, lace and chocolate, Brugge is always a popular destination. After sightseeing & lunch, we board the ferry back to Dover and arrive home early evening.

HOTEL The Novotel Lille Aéroport Hotel ★★★

The Novotel Lille Aéroport Hotel is located 10 minutes from the centre of Lille. This 3-star standard (local rating) hotel has 92 spacious en-suite bedrooms, offering modern comfort, with air conditioning, cable TV, free Wi-Fi & hairdryer. The Novotel Café restaurant, which is open throughout the day, serves tasty, balanced cuisine in a friendly atmosphere. For recreation there is an outdoor swimming pool and a wooded park. No lift but ground floor rooms are available.

INCLUSIONS • 3 nights in ensuite accommodation (2 nights with dinner & breakfast, 1 night with breakfast only)
• Porterage • 3hr guided tour of the Flanders Battlefields
• 3hr guided tour of the

Battlefields of the Somme
• Entrance to "In Flanders
Fields Museum" • Entrance to
Wellington Quarries • Ferry
crossing

Additional Instructions: Full passport, EHIC card & travel insurance required. Currency (EURO). Please advise us of any special dietary requirements.

4 Days £369 per person



An exciting tour which explores the splendid counties of Durham and Northumberland, a region boasting a wealth of beautiful scenery, historic buildings and industrial heritage. Our three excursions have been carefully planned to include a wide variety of places of interest, with visits to the city of Durham, stunning Crook Hall & Gardens, vibrant Hexham, the glorious Durham Dales & North Pennines, historic Barnard Castle, the unique Bowes Estate and the award-winning Woodhorn Museum. In addition, we visit the castle town of Newark-on-Trent & floral Harrogate en-route.

YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way northward, stopping en-route in the picturesque town of Newark-on-Trent, with its imposing 12th century riverside castle and attractive Georgian market square.

Day 2: Today we visit vibrant Hexham, England's "favourite market town", with its independent shops, ancient Shambles, magnificent Abbey and imposing 15th century Moot Hall. We then take a scenic tour via Hadrian's Wall, past Hallington Reservoir and through the villages of Little Bavington, Cambo and Hartburn to the award-winning Woodhorn Museum, a superb redevelopment of a former colliery, which tells of Northumberland's history and its mining heritage. The fascinating exhibitions are based in-and-around the original mining town and within the fabulous new visitor centre, "The Cutter", whose unusual design was inspired by the massive coal cutting machines that once worked deep underground.

Day 3: After breakfast we make our way to the city of Durham, beautifully situated in a loop of the River Wear, with its winding cobbled streets and magnificent cathedral, dominating its skyline. While in Durham we have the opportunity to visit the stunning 13th century Crook Hall & Gardens

(admission extra), an oasis of peace & tranquillity, described as "a tapestry of colourful blooms". We return to our hotel mid-afternoon for time at leisure. Those who would prefer to end the day with a visit to nearby Locomotion, the National Railway Museum, can be dropped off en-route and collected later.

Day 4: Today's tour starts with a breathtaking journey through the spectacular scenery of the North Pennines and the beautiful Durham Dales. Our route takes us past Derwent Reservoir, via the pretty village of Blanchland, built with the remains of its 12th century abbey and surrounded by magnificent fells, to the Durham Dales Centre, in Weardale, Continuing on, through picturesque Teesdale, we arrive at the attractive, historic market town of Barnard Castle, which takes its name from the imposing castle beneath which it grew. We spend the afternoon at the award-winning Bowes Estate, with its magnificent 19th century French chateau, housing internationally renowned collections of European fine and decorative arts, and set within a landscape of attractive formal gardens and parkland.

A stunning country hotel, the 4* Redworth Hall, is a 17th century, Jacobean Manor house which sits in 150 acres of beautiful woodland in County Durham. The building still retains many of its original features, in particular the magnificent galleried Baronial Great Hall and ornate spiral stone staircase. All ensuite bedrooms are modern in design, yet maintain the Jacobean style, with views of the courtyard or woodlands. Meals may be taken in the exquisite AA Rosette Restaurant, or one of the suites, and a relaxing drink in the Redworth Bar. The health club boasts a range of facilities, including an indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • porterage • adapted rooms • lift • leisure centre • three excursions • visits on outward & return journeys • admission to Bowes Estate & Woodhorn Museum

Day 5: On leaving our hotel, we make our way southward, stopping en-route at the award-winning floral spa town of Harrogate, with its glorious gardens, graceful architecture and excellent shopping opportunities.

5 Days £435 per person

SUPPLEMENTS twin/double room for single occupancy: £48 (7 only) £64 thereafter subject to availability



This fascinating tour is based in genteel, Victorian Southsea, an elegant south coast resort within the county of Hampshire, boasting two distinct shopping areas, pretty gardens, a beach, pleasure pier, a castle dating back to King Henry VIII, and various interesting museums. Just a mile away, is the unique maritime city of Portsmouth, with its many attractions and long maritime history.

Our three carefully planned excursions allow us to appreciate the natural beauty of the South Downs, England's newest National Park, and the diversity of the counties of Hampshire & West Sussex. The fine Georgian city of Chichester, beautiful West Dean Gardens, the heritage "Watercress Line", the beautiful New Forest, historic Winchester, and the naval waterside city of Portsmouth, all feature in our program, and we visit the attractive castle town of Arundel and the popular seaside resort of Eastbourne en-route.

YOUR ITINERARY

Day 1: We depart from our local boarding points and head south, stopping en-route in historic Arundel, an attractive market town with a Georgian & Victorian centre, overlooked by its towering Norman Castle & impressive Gothic-style cathedral.

Day 2: After breakfast, we make our way to historic Winchester, "the perfect English city", with its magnificent Gothic cathedral, one of the largest in England, boasting the longest nave in Europe. This afternoon, we enjoy a scenic ride on the heritage Mid-Hants Railway, "the Watercress Line". Formally used to transport watercress from Alresford to London, today, it runs between the market towns of Alresford & Alton, taking in Medstead & Four Marks, the highest railway station above sea level in Southern England. We return across the rolling South Downs.

Day 3: Today, we have the opportunity to explore the fascinating waterfront

city of Portsmouth, with its many attractions, including the Gunwharf Quays shopping complex, the Historic Dockyard and the Spinnaker Tower-with its panoramic coastal views. There are also sightseeing harbour cruises available. Alternatively, remain on the coach as we take a scenic tour of the beautiful New Forest, where ponies and cattle roam freely amongst the heathlands, mighty oaks and lofty pines. This afternoon, we have time at leisure in either Southsea or Portsmouth (coach transfers between the two resorts will be provided)

Day 4: Our tour today takes us to one of the best preserved Georgian cities in the country, historic Chichester, beautifully positioned between the South Downs and Chichester Harbour. Ample time to explore this fascinating town, with its compact centre, elaborate market cross and magnificent

HOTEL Best Western Royal Beach Hotel ★★★

Our hotel is the award-winning 3* Best Western Royal Beach, a carefully refurbished Victorian building, located on the seafront in the south coast resort of Southsea, with superb views across the Solent. All well appointed en-suite bedrooms are equipped with the usual facilities, and all floors are accessible by lift. The hotel is ideally situated opposite South Parade Pier, within a short distance of the resorts museums, castle and other attractions.

