Award winning

В





Quality Holidays & Day Excursions by Coach

Local Boarding Points No Feeder Coaches

2018

# Award winning



A very warm welcome to our exciting brochure for 2018; packed full with a wonderful selection of holidays, short breaks and day excursions.

Our aim, as ever, is to give you the best coach travel experience possible, and our itineraries have been carefully planned with your pleasure and enjoyment in mind

As usual, we have included some new tours, alongside the familiar favourites, and feel confident that you will find something of interest. For all of our holidays and short breaks, all excursions are included in the tour price, and for most destinations, visits to places of interest en-route are possible; making travelling days enjoyable, rather than days to be endured

In order to maintain and improve our service, we positively encourage you to give us feedback on your experiences. We appreciate all of your comments, so please keep writing, emailing and telephoning; we love to hear from you.

We are greatly looking forward to the pleasure of your company during 2018 and wish you all a happy and healthy year ahead.

Don't miss out...call us now on 01245 382397 The difference is... we care...

# **Bookings & enquiries** 01245 382397

Mobile 07899 738 963 Website www.boons-holidays.co.uk Email boons-holidays@talktalk.net Fmail info@boons-holidays.co.uk

# Methods of Payment

We accept payment via cheque, bank transfer, cash and card.



Please refer to page 31 for further details

# **Gift Vouchers**



# Stuck for ideas for Christmas, birthdays or any other special occasion?

Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and

CALL US NOW! 01245 382397

## Opening Hours 9am – 6pm (Monday – Friday) 9am – 1pm (Saturday)

If we are not in a position to immediately answer your call, please leave an answerphone message; call or text our mobile; or email your enquiry.

Find us on facebook

# About Us

The Boon's name has been associated with the coach travel industry for over 70 years.

In 1993, Suzanne Evans established Boon's Calibre Travel alongside the well respected Boreham coach hire business, Boon's Coaches, to specialise in the provision of quality coach tours and day excursions.

Today, Suzanne, who was born in Boreham, runs the business from the neighbouring village of Hatfield Peverel, using vehicles supplied by Kings Coaches, an established family firm of more than 60 years standing. She is married to Alan and they have two sons, Matthew and David.

Boon's Calibre Travel is committed to promoting quality tours and excursions to the exacting standards expected from a company bearing the Boon's name, while still retaining the caring family ethos, which is so important, and yet, is sadly lacking in today's world.

The company's success in local, regional and national industry awards, in particular for excellent customer service, is indicative of Suzanne's commitment to the business and her clients.

# A message from the proprietor

We hope that after reading through our brochure, you will be inspired to travel with us. We have put on paper the facts concerning each holiday, short break and day excursion, however, the "family" atmosphere



that prevails on our tours cannot be expressed in black and white, so we invite you to join our many regular customers (indeed friends) to experience for yourselves what we have to offer.

We very much look forward to meeting you soon.



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# Testimonials

"Just a thank you for such a lovely two days. Great show! And thank you for the rafflewe won again!! It is nice of you to do this." Mr & Mrs P, Braintree, Thursford Weekend 2017

"An excellent & enjoyable tour, full of interesting places to visit and amazing scenery to view:" Mrs M, Chelmsford, Pembrokeshire 2017

"Congratulations, we finally achieved the extended holiday in Scotland...all in all it was one of the best holidays we have had. You deserve a pat on the back. Very well done." Mr & Mrs L, Billericay, Scotland 2017

# All holidays & short breaks feature...

- Accommodation of 3 star standard or above, unless stated otherwise
- () En-suite bedrooms
- Sreakfast & evening meal\*
- () All listed excursions
- S Local boarding points
- No feeder coaches
- No interchanges
- \* unless stated otherwise in the tour description

# **Day Excursions 2018**

Unless otherwise stated, we require a non-refundable £10 per person deposit on booking, with the balance due, either by the date specified in the excursion description, or 6 weeks prior to travel (please refer to page 8 for other terms and conditions).

# **Strictly Fever...Vincent & Flavia** in Tango Moderno



### Saturday 7th April

An irresistible new stage spectacular from Strictly's tango superstars, Vincent Simone and Flavia Cacace. Following on from their previous sell-out tours,

dance partners for over two decades, world champions, Strictly Come Dancing favourites and West End stage stars Vincent and Flavia return with their famous tango style, and dazzling theatrical flair, to give you Tango Moderno, a fabulous new production, promising fabulous routines, full of passion and intensity. Numbers limited to 34. 2.30pm performance, Cliffs Pavilion, Southend-on-Sea.