INCLUSIONS • 4 nights half-board in en-suite bedrooms

- lift & porterage
- 3 excursions with visits on outward & return journeys.
- Entrance to West Dean Gardens fare for railway.

Norman cathedral, before we visit nearby West Dean Gardens. West Dean features a restored Kitchen Garden, a 300-foot Edwardian Pergola, a Spring Garden, 16 superbly restored Victorian Glasshouses, a restaurant & shop.

Day 5: On leaving our hotel, we make our way home, stopping en-route in the popular seaside town of Eastbourne, with its level promenade, pier, beautiful gardens and extensive shopping centre.

5 Days £425 per person



Cumbria's glorious Lake District is stunning in any season, with breathtaking scenery at every turn and a wealth of delightful places to visit. Poets and authors have been inspired by the quaint villages, vast expanses of water & towering peaks for centuries; join us on this wonderful tour and you'll realise why. The region never fails to impress and our three feature-packed excursions have been carefully planned to reveal the magic and beauty of the area.

YOUR ITINERARY

Day 1: We depart from our local boarding points and head north, making suitable stops en-route for refreshments and lunch.

Day 2: We depart after breakfast, and head into the Lake District National Park, where we follow the path of the River Greta to the market town of Keswick, beautifully situated at the foot of Skiddaw, and on the shores of Derwent Water, Time to explore, before we take a scenic drive over the magnificent Whinlatter Pass, with its breathtaking views. Returning alongside beautiful Bassenthwaite Lake, the only "Lake" in the Lake District, we pass Thirlmere & Helvellyn, before arriving at the charming village of Grasmere, famous for its Gingerbread Shop & Dove Cottage, former home of poet William Wordsworth.

Day 3: Today's tour takes us along the northern tip of Lake Windermere to the quaint medieval village of Hawkshead, with its traditional Lakeland cottages, narrow streets, tea shops and inns. We continue alongside Coniston Water, inspiration for the Swallows & Amazons stories and site of Campbell's ill-fated water speed attempt, to Holker Hall,

one of the best loved stately homes in Britain, Holker Hall is magnificently framed by the Lakeland Hills with magical gardens, boasting all-year interest, that merge into the surrounding parkland. After an enjoyable day, we return via the resort of Grange-over-sands, with its views across Morecambe Bay.

Day 4: Following breakfast, we join the Lakeside & Haverthwaite Heritage Railway for a scenic ride along the banks of the River Leven to the southernmost tip of Windermere. Continuing on, we visit the resort of Bowness-on-Windermere, Cumbria's most popular destination, situated on the eastern shore of the Lake; home to many attractions, individual speciality shops and cafes. After lunch, our route takes us via the spectacular Kirkstone Pass, and the village of Patterdale, to Glenridding, from where we enjoy a relaxing cruise on stunning Ullswater, 'England's most beautiful lake'.

Day 5: On leaving our hotel, we commence our return journey, making

HOTEL Westmorland Hotel

Our hotel is the welcoming, family owned, 3* Westmorland; a hidden treasure, in a tranguil setting, surrounded by the Cumbrian Mountains; on the edge of the Lake District and the Yorkshire Dales. Meals are served in the award-winning restaurant, with its views of the surrounding countryside and tempting menus made from local ingredients. All en-suite bedrooms are well appointed and one room is equipped for the disabled. There is lift access to some bedrooms and several ground floor rooms are available.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms porterage
 lift to some bedrooms . ground floor rooms • a disabled room • 3 excursions • fare for Haverthwaite Railway • fare for Ullswater cruise • entrance to Holker Hall & Gardens.

suitable stops en-route for refreshments and lunch.

5 Days £439 per person



A charming five-day break, taking in Devon's many delights, and based at Paignton's welcoming Redcliffe, one of our most popular hotels. Our tour includes a variety of exciting excursions, with visits to picture-postcard Salcombe, maritime Plymouth, colourful Brixham, historic Dartmouth, Regency Sidmouth and the unique16-sided folly, A la Ronde. We also spend time in the cathedral city of Wells and the attractive resort of West Bay on our outward & return journeys

YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way to the South West, stopping en-route in historic Wells, the smallest city in England, with its beautiful cathedral and moated Bishops Palace.

Day 2: Today, we explore the picturesque South Hams Region of South Devon, an Area of Outstanding Natural Beauty noted for its quality local food, culture & scenic landscape. We visit the most Southerly town, picture-postcard Salcombe, a vibrant coastal resort with an attractive harbour and a smuggling past, before making our way to the maritime city of Plymouth. Plymouth has a wealth of interest, and a great naval history, dating back to the days of Sir Frances Drake; the green-lawned expanse of the famous Hoe boasts breathtaking views across the Sound, one of the most perfect natural harbours in the world.

Day 3: This morning, we have the opportunity to spend some time in the delightful resort of Paignton, with its golden beaches, promenade, gardens and picturesque harbour. Alternatively, we pay a morning visit to the lively, colourful fishing port of Brixham; home to a full-size replica of Drake's

ship, the Golden Hind. We return briefly to our hotel, before heading for historic Dartmouth, situated on the beautiful Dart estuary; an attractive town, with ancient narrow streets, famous for its seafaring history, and often used as a film set. The more adventurous may wish to take spectacular Paignton Steam Railway to Dartmouth (train fare extra).

Day 4: Following breakfast, we make our way to the seaside town of Sidmouth, a quiet, unspoilt resort, full of character, with a wealth of interesting architecture, nestling beneath majestic red cliffs in the glorious Sid Valley. Continuing on, we visit the unique 16-sided folly, A la Ronde, with its spectacular views across the Exe Estuary. Built for two spinster cousins, on their return from a grand tour of Europe, in the late 18th century, the house is relatively small, vet extraordinarily decorated, containing many interesting artefacts from their travels.

Day 5: On leaving our hotel, we head for home, stopping en-route in the

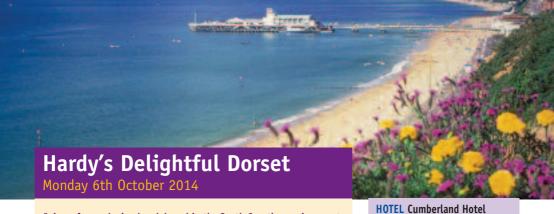
Our hotel is the elegant 3* Redcliffe, superbly situated in the resort of Paignton, in the centre of the "English Riviera". Set in three acres of grounds, with panoramic views across Tor Bay, the hotel, formally a grand private residence, has retained many if its unique features, including a fine carved staircase, elegant lounges, and a beautiful ballroom. Eating in the hotel's stylish Paris Singer Restaurant, with its stunning sea and coastal views, has been likened to dining aboard a luxury liner. All en-suite bedrooms are well equipped: there is a lift and three ground floor rooms. The leisure complex boasts an indoor swimming pool.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms • lift • porterage & ground floor rooms • 4 excursions • visits on outward & return journeys • leisure centre • entrance to A la Ronde

attractive Dorset resort of West Bay "Gateway to the Jurassic Coast" and again at the Wilton Shopping Village, with its riverside setting.

5 Days £439 per person

SUPPLEMENTS Single supplement: NIL (10 only)



Join us for a relaxing break based in the South Coast's premier resort, Bournemouth; a perfect location from which to explore the delightful county of Dorset, an area immortalised by the Victorian novelist & poet, Thomas Hardy. Our three included excursions offer plenty of variety; with visits to historic towns, traditional seaside resorts and the stunning the Athelhampton Estate. In addition, we enjoy the cathedral city of Chichester and historic Royal Windsor en-route.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way southward, stopping en-route at the Polhill Garden Centre and the historic city of Chichester, with its magnificent 12th century cathedral and fine Georgian shopping centre. Our journey continues through the beautiful New Forest and on to our hotel.

Day 2: After breakfast, we head into rural Dorset, our route taking us along tree-lined country roads, to historic Shaftesbury, the "Shaston" of Thomas Hardy's novels, and one of the oldest and highest towns in England. Steeped in history and tradition, Shaftesbury boasts breathtaking views of the surrounding countryside and Gold Hill, made famous by the Hovis Bread advertisement, with its steep cobbles and picturesque cottages. On then to Sherborne, fictional "Sherton Abbas", without doubt, one of the most beautiful towns in England, boasting an abundance of medieval buildings, a superb abbey, two castles and a delightful, traditional shopping area.

Day 3: Today, we visit the Isle of Purbeck, where we board the Swanage Steam Railway for a nostalgic journey past the striking ruins of Corfe Castle, through the countryside to the Victorian seaside resort of Swanage, at the eastern edge of the world famous Jurassic Coast. Ample opportunity to explore the town, that Hardy called home while writing The Hand of Ethelberta, before returning to Bournemouth.

Day 4: This morning, we visit the elegant resort of Weymouth, a classic English seaside resort set on a beautiful Georgian bay, with a level promenade, colourful harbour, busy marina and excellent pedestrianised shopping centre. Thomas Hardy worked in Weymouth as an architect and the town was renamed "Budmouth Regis" in his novel, Under the Greenwood Tree. Our afternoon is spent at the Athelhampton Estate, a stunning 15th century house, bursting with fascinating history, surrounded by tranguil formal gardens and bounded by the River Piddle. Hardy's father, a stonemason, worked on the superb medieval hall at Athelhampton and Hardy himself, was a frequent visitor.

Day 5: On leaving our hotel, we make our way home, stopping en-route in the town of Guildford, with its magnificent 20th century cathedral,

Our hotel is the award-winning, 3* Cumberland, one of Bournemouth's leading hotels. Although fully refurbished for today's traveller, the hotel has retained its original art deco styling and boasts well appointed en-suite bedrooms and spacious, comfortable public areas. The Cumberland is situated on Bournemouth's prestigious East Cliff with many of the bedrooms boasting a sea view. There is a lift to all floors. The beaches, gardens and vibrant city centre are just a 10 minute walk away

INCLUSIONS • 4 nights halfboard in en-suite bedrooms porterage • lift • leisure facilities & evening entertainment at neighbouring sister hotels • 3 excursions · visits on outward & return journeys • fare for Swanage Railway • entrance to **Athelhampton**

and again in Royal Windsor, a wonderfully historic town, with a multitude of attractions, dominated by its magnificent castle.

5 Days £38 per person

SUPPLEMENTS Single supplement: **NIL** (9 only) double room for single occupancy £60 • Sea View £60 pp



Join us for a relaxing break exploring the leafy lanes, towns & villages of rural Kent and the historic towns & stylish resorts of East Sussex. Our tour is based in elegant Eastbourne, a Victorian seaside town, sheltered by the rolling South Downs, with a level promenade, traditional pier and an attractive seafront all just a short walk from the fine shopping areas; the perfect holiday destination and an ideal location for our two included excursions.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way to Newnham Court, where we stop for coffee in the Nottcuts Garden Centre. Continuing on, via the pretty Kent villages of Staplehurst, Cranbrook & Hawkhurst, we arrive at the attractive market town of Battle, with its ruined Abbey, small independent shops, cafes & tearooms; site of the battle of Hastings in 1066. After lunch, we complete our journey to Eastbourne, arriving in good time to settle into our hotel before dinner.

Day 2: Today's excursion takes us past the famous "Long Man" of Wilmington, etched into the hillside, and the attractive, half-timbered, market village of Alfriston, in the Cuckmere Valley, to the Regency resort of Brighton. Brighton is a bustling seaside town with a stunning Royal Pavilion-the seaside palace of the Prince Regent George IV, extensive shopping areas-including the chic "Lanes", a pier, the Brighton Wheel and a busy marina. After an interesting morning, we return across the South Downs to Eastbourne, where we spend the remainder of the day at leisure.

Day 3: Following breakfast today, we make a coffee stop at the award-winning Carr Taylor Vineyard, one of England's foremost still and sparkling wine producers, before continuing on to the attractive, hill-top town of Rye, a former trading port and smugglers haunt, with its timbered houses, specialty shops, tearooms and restaurants. We return to our hotel via the coastal town of Hastings, overlooked by the remains of William the Conquerors first Norman castle and location for the filming of the ITV drama Foyle's War.

Day 4: On leaving our hotel, we journey through East Sussex, to Kent's Cinque town of Tenterden, "The Jewel of the Weald", with its attractive treelined High Street and a wealth of specialist shops, tearooms, pubs and restaurants. Ample time to explore, before we make our way to the popular Polhill Garden Centre, our final visit before arriving back in Essex.

HOTEL Best Western Lansdowne ★★★

The award-winning 3* Best Western Lansdowne, is a traditional, seafront hotel, enjoying an enviable position, at the quieter end of the promenade, close to the theatres and shops. All well equipped, attractively furnished bedrooms have en-suite facilities; many have sea views. Public rooms include the attractive Regency Bar, the elegant Devonshire Restaurant, and well-furnished sea-facing lounges. There are two lifts, and two rooms equipped for the disabled.

INCLUSIONS • 3 nights halfboard in en-suite bedrooms • lift • porterage • 2 included coach excursions with visits on outward & return journeys. • Evening entertainment on some evenings



4 Days £299 per person

SUPPLEMENTS Single supplement: NIL (first 5 rooms, £20 thereafter)
Guaranteed sea view supplement: £20 per person



The alorious peaks, dales and pretty villages of the Derbyshire Peak District are beautiful at any time of the year, but as Christmas approaches the atmosphere becomes even more special. In particular, the stately home of Chatsworth is transformed; spectacularly adorned with traditional decorations, providing a stunning reminder of Christmas' past. In addition, our tour coincides with Chatsworth's annual Christmas Market, which boasts colourful stalls stocked with seasonal gifts and tasty snacks. On our return journey, to make our festive break complete, we visit the largest authentic German market outside Germany & Austria, with gifts, jewellery, decorations, handmade toys and delicious German fare on sale.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and make our way to the historic city of Ely, full of charm and beauty, and home to one of the most magnificent cathedrals in England. It's market day today, therefore there will be plenty to see and do, before we continue our iourney, past the vast expanse of Rutland Water, to our hotel.