Balance due: 7th March

Adult/S.C: £63

### Musical...Summer Holiday



# Friday 24th August

In 1963, Cliff Richard and the Shadows, took off on a joyous iaunt across Europe in a Routemaster bus, in the film

Summer Holiday. Now this iconic movie is a feel-good stage musical, filled with classic hits such as: In the Country, Summer Holiday, Travellin' Light, Bachelor Boy, Move It, Living Doll, The Young Ones and On the Beach. Join Don, and his fellow London Transport bus mechanics, as they journey through Paris, the Alps, Italy and Greece, picking up a girl group, in a clapped-out Morris Minor, and a young American pop star, on the run from her domineering mother! Cast to be announced. A show not to be missed.

2.30pm performance, Cliffs Pavilion, Southend-on-Sea. Balance due: 24th June Adult/S.C: £52

# Comedy...Jason Manford "Muddle Class"



### Thursday 18th October

Nationally acclaimed comedian and star of TV. lason Manford, is back on tour with his new show. Muddle Class. Delivered with amiable charm and

captivating wit, Muddle Class, promises to feature a wealth of new material about lason growing up 'working class' then finding, over the years, that part of him has become 'middle class' - causing much confusion! 8pm performance, Cliffs Pavilion, Southend-on-Sea. Balance due: 28th June Adult/S.C: £53

### Springtime tour with Sunday lunch at the Bull





Todav's tour takes us via Bures and Sudbury, to the attractive village of Long Melford, with its magnificent broad High Street, lined with a variety of timber framed and Georgian brick

houses. We enjoy lunch at the well-respected Bull Hotel, before making scenic return journey via Cavendish, Clare, Great Yeldham, Sible Hedingham, Halstead & Earls Colne, stopping at Mill Race, one of the largest garden centres in Essex, with its restaurant and multitude of gifts and items for the home (includes twocourse lunch, tea/coffee) Adults/SC: £43

(Not B & S)



# Norwich & Van Dal Shoe Factory Tour



# **Thursday 22nd** March

Today we travel to the medieval city of Norwich, with its historic streets. magnificent cathedral and extensive shopping areas. The afternoon will be

spent at Van Dal, one of the country's last remaining traditional shoe factories, manufacturers of ladies shoes for over 75 years. We hear tales from the lovely team, and see, first-hand, the skills that have stood the test of time, from cutting leathers through to adding the elegant Van Dal branded trims. After the tour, there will be time to browse in the factory shop where there will be plenty of bargain shoes & handbags on offer

(includes guided tour). Those that would prefer to spend the whole day in the city of Norwich may do so. Numbers may be limited to 34. Adult/S.C: £33.50 (Not B & S)



# Buckinghamshire Chilterns, Henley & Marlow



### Tuesday 17th April

Our excursion today takes us through the peaceful wooded lanes and picturesque towns and villages of the Buckinghamshire Chilterns, with visits to the picturesque riverside towns of Henley & Marlow. After

a coffee stop at Aylett Nurseries, we make our way to Henley "Queen of the Thames" one of the most beautiful towns in England and location for some Midsomer Murders! Time for lunch in one of the many cafes, shopping in the Georgian fronted High Street, or perhaps a stroll by the river, before we continue on to Marlow, equally beautiful, with its magnificent 19th Century suspension bridge crossing the Thames. We return via Beaconsfield, Amersham, with its collection of thatched cottages, Chesham & Bovington Adult/S.C: £36

### **Pashley Manor Tulip Festival**



#### Wednesday 2nd May

In late spring, on the border of Sussex and Kent, Pashley Manor Gardens hosts a spectacular Tulip Festival, comprising over 30,000 tulips, creating a stunning spectacle of colour. Over one hundred varieties of

tulip are planted in colour themed garden 'rooms' with every shade imaginable on display. In addition, there are cut tulips in the award-winning Bloms Bulb marquee, where advice is available and bulb orders can be taken. With a café, gift shop, plant sales and exhibitions to enjoy, Pashley's Tulip Festival makes a superb day out. We will make a morning refreshment stop at Polhill Garden Centre (includes admission to Pashley) Adults/S.C: £45