Day 2: Following breakfast today, we travel via the spa town of Matlock Bath, a pretty tourist village nestled alongside the River Derwent, to the magnificent Chatsworth Estate, situated in the beautiful Peak District National Park. On arrival at the 17th century home of the Dukes of Devonshire, we find the lower floors of the wonderful house have been transformed into a stunning Christmas wonderland for us to enjoy. In addition, within the grounds, is a lively, colourful Christmas Market, with musical entertainment, a Bavarian beer tent and over 100 stalls selling all

manner of festive decorations, gifts and delicious food. After a truly magical day, we return to our hotel for dinner.

Day 3: After a hearty breakfast, we make our way to Birmingham where we visit the wonderful Christmas Craft & Frankfurt Market, the largest authentic German market outside Germany & Austria, and the centrepiece of the city's festive event calendar. Explore over 180 stalls selling gifts, jewellery, decorations, handmade toys, delicious German fare and, of course, the ever popular Glühwein! Adjacent to the Frankfurt Christmas Market, the Christmas Craft Fair extends into Chamberlain Square where Birmingham's own traders offer their own selection of beautifully handcrafted items, created by local artisans. Together these events bring a fabulous atmosphere to the city and an even better aroma!

HOTEL Mickleover Court

A warm Derbyshire welcome awaits, from the friendly staff at the 4* Mickleover Court, a modern hotel, boasting a superb range of facilities, located on the outskirts of Derby. All contemporary en-suite bedrooms are air-conditioned and are equipped with tea/coffee tray, TV and complementary Wi-Fi. The atmospheric Brasserie Restaurant serves inspirational menus made from the finest ingredients and seasonal produce. After a busy day sightseeing, why not relax in the Waves Health & Leisure club which is equipped with a beauty room, sauna, solarium and indoor swimming pool. There is a lift to all floors and one bedroom is adapted for the disabled.

INCLUSIONS • 2 nights halfboard in en-suite bedrooms • porterage • lift • one disabled room • some rooms with walk-in showers • 1 excursion • visits on outward & return journeys • entrance to Chatsworth.

3 Days £229 per person



For the seventh year running, join us on a wonderful two-day break in the county of Norfolk, with the highlight of the tour being a visit to the marvellous Thursford Christmas Spectacular...a festive extravaganza not to be missed.

YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way to Norfolk, stopping en-route for morning refreshments at the Polhill Coton Orchard Garden Centre. On arrival at our hotel, porters take care of the luggage, while we enjoy a delicious three-course lunch. Time to relax, before departing for the evening performance of the Thursford Christmas Spectacular.

Day 2: After a hearty breakfast, we have the option to visit either the medieval city of Norwich, with its numerous attractions and extensive shopping facilities, or the village of Wroxham "Capital of the Broads", with the famous Roy's department store & smaller shops (we drop off at both places). Time for shopping and lunch,



before returning home.

Note: This itinerary assumes an evening performance of the show, however, if we are allocated a 2pm matinee performance, we will make a brief lunch stop en-route, and then take our meal at the hotel in the evening. We are at the mercy of Thursford Enterprises with the allocation of tickets; due to the immense popularity of the show, they are issued on a first-come-first-served basis.

See page 7 for Thursford Christmas Spectacular Day Excursions

Turn to page 24 for our popular Christmas Tour



HOTEL Best Western Plus Knights Hill ★★★★

Our hotel is the superb 4* Best Western PLUS Knights Hill, a restored farm complex, set in 11 acres of parkland and garden, on the outskirts of Kings Lynn. All smartly decorated en-suite bedrooms are equipped with the usual facilities; the majority are situated on the ground and first floor of the main hotel, while the remainder are in a separate building. Meals are taken in either the elegant Garden Restaurant or Knights Barn, and for relaxation, there is an indoor swimming pool. There are over thirty ground floor rooms (no lift).

INCLUSIONS • 1 night halfboard in en-suite bedrooms • porterage • ground floor bedrooms • ticket for Thursford Spectacular • visits on outward & return journeys

2 Days £199 per person

SUPPLEMENTS Single supplement: NIL (6 only) £10 thereafter



Has Christmas become a chore? Not any more ...you can make it the highlight of your year by joining friends, old and new, on our annual festive break.

For this years Christmas tour, we make our way to the wonderfully diverse county of Hampshire, on the central south coast of England, a region known for its rolling countryside, interesting towns, stately homes, gardens, coastal resorts and unique attractions. The area encompasses two National Parks, the majestic New Forest & the beautiful South Downs, and boasts a long maritime history, with two of England's largest ports, Portsmouth and Southampton, situated on its shores.

YOUR ITINERARY

Day 1: We depart from our local boarding points, and after a break for lunch, arrive at our hotel mid/late afternoon. On arrival, porters take care of our luggage, while we enjoy a welcome reception. Relax and enjoy the facilities of the hotel & grounds before we meet again in the Scenes Restaurant for dinner.

Day 2: Following a full English breakfast, we depart for a tour of the area, returning mid/late afternoon. This evening we enjoy a drinks reception, with musical entertainment, prior to our delicious dinner. Details of midnight church services will be available at reception and there will be mulled wine & mince pies on our return. Note: transport to midnight church services will be provided, subject to coach driver's hours and sufficient interest.

Day 3: Merry Christmas!!! Christmas
Day celebrations begin with a hearty
breakfast taken at leisure. During the
morning, we are free to relax in the
comfort of our hotel or attend local
church services. Our traditional
gourmet luncheon, with all the
trimmings and festive cheer, is served
in the Norton Suite. This afternoon,

the Queens Speech will be shown and the "Guess the Weight of the Christmas Cake" competition will take place. For those who still have an appetite, afternoon tea & cake will be served in the lounge. Our evening commences with a delicious buffet dinner and a fun festive quiz ends the day.

Day 4: After another filling breakfast in the Scene Restaurant we depart for a morning excursion, returning in good time for our buffet lunch. This afternoon, either join us at the pantomime (optional, see below*) or relax in the hotel and indulge in a delicious afternoon tea with scones. For our farewell evening, we are treated to a sumptuous Gala Dinner with music & dancing.

Day 5: After our breakfast, we bid a fond farewell to the Norton Park and make our way home, stopping en-route for lunch, and arriving back in Essex late afternoon. This itinerary is based on current information available from the hotel, we reserve the right to make changes should it be necessary when the hotel finalise their 2014 program.

HOTEL Norton Park Hotel

Our hotel is the sumptuous 4* Norton Park, beautifully set in 54 acres of parkland & gardens on the outskirts of the historic city of Winchester, in the heart of Hampshire. The elegant manor house, which dates back to the 16th century, has been complemented with the addition of contemporary extensions housing the tastefully decorated, well appointed, ensuite bedrooms, stylish public areas and a superb leisure club, with indoor swimming pool. Meals will be taken in the Scene restaurant or the Norton Suite. and for relaxing over a coffee or a drink, the Scene Bar & Lounge are open throughout the day.

INCLUSIONS • 4 nights halfboard in en-suite bedrooms

- two lunches and other extras
- porterage entertainment
- lift ground floor rooms
- adapted bedrooms walk-in showers • leisure centre • two excursions with visits on outward & return journeys.

*We will endeavour to book a Pantomime for the afternoon of Christmas Eve or Boxing Day, transport will be provided, however, the cost of tickets will be extra. Please indicate your interest when booking.

5 Days £589 per person

SUPPLEMENTS twin/double room single occupancy: £48 (12 only) £60 thereafter

Holiday & Short Break Fair Trading Agreement 2014

YOUR CONTRACT WITH US

1 You pay a deposit

When you make your booking, you must complete a booking form, accepting on behalf of your party, the terms of this Fair Trading Agreement, and also pay a deposit of £50 per person per holiday for UK mainland tours and £60 per person per holiday for all other destinations. Please refer to page 31 for Travel Insurance information.

2 You pay the balance

The balance payment of the holiday must be paid via the office at which you made your booking at least 6 weeks before the holiday departure date (at least 9 weeks for Thursford Spectacular short breaks) If you book within the applicable balance due period you must pay the full holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in paragraph 4 - "If you cancel your holiday."

3 If you change your booking

If, after our confirmation has been issued, you wish to change to another of our holidays, or change departure date, we will do our utmost to make the changes, provided that written notification is received at our office from the person who signed the booking form, not later than the date on which the original holiday balance was due for payment. This must be accompanied by a payment of £10 to cover administration costs. Any alteration made by you later than the original balance date will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out below. You may only transfer to another tour departing within the current year.

Other alterations such as the addition of requests or a change of boarding point that require reconfirmation to be issued must be notified and accompanied by a payment of £5 to cover administration costs.

Other alterations such as the addition of requests or a change of boarding point received less than 15 days before departure must be notified and accompanied by a payment of £5 to cover administration costs. If you wish to make a transfer, it has to be to a completely new departure, you may not simply transfer the funds to another existing booking.

4 If you cancel/curtail your holiday

You, or any members of your party may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office at which you made your booking. As this incurs administration costs we will retain your deposit and, in addition, apply the cancellation charges shown below:

NOTIFICATION RECEIVED IN WRITING:

Before balance due date* :

DEPOSIT ONLY

On, or after balance due date:

100% OF TOTAL HOLIDAY COST

*The balance due date will be clearly stated on your invoice.

If the reason for cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim these charges.

If you are prevented from travelling you may transfer your booking to another person (substitute), however, as this incurs administration costs a nominal charge of £5 will be charged. Both you and your

substitute will be equally responsible to pay any balance due and your substitute will be required to purchase the appropriate travel insurance. If you curtail your holiday, 100% cancellation charges apply.

5 If you have a complaint

If you have a complaint during your holiday, please inform BOTH the supplier (e.g. Hotel) AND your driver/courier immediately who will do his/her utmost to resolve the problem. If the matter cannot be put right on the spot, you must complete a complaint report form which can be obtained from your driver/courier and follow up the matter in writing within 14 days of the completion of your holiday Details of your complaint must be sent to The Tour Manager, Boon's Calibre Travel, The Homestead, Ulting Road, Hatfield Peverel, Chelmsford, Essex, CM3 2LY quoting your booking reference, holiday destination and departure date. It is therefore a condition of this contract that you communicate any problem to the supplier of the service in question AND to the driver/courier whilst in the resort and complete a written report form. Failure to establish your complaint, in writing, immediately in accordance with the above procedure will mean that we cannot accept responsibility since we have been deprived of the opportunity to investigate and rectify the problem. Claims made after completion of the tour for which the supplier and driver/courier have not been informed and a complaint form has not been completed will not be entertained since no prior notice of the problem has been given and thus the opportunity to investigate/rectify the problem has not been given. (see page 26, item 5)

6 Statutory Authorities

Our brochures/leaflets are issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

7 Conditions of Carriage

When you travel on an aircraft, train or ship, the conditions of carriage of that carrier apply and are subject to National and International conditions which may limit or exclude liability. Your contract made under the terms of this Fair Trading Agreement is subject to English (Scottish) law and jurisdiction. Should any coach journeys be operated by vehicles other than owned by our preferred Coach operator the specification may be different to that detailed in our brochures/leaflets. The Public Service Vehicles (Conduct of Drivers, Conductors and Passengers) Regulations as amended 1990, apply to all coaches throughout any holiday in the UK.

8 Other Terms

- a) In consideration to other travellers, on a holiday you may not: (i) Bring a pet or other animal (except guide dogs in UK and Eire, by prior arrangement), (ii) Play a radio, cassette player, or similar item on a coach, (iii) Smoke while on a coach, (iv) Take calls from mobile telephones while on a coach, unless in an emergency (v) Make calls from mobile telephones while on a coach, unless absolutely necessary and it can be done without annoyance to others.
- b) You are responsible for ensuring that you are at the correct departure point at the correct time, we cannot be liable for any loss or expense suffered by clients because of their late arrival at any departure point.
- c) All listed excursions are included in the price of all

- holidays unless stated otherwise, refunds cannot be made to passengers not wishing to take part in included excursions.
- **d)** Admission fees and fares for attractions are not included in the price of the holiday unless otherwise stated in the tour description.
- e) Hold luggage must consist of no more than one medium sized suitcase per person (max size: 20" x 28", max weight: 20 kilos), correctly labelled with a Boon's Calibre Travel label. The desire to take additional items, such as collapsible wheelchairs, should be notified to the Boon's Calibre Travel office in writing. Your driver will load your luggage on to the coach but it is your responsibility to ensure that it is actually loaded. We will only accept responsibility for loss or damage to luggage if it is as a direct result of improper handling by one of our staff. Please do not leave luggage or personal belongings on unattended coaches overnight, we cannot accept responsibility for loss or damage to items left in this way.

9 Rights of Refusal

Boon's Calibre Travel reserves the unconditional right to refuse a booking, or terminate a clients holiday in the event of unreasonable conduct which in Boon's Calibre Travels opinion is likely to cause damage, distress, danger, or annoyance to other clients, employees, property, or to any third party. If you are prevented from travelling or continuing your holiday by such a termination, Boon's Calibre Travels responsibility for your holiday ceases. Full cancellation charges will apply and Boon's Calibre Travel will be under no obligation for any refund, compensation, or loss, which you may incur.

10 Infectious or Contagious Diseases

For the health and safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition. If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious. Should you fall ill during your holiday please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary. You will not be able to return home on the coach if you are still infectious/contagious on the final day of your holiday. Should you knowingly travel while infectious/contagious you may be held responsible for any resulting illness, expense or inconvenience caused to our clients, staff and/or any third party. If you are refused travel or asked to leave. full cancellation/curtailment charges will apply and we will not be held responsible for any expense you may incur. If you are confined to your room, no refunds will be made.