### Sunrise Coast & lunch at the Oakland's



Thursday 10th May Today's excursion takes us

into Norfolk where, once again, we visit the popular Oakland's Hotel, near Norwich, for an enjoyable lunch. After our meal, we spend the remainder of the day in the seaside resort of Lowestoft, the most

easterly town in England and the heart of Suffolk's "Sunrise Coast". With its clean sandy beaches and excellent shopping areas, Lowestoft is the perfect place to spend a relaxing afternoon (includes 2-course lunch) Adult/S.C: £44.50 (Not B & S)

### Friars, Oysters & Historic Faversham



### Saturday 19th May

Our tour today explores some of the many treasures of Kent. Our first stop is at the 13th century Aylesford Priory, where we have time to visit the on-site pottery and take a peaceful stroll in the grounds. Continuing on, we reach the charming, historic town of Faversham, nestling between the rural

delights of the Kent Downs and the beauty of its coastal wetlands, with its wealth of listed buildings, including the finest medieval street in England. Our final visit is to the charming resort of Whitstable, a town traditionally celebrated for its oysters, with a historic harbour and a thriving high street, boasting a multitude of independent shops & cafes. Adult/S.C: £31

### Wrest Park...a Secret Garden Revealed



# Tuesday 5th June

Today's excursion takes us to beautiful Wrest Park in Bedfordshire, an estate which has been recently revived by English Heritage after decades of neglect and is one of their latest star attractions. As

one of Britain's largest and most important 'secret gardens', this wonderful 90-acre historic landscape with formal gardens and a French-style mansion is well worth a visit. Our morning coffee stop is at the fabulous Van Hage Garden Centre, which has a large restaurant and is full-to-the-brim with a treasure-trove of exciting gifts and practical ideas for gardeners and home lovers (includes admission to Wrest Park).

S.C: £43.50 Adult: £44.50 (EH Members: £33.50)

### Ely Cathedral Flower Festival



Saturday 23rd June Join us at Ely Cathedral's eagerly awaited Flower Festival, which returns in 2018, and promises to be one of the most spectacular events in East Anglia. Attractions include eye-catching displays, musical recitals, floral demonstrations.

restaurants and gift &

craft marquee. We will make a morning refreshment stop at the welcoming Scottsdale's Garden Centre, Great Shelford (includes cathedral admission) Adult/S.C: £42.50

# **Chiddingstone Village & the Standen Estate**



#### Friday 29th June

On this new excursion we visit NT Chiddingstone, one of the prettiest villages in Kent, possibly England, which is a beautiful example of a Tudor one-street village, with many buildings over

200 years old. We have time to explore, before continuing on to Standen House & Garden, with its idvllic location and views across the Sussex countryside. The house, which is dressed for a weekend stay in 1925, is one of the finest examples of Arts and Crafts workmanship, with Morris & Co interiors creating a warm & welcoming atmosphere. The hillside garden showcases year-round seasonal highlights & an awardwinning plant collection (includes admission to Standen) Adult/S.C: £44.50 (NT members: £34)

### Southwold & lunch at Delightful Dunwich



Saturday 7th July

We commence our tour with a coffee stop at the popular Notcutts Garden Centre in Woodbridge. Continuing on, through rolling expanses of broom and heather, we reach

the former Roman and Medieval port of Dunwich, where we enjoy lunch at Flora Tearooms, reputedly the best fish and chip restaurant in East Anglia. We spend the afternoon in the guiet, unspoilt, seaside resort of Southwold, with its picturesque greens, pretty cottages, 19th century lighthouse, pier and colourful beach huts (includes 2-course fish & chip lunch with tea/coffee salads are available) Adult/S.C: £43.95

(Not B & S)

### Neasden Temple & RAF Hendon/Brent Cross



#### Thursday 26th July

This fascinating excursion takes us to the breathtaking BAPS Shri Swaminaravan Mandir (Neasden Hindu Temple), a masterpiece of exquisite Indian design and workmanship, set amongst

beautiful gardens, in the heart of London; a haven of beauty, peace & discovery. During our visit we learn about the world's oldest living faith and take a tour of the temple, with its amazing, intricate marble and wooden carvings. Our afternoon will be spent at the Royal Air Force Museum at Hendon, a popular attraction for all ages, with attractions, exhibitions & aircraft on display. Alternatively, there will be the opportunity to spend the afternoon at the Brent Cross Shopping Centre (includes temple tour & admission to RAF Hendon) Adult/S.C: £32