11 Holiday Insurance

We strongly recommend that you take out adequate insurance to cover you for cancellation, illness, personal injury, or death during the course of your holiday and take no responsibility for any expense incurred as a result of you having insufficient, or no, insurance protection. Please refer to page 31 for additional information.

12 People with special needs

We accept bookings from people with special needs however, any disability must be highlighted by forwarding a letter with all details to the Boon's

Holiday & Short Break Fair Trading Agreement 2014

Calibre Travel office, please ensure that the letter is acknowledged. We stress that we cannot guarantee any requests that are made, but we normally find that most hotels respond favourably in such circumstances. If we are not informed in this way we cannot be held responsible for any inconvenience or costs incurred by the client and this may include our refusal to take you on holiday or to complete your holiday arrangements. Please note that 100% cancellation charges would apply in these circumstances. You should be aware that although many hotels cater for wheelchairs there still might be steps or stairs to contend with (this will also apply to places visited on excursions). We would strongly recommend that people with special needs do not travel alone unless they are totally self-sufficient. Our coach drivers will gladly give assistance when required, however, it is not possible for the coach driver, or fellow passengers, to become full-time carers for the duration of the tour. We regret that we are unable to accept bookings from customers whose special needs make them heavily dependant on others, unless they are accompanied by a dedicated travelling companion who will assist them throughout the tour. Should the decision to refuse a booking be disputed by the customer, a Doctors 'Certificate of Fitness to Travel Unaccompanied' will be required (at customers own expense)

13 Accommodation and Special Requirements

Please provide written notification when booking of any special requirements (e.g. special diets). We will note these requirements on your booking confirmation and do our utmost to satisfy them, however, we cannot guarantee that they will be met and hence their provision is not a condition of this contract. Nevertheless, hotels are usually sympathetic to requests relating to medical matters. Requests for double rooms are honoured wherever possible, however, since many modern hotels have a majority of twin rooms this cannot be guaranteed. All rooms have private facilities and this is deemed to have been affected by the provision of either a bath and WC or a shower and WC, requests for one or the other can only be treated as requests. Single rooms will be sold to you at the supplement (if any) specified in the tour description. Additional single rooms over and above our original allocation, which is usually 4-8 rooms, may attract a surcharge levied by the hotel.

14 Passports and Visas

For all Continental holidays you will require a full 10-year British Passport. If you have any doubts about your status as a resident British subject, or you do not hold a full British Passport, you must check with the Embassies or Consulates of the countries to be visited to confirm the passport or visa requirements needed in your particular circumstances. We cannot accept responsibility if passengers are not in possession of the correct travel documents.

15 Heath

Under normal circumstances, most Western European Countries do not require visitors to be vaccinated. However, we will indicate any known vaccination or other health requirements where possible for each country to be visited. If you are unsure of the health requirements of the country you are visiting, you are advised to check with your doctor before travelling.

OUR PROMISE TO YOU

1 We reserve your Holiday

When you or your travel agent has provisionally

confirmed that we have space on the holiday of your choice, a confirmation/invoice will be forwarded to you normally within 14 days of receipt of your signed booking form and deposit. The contract is made between us when you receive this confirmation. Provisional bookings will only be held for 14 days.

2 Your Holiday Price

Holiday prices include all coach travel, hotel accommodation, and meals, as specified in the holiday description, and VAT where applicable. Morning coffee, afternoon tea, and other refreshments taken at establishments en-route are not included. Some hotels may make a small charge for porterage and tea/coffee served after dinner Gratuities to hotel staff and driver/couriers are discretionary. Unless specifically indicated in the tour itinerary or description, entrance fees and guide fees are not included in the holiday cost. Extras at hotels (such as newspapers, telephone calls, and room service etc), midday meals and other refreshments taken during the tour, all admissions to attractions and places of interest, fares for boat trips (other than those which are a necessary part of the journey), and fares for train rides, are NOT included in the holiday cost unless otherwise stated

The price of your holiday is subject to surcharges resulting from the following: fuel increases, government action, including additional bonding or licensing requirements, VAT, taxes, or levies by the UK (or overseas) government or government agencies. In all cases we reserve the right to pass on these amounts in full. However, for other increases such as those resulting from currency fluctuations, and increases in scheduled fares, we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only amounts in excess of this 2% will be surcharged, but where a surcharge is payable there will be an administration charge of £1 per person together with an amount to cover agents commission. If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the invoice. Surcharges will not be imposed within 30 days of departure date. The price of continental tours has been calculated using the Euro:Sterling exchange rate at midday on 12 February 2013 (unless otherwise specified)

3 If we change your holiday

The arrangements for holidays in our brochures/ leaflets are made many months in advance and changes are sometimes unavoidable. However, most of these changes are very minor, but where they are significant we will notify you as soon as reasonably possible before your departure date.

A "significant change" is one that involves changing your departure date; resort area or reducing the quality of your main hotel. Changing the location of a single overnight hotel does not constitute a significant change nor do minor changes between original and final itineraries. In the event of a "significant change" you may decide to: [a] continue with your holiday as amended; [b] accept an alternative holiday, which we may offer you (with price adjustment as appropriate); or [c] cancel your booking. If you cancel your booking we will refund all monies paid by you. No other claims for

compensation or expenses will be considered.

4 If we cancel your holiday

We reserve the right to cancel your holiday, if for example, there is insufficient demand, and if this should occur we would return to you all the monies you have paid to us or offer you a suitable alternative holiday. However, we will not normally cancel your holiday within 3 weeks of departure unless (a) you have not paid for your holiday in full or (b) your holiday is influenced by, war or threat of war, adverse weather conditions riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disasters, fire, epidemic or health risk, technical problems to transport, closure or congestion of ports, or similar events beyond our control. If we have to cancel your holiday, we are liable only for monies you have paid

5 What happens to complaints?

All complaints that are received are thoroughly investigated and customers kept informed at each stage of the investigation, however, sometimes these investigations can take time awaiting response from our suppliers. We can normally agree an amicable settlement of the few serious complaints that we receive if the complaint is found to be genuine. For complaints made as a result of component parts of your holiday as advertised in our brochures/leaflets not being supplied to you to a reasonable standard we will pay you a reasonable compensation provided that the complaint is genuine and the correct complaints procedure has been followed. However, our overall liability is limited by the exclusions below and our liability to each claimant is limited to the total cost of the holiday per person. (Please refer to "Your contract with us" item 5 for complaints procedure and "Our Promise to You" items 6, 7, 8 and 9 which refer to liability, hotel amenities, brochure/leaflet accuracy, and running times).

6 Liability

We accept no responsibility for and shall not be liable in respect of the non-provision of advertised component parts of your holiday, or any loss, damage or additional expense incurred due to circumstances which we could not predict and which were beyond our control, such as adverse weather, road or traffic conditions, or the matters referred to in paragraph 4 (b) above.

7 Hotel amenities

We will not be liable for the unavailability of the following hotel amenities: amenities (e.g. hotel lifts and swimming pools etc) that require servicing and cleaning and may not therefore be available at all times, services that may be affected by weather conditions and their availability is entirely at the discretion of the provider of the service, entertainment provided by hotels which is often subject to demand and its nature and/or frequency may be varied if there is a lack of demand or insufficient numbers staying at the hotel.

8 Accuracy of brochures/leaflets

In all cases all descriptions of hotels, resorts, places of interest etc are published in good faith and are believed to be correct at the time of printing.

9 Published Running Times

The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings.

How to book your Holiday or Short Break

- 1 Call Suzanne on **01245 382 397** to check availability and place a provisional booking (or email boons_calibre_travel@lineone.net with your enquiry)
- 2 Read our Holiday Fair Trading Agreement thoroughly, and then forward your completed booking form and your deposit within two weeks of booking to the address on the rear of this brochure. Please refer to page 31 for travel insurance information.
- 3 Holiday bookings will receive confirmation and date for final balance payment* within two weeks of receipt of deposit. *It is not our policy to send out receipts for final balance payments prior to issuing your final travel documents, however, if you require a receipt please include a SAE with your balance payment or supply your email address.

Please make all cheques payable to: **Boon's Calibre Travel**

DEPOSIT for UK mainland tours: £50 per person

DEPOSIT for Continental & Channel Island tours: £60 per person

NOTES: (1) All accommodation is on a half-board (dinner, bed and breakfast) basis unless otherwise stated. All bedrooms have en-suite facilities.

(2) Price includes: All coach travel, hotel accommodation and meals (as described in the tour description see note (1) above), all listed excursions, and 'extras', fares and admissions as specified. (3) Price does not include: extras at hotels such as telephone calls, newspapers etc, admissions and fares for attractions, lunches and any other refreshments taken (unless otherwise stated). (4) We do not operate the "feeder coach and interchange" system of boarding, therefore you will remain on the coach that collected you from your local boarding point for the duration of the tour. However, cars and/or taxis may be used, where deemed necessary, in order to reduce boarding times.

Boarding Points for Holidays & Short Breaks SCHEDULED BOARDING POINTS

(Other boarding points may be available on request. For special arrangements for groups, see page 4, for additional boarding points for holidays & short breaks please see page 28).

- Colchester, Tollgate & Stanway*
- Marks Tey, Feering & Kelvedon
- Maldon & Heybridge
- Witham (Old Post Office, Town Hall, Bridge Hosp)
- Hatfield Peverel & Terling
- Boreham
- Chelmer Village (Henniker Gate & ASDA)
- Springfield (Pump Ln, Lawn Ln, New Bowers etc)
- Springfield Rd (Plough, Lionmede, Balmoral Ct)
- Broomfield, Parade & Angel PH
- Chelmsford, Melbourne & Chignal
- Writtle

- Chelmsford, Victoria Road (rail stn coach bays)
- Chelmsford, Waterhouse Lane
- Chelmsford, New London Road
- Chelmsford, Wood Street
- Chelmsford, Gloucester Avenue
- Gt Baddow, Meadgate & Longmead Aves
- Gt Baddow, Baddow Rd & Vineyards
- Gt Baddow, Foxholes Rd & Readers Corner
- Galleywood & Margaretting
- Ingatestone & Mountnessing
- Stock & Billericav
- Hutton, Shenfield & Brentwood
- *Car Parking: There is limited free car parking at Kings Coaches depot in Stanway nr Colchester (must be pre-booked).
- All of the boarding points listed above are available at the time of booking should they be required, however, due to natural demand
 only a selection will be utilised for any one particular tour. Therefore, if you book within 10 days of departure, only those boarding
 points already selected will be available to you (unless the additional boarding point can be added without re-arrangement of the
 planned boarding route).
- At the discretion of the management, cars and/or taxis may be used to reduce boarding times for holidays and short breaks.

Additional Boarding Points for Holidays & Short Breaks

We can now accommodate travellers in the following areas for an additional supplement, this supplement will contribute to the cost of a taxi/car from home to one of our listed boarding points and vice versa:

■ Braintree, Dunmow, Rayleigh, South Woodham Ferrers	£12 per person each way
■ Pleshey, Ford End, Great Leighs	£9 per person each way
■ Bicknacre, Danbury, Little Baddow	£6 per person each way
■ Great & Little Waltham, Wickham Bishops, Coggeshall	£3 per person each way

- Please note that there is a limit to our resources for this service, and places will be allocated on a first-come-first-served basis. We are only able to
 guarantee home pickups that are booked at the time of making your holiday reservation. Retrospective requests are subject to availability.
- For areas not covered by the above list or our scheduled boarding list, please call for supplement; we will do our utmost to accommodate travellers, however, it may not be practical to cover your area.
- Please note that you may have to share your car/taxi with other passengers.
- We are also able to accommodate passengers (such as friends or relatives) who live outside Essex provided it does not add to the journey.
 Service stations en-route or scheduled lunch or comfort stops would be suitable places for them to board.

Additional Booking Information

YOUR FINANCIAL SECURITY

All money received in respect of holidays in our brochures/leaflets will be deposited in a separate bank account, which is protected in the event of the insolvency of Boon's Calibre Travel. All monies placed in this account will remain there until such time as: [a] the tour to which the monies refer has been fully performed, [b] the company has repaid the money to the passenger, or [c] the passenger has, upon cancellation, forfeited the money paid.

REPATRIATION

We have a repatriation agreement in force with our coach supplier, which means that in the unlikely event of the financial failure of Boon's Calibre Travel during your holiday you will be returned home.

COMPUTERISED CUSTOMER RECORDS

When you place a booking or make an enquiry your name, address and telephone number will be entered onto our own computerised customer records and will be used to facilitate the booking of your day excursion or holiday and for the distribution of our own promotional material. Your details will not be passed to a third party. If you do not wish us to record your details, please indicate when making your initial enquiry/ booking. If you require us to remove existing details from our records please contact us and we will gladly do so.

VEHICLES

Boon's Calibre Travel holidays and day excursions will use vehicles supplied by Kings Coaches of Stanway near Colchester, except in circumstances beyond our control, in which case, vehicles of comparable standard and specification will be used.

ITINERARIES

Due to the fact that this brochure has been prepared many months in advance of the departure date of our 2014 tours there may be slight differences between initial and final tineraries. Any changes will be made in the best interest of our clients and will be of a minor nature.

TRAVELLING ABROAD

If travelling abroad please ensure that you have a valid 10-year passport. You will also need a European Health Insurance Card (forms available from the Post Office), this will enable you to reclaim medical expenses incurred in certain European countries. See Fair Trading Agreement for more information.

SPECIAL NEEDS



We endeavour to provide holidays and short breaks which may be enjoyed by all of our customers, and are happy to accommodate frames &

folding wheelchairs etc on the coach. However, we request that you advise us of any special needs, and that you notify us if you intend to bring a mobility aid. We are then able to advise you on the suitability of the tour, and can also

notify all parties concerned. Please refer to our Fair Trading Agreement, Your Contract with Us, Item 12 for further details & conditions.

INFECTIOUS OR CONTAGIOUS DISEASES

For all departures: For the health and Safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition (eg. Norovirus). If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious.