### Highclere Castle (Downton Abbey) & Egyptian Exhibition



Wednesday 8th August Highclere Castle & Gardens is where the popular period drama Downton Abbey was filmed. Visit the castle to learn about real life at Highclere and at the same time see the Drawing Room in which Maggie Smith delivered many a withering

remark to some unfortunate relation! In addition, explore the beautiful gardens and discover all about the Tomb of the Egyptian Boy Pharaoh, Tutankhamun, in the fascinating Egyptian Exhibition (includes admission) Balance due: 13th June Adult/S.C: £56.50

#### Pashley Manor Dahlia Day



# Saturday 8th September

As summer turns to autumn the gardens at Pashley Manor, on the border of Sussex and Kent, are ablaze with the rich colours of over 40 varieties of dahlia. The

hundreds of flowers in pink, yellow, white, purple, hot red and orange are complemented by roses, canna lilies, late flowering perennials and other annuals, in the magnificent herbaceous borders, which are at their best at this time of year. In addition, Bloms Bulbs will be in attendance, with a gorgeous display of cut/potted dahlias, giving advice and taking orders. With a café, gift shop, plant sales and exhibitions to enjoy, Pashley's Dalia extravaganza makes a superb day out. We will make a morning refreshment stop at Polhill Garden Centre (includes admission) Adult/S.C: £44.50

### Medieval Lavenham & lunch at the Four Horseshoes



#### **Tuesday 18th September**

Today's tour takes us across country, via Great Horkesley, Nayland and Lavenheath, to beautiful Lavenham, the finest medieval village in England. We have the opportunity to explore this historic, half-timbered, former wool town, before making our way to the pretty village of Thornham Magna

where we visit, reputedly, the oldest pub in Suffolk, the Four Horseshoes; a family run 12th Century thatched Inn, as lovely on the inside, as it is strikingly beautiful on the outside. After lunch, we make our way home via a scenic route (includes 2-course meal, tea/coffee) Adult/S.C: £45 (Not B & S)

### Autumn Tints...the High Weald & the Benenden Bull (includes lunch)



Wednesday 10th Oct

Today we visit the High Weald of Kent, an Area of Outstanding Natural Beauty, lying in the heart of South East England. Our scenic route takes us through the

Weald villages of Frant, Wadhurst, Ticehurst & Flimwell and Hawkhurst to the idyllic village of Benenden, home of the Bull PH. We enjoy a lovely lunch, with tea/coffee included, before making our way through Rolveton & Tenterden to Longacres Bybrook Barn Garden Centre, where we have time for refreshments and shopping (includes lunch & tea/coffee - main course only. desserts are extra & payable on the day) Adult/S.C: £46.95

#### Centenary Poppy Factory Tour (includes lunch)



**Thursday 25th October** 

To commemorate 100 years since the end of the Great War, and at the time of year when we remember all those who have suffered during many wars, we depart for an interesting visit to

the Poppy Factory in Surrey. On arrival, we enjoy a lovely 2-course lunch, prior to an informative guided tour, which includes a talk, video presentation and a walk round the factory floor. Afterwards there will be the opportunity to purchase souvenirs from the gift shop. We will make a morning coffee stop en-route.

Note: Numbers are limited to 34 (includes factory tour & lunch)

Adult/S.C: £43

### **Christmas Fayre at Waddesdon Manor**



# Saturday 10th November

The magnificent Waddesdon Manor in Buckinghamshire was built by Baron Ferdinand de Rothschild in the style of a French Châteaux. After WWII, the estate was bequeathed to the National Trust, and in 1959

it opened its doors to the public. Leading up to Christmas, the Manor will be beautifully decorated for the festive season and at dusk; the grounds will be lit with a festival of light. Our visit coincides with the annual Christmas Fair & Food Market, which is held on the South front of the Manor, overlooking the parterre and the Vale of Aylesbury. Price available May.

\*See below for advance booking information Adult/S.C: £TBA, Children (5-16inc): £TBA, NT members: £TBA

# **Thursford Christmas Spectacular**



### Friday 30th November Saturday 22nd December

loin us, once again, for the matinee performance of this ever-popular Christmas extravaganza...as we walk through the doors we are greeted by a spectacle of colour. Christmas decorations adorn the theatre as we sit

down ready to be thrilled by the lights, music and nostalgia of this wonderful show. Advisory age for children, 8 yrs and above. Balance due 1st September. Best price, centre raised seats Adult/S.C./Child: £79.95

(Not B & S)

Details of our 2-day Christmas Spectacular mini-breaks are on page 23

### **Snape Maltings Christmas Spectacular**



#### December Following three successful visits to Snape Maltings Concert Hall in Suffolk, we again take our seats for the Co-op Juniors Theatre Company's Christmas Spectacular. The Co-op Juniors are the largest

amateur theatre group in the UK and were established during WW2. The cast includes performers of all ages, from children through to adults, and they have an excellent reputation for their work. As well as the concert hall, Snape Maltings boasts a range of independent craft & gift shops, tea room and restaurant. Date, price & terms available March/April. \*See below for advance booking information Adult/S.C: £TBA (Optional lunch: £TBA) (Not B & S)

# New Years Eve Viennese Gala Concert



### Monday 31st December

loin us, for the eleventh vear in succession, for a spectacular night out at London's Barbican Concert Hall. Herald the New Year with a

sumptuous evening of traditional Viennese favourites; this glittering concert is one way to ensure a fabulous end to the year. 7.30pm performance (includes ticket for concert). Price & terms available June/July. \*See below for advance booking information Adult/S.C: £TBA

\* For Waddesdon, Snape & New Years Eve please call to add your name to our advance booking list, no commitment, but you will be the first to be contacted when we are notified of dates, ticket prices & booking terms (Not B & S) = No Shenfield & Brentwood pickups

# How to book your Day Excursion

# Day Excursion Boarding Points

#### Additional boarding points are available for holidays & short breaks, see pages 27 & 28

- Olchester
- Stanway, Kings Coaches depot & Tollgate Centre\*
- Marks Tey, Feering & Kelvedon
- Witham (Old Post Office, Town Hall, Bridge Hosp)
- O Hatfield Peverel & Boreham
- Springfield, A12 services
- North Springfield
- Ochelmer Village Way (ASDA & Henniker Gate)
- Springfield Rd (Plough, Lionmede & Balmoral Ct)
- Ochelmsford, Victoria Road
- Ochelmsford, New London Road
- Ochelmsford, Waterhouse Lane
- Chelmsford, Wood Street
- Ochelmsford, Gloucester Avenue
- St Baddow & Galleywood
- Stock & Margaretting
- Ingatestone & Mountnessing
- Shenfield & Brentwood\*\*
- Maldon/Heybridge/Langford

#### Please note:

\* There is limited car parking at Kings Coaches depot in Stanway.

#### \*\* Brentwood and Shenfield not available for departures marked (Not B&S)

All of the boarding points listed above are available at the time of booking, should they be required, however, due to natural demand only a selection will be utilised for any one particular excursion. If you book within 14 days of departure only those boarding points already selected will be available to you.

# Terms & Conditions

#### Day Excursions, Theatres & Concerts

- 1a For direct bookings, either full payment, or the specified deposit, must be made on booking. Where a deposit is paid, the balance must be forwarded by the balance due date (either 6 weeks prior to departure, or the date specified in the excursion description) otherwise ticket(s) will be offered for resale and the deposit forfeited. For some excursions involving theatre or concert tickets, there may be other payment terms, however, this will be made clear in the excursion description.
- **1b** If booking through an agent, full payment must be made on booking.
- 2a Cancellation/transfer of direct bookings: once tickets are purchased (or deposits paid) refunds will be made, minus the value of the deposit, up until the balance due date. After this date, non refunds will be made, but if you are unable to travel you may pass your ticket to a substitute. You may transfer your booking, to another departure (within the current season), up until the balance due date, after this date full cancellation charges apply. For some excursions involving theatre or concert tickets, there may be other cancellation/transfer terms, however, this will be made clear in the excursion description. Cancellation Charges:
- Before balance due date: Deposit only On, or after balance due date: 100%
- 2b Cancellation of agent bookings: no refunds will be made, however, you may transfer your booking to a substitute.
- 3 Please refer to pages 25 and 28 for our policy on infectious & contagious diseases, which applies to all departures.
- 4 Coaches are designated non-smoking; we reserve the right to terminate the journey of anyone who does not comply with this ruling.
- 5 No alcoholic drinks are to be consumed on coaches
- 6 No animals are to be transported on coaches.
- 7 We reserve the right to cancel any trip that is financially unviable due to a low number of people booked, in which case all monies will be refunded. No further liability is accepted. We also reserve the right to cancel, at any time, due to the unforcean circumstances described in item 9.
- 8 We reserve the unconditional right to curtail the journey of (a) anyone likely to cause the spread of Infectious/ Contagious diseases (b) anyone causing distress to others through unreasonable conduct. No refunds will be given & we will not be held responsible for any expense incurred.
- 9 We cannot be held liable for any late arrivals due to circumstances beyond our control. For example delays due to: road works, road traffic accidents, other traffic incidents, and acts of terrorism such as bomb scares, medical incidents concerning passengers, freak weather conditions, free, industrial disputes and other similar events beyond our control. We accept no liability for any expense incurred due to unforeseen occurrences such as cancellation of shows, concerts and events.
- 10 If you have an unresolved complaint during your day excursion, please refer to pages 25 & 26 for our complaints procedure, which applies to all departures.

# How to book your Day Excursion

- 1 Call Suzanne on 01245 382 397 to check availability and place a provisional booking. You may also email your requirements to: boons-holidays@talktalk.net
- 2 Read our Terms & Conditions and forward your payment, along with your name, address, telephone number, excursion title, excursion date and boarding point. Please mention any special needs; dietary, mobility etc. On booking, please pay\* either (a) full amount or (b) the specified deposit, with the balance by the specified due date. If you pay by card or bank transfer, booking information can be given verbally or by email.
- 3 We do not issue written confirmations for excursion payments. Your tickets, along with your boarding time, will be forwarded by post, at least 7 days prior to the excursion departure date.
- \* If you require a receipt for your payment prior to the tickets being issued please enclose a SAE. Alternatively, please supply your email address and we will email a receipt for your payment(s)
- Children under 3 yrs of age travel free of charge on day excursions, reduced rates for older children are available on some departures, please call for details.
- Group reductions apply for groups of 7 fare paying passengers & above (see page 31 for details).
- Please make all cheques payable to: Boon's Calibre Travel.

# Alternatively, you may wish to book through one of our appointed agents:

- First Bus Chelmsford
- First Bus Colchester
- Witham Visitor Information Centre
- Maldon Tourist Information Centre
- Gallivant Travel (Ingatestone)

Group discounts cannot be applied if booking via an agent.

All excursions must be paid for in full if booking via an agent.



# Snowdrops & the Quays... featuring a tour of the BBC Studios Saturday 17th February 2018 | 3 Days | £279 per person

- centre with indoor pool
- Admission & tour of BBC Studios
- Admission, talk, tour &
- refreshments at Colesbourne Park

Supplements: Supplement for a twin/double room for single occupancy: £36 (9 only)

Our first short break of the 2018 season is one not to be missed; highlights include a tour of the new BBC studios, free time in Salford Quays, Greater Manchester's unique waterfront destination, and a visit to Colesbourne Park, reputedly "England's Greatest Snowdrop Garden", where we enjoy a talk, a tour and refreshments. In addition we visit the National Memorial Arboretum on our outward journey.

### YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way north, stopping en-route at the National Memorial Arboretum (free entry), an evolving, maturing woodland landscape featuring 30,000 trees and a vast collection of memorials. A place of tranquillity and reflection, the 150-acre site is a living, growing tribute to those who have served and continue to serve our country.

Day 2: Today we visit Salford Quays, Greater Manchester's unique waterfront destination, where we take a fascinating tour of the new BBC studios at Media City. We then pay a lunchtime visit to the Imperial War Museum North (free entry) and have the opportunity to explore the revitalised Quays area, which incorporates many attractions, including the Lowry Art Gallery and Lowry Shopping Outlet. After an interesting day, we return to our hotel for dinner.

Day 3: We bid farewell to the Park Royal Hotel and make our way homeward. We take a break for refreshments, before visiting the beautiful Colesbourne