For holidays & short breaks: Should you fall ill during your holiday or short break, please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary.

Gift Vouchers

STUCK FOR IDEAS FOR CHRISTMAS, BIRTHDAYS OR ANY OTHER SPECIAL OCCASION?

Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays.



CALL US NOW!

Boon's Calibre Travel Holiday & Short Break Booking Form (Please complete both sides, detach, and return with your payment)



Please include full contact details for all passengers (attach a separate sheet if necessary)

Name	1
	Name
Address	Address
Telephone	Telephone
E-mail	E-mail
Cheques payable to: Boon's Calibre Travel	I/We* have read, and agree to bide by, the Trading Terms & Conditions of Boon's Calibre Travel.
Holiday and Short Break deposit: £50 per person per holiday for UK tours	
£60 per person per holiday for Continental & Channel Island tours	Signed: Date:
Travel insurance, please refer to page 31	Date.
I/We* enclose the sum of £	comprising:
	Deposit/Full payment*£
(*delete as appropriate)	Single supplement £
	·
	TOTAL £
Boon's Calibre Travel Holiday & Sh (Please complete both sides, detach, and return with v	
Please include full contact details for all passeng	/our payment)
	/our payment)
Please include full contact details for all passeng	ers (attach a separate sheet if necessary)
Please include full contact details for all passens Name	Rers (attach a separate sheet if necessary) Name
Please include full contact details for all passens Name	Rers (attach a separate sheet if necessary) Name
Please include full contact details for all passens Name	Name Address
Please include full contact details for all passens Name Address	Rers (attach a separate sheet if necessary) Name
Name Address Telephone	Name Address Telephone E-mail I/We* have read, and agree to bide by, the Trading Terms &
Name Address Telephone E-mail Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit:	Name Address Telephone E-mail
Name Address Telephone E-mail Cheques payable to: Boon's Calibre Travel	Name Address Telephone E-mail I/We* have read, and agree to bide by, the Trading Terms &
Name Address Telephone E-mail Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours	Rers (attach a separate sheet if necessary) Name Address Telephone E-mail I/We* have read, and agree to bide by, the Trading Terms & Conditions of Boon's Calibre Travel.
Name Address Telephone E-mail Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours £60 per person per holiday for Continental & Channel Island tours	Rers (attach a separate sheet if necessary) Name Address Telephone E-mail I/We* have read, and agree to bide by, the Trading Terms & Conditions of Boon's Calibre Travel. Signed: Date:
Name Address Telephone E-mail Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours £60 per person per holiday for Continental & Channel Island tours Travel insurance, please refer to page 31	Rers (attach a separate sheet if necessary) Name Address Telephone E-mail I/We* have read, and agree to bide by, the Trading Terms & Conditions of Boon's Calibre Travel. Signed: Date:

TOTAL

Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)



Destination:			
Departure Date:			
Seat Number(s)			
Boarding Point:			
Special Request(s) (Mobility, diet etc)			
Preferred Room Type: (For single or triple rooms please confirm availability before booking)	Single Double (Requests for double rooms cannot be guara bedded rooms)		
Next of Kin (for emergency use only)	For office use only:	Payment Date:	
Tel:	Amount: £	Cheque No.	

Boon's Calibre Travel Homestead, Ulting Road, Hatfield Peverel, Chelmsford, CM3 2LY. Tel: (01245) 382 397



Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)



Destination:			
Departure Date:			
Seat Number(s)			
Boarding Point:			
Special Request(s)			
Preferred Room Type: (For single or triple rooms please confirm availability before booking)		Twin ed since many modern hotel	Triples have a majority of twin
Next of Kin (for emergency use only)	For office use only:	Payment Date:	
Tel:	Amount: £	Cheque No.	

Boon's Calibre Travel Homestead, Ulting Road, Hatfield Peverel, Chelmsford, CM3 2LY. Tel: (01245) 382 397

Coach Seating Plans

34 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)										
Drivers side front Drivers side rear										
1E (4)	2E (8)	3E (12)	4E (16)	5E (20)	6E (24)	7E (28)	8E (32)		WC	
1D (3)	2D (7)	3D (11)	4D (15)	5D (19)	6D (23)	7D (27)	8D (31)		WC	
									SERVERY	
1B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	SERVERY	
1A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	SERVERY	
	Kerbside fro	ont							Kerbside rear	r

	49 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)												
												ers side rear	
	1E (4)	2E (8)	3E (12)	4E (16)	5E (20)	WC		8E (32)	9E (36)	10E (40)	11E (44)	12E (48)	13E (53)
	1D (3)	2D (7)	3D (11)	4D (15)	5D (19)	SERVERY		8D (31)	9D (35)	10D (39)	11D (43)	12D (47)	13D (52)
													13C (51)
	1B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	10B (38)	11B (42)	12B (46)	13B (50)
	1A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	10A (37)	11A (41)	12A (45)	13A (49)
•	i	Kerbside fro	nt									K	erbside rear

*53	*53 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)													
	Drivers side front Drivers side rear													
1E	(4)	2E (8)	3E (12)	4E (16)	5E (20)	WC		8E (32)	9E (36)	10E (40)	11E (44)	12E (48)	13E (52)	14E (57)
1D	(3)	2D (7)	3D (11)	4D (15)	5D (19)	SERVERY		8D (31)	9D (35)	10D (39)	11D (43)	12D (47)	13D (51)	14D (56)
							•							14C (55)
1B	(2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	10B (38)	11B (42)	12B (46)	13B (50)	14B (54)
1A	(1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	10A (37)	11A (41)	12A (45)	13A (49)	14A (53)
Kerbside front Kerbside rear														

Seat Allocation: You may choose your coach seat from those available and then the allocated seat is yours for the duration of the holiday or excursion. The plans above are the most commonly used seating arrangements, however, occasionally coaches with a different layout are used, necessitating reallocation of some seats. In this case your new seat will be allocated as close to the original as possible.

*Note: some 53 seater coaches have an alternative layout and seats 31 & 32 are in front of the WC & servery (not behind, as shown above)



Coach Holiday Travel Insurance

We strongly recommend that you are adequately insured when you travel on any of our holidays. Prior to departure, we will request that you provide us with details of your insurers, your policy number and the emergency number stated on your policy.

From the 1st January 2009, the sale of travel insurance connected to holiday or related travel was regulated by the Financial Services Authority, and as a

result, from this date, we were no longer able to offer you travel insurance, or advise you on travel insurance related matters.

We will enclose a leaflet from Towergate Chapman Stevens, our preferred Insurance Brokers, with your booking confirmation, which will give you information on how to purchase Travel Insurance from them. Towergate Chapman Stevens are travel insurance specialists in the coaching industry. Award winning

BOON'S Calibre Travel

QUALITY HOLIDAYS & DAY EXCURSIONS BY COACH



Holidays, Short Breaks & Day Excursions by coach for 2014

Local boarding points • No feeder coaches • Friendly family business

Our Awards...





















Bookings & Enquiries

01245 382397

Mobile

07899 738 963

Information

www.boons-holidays.co.uk

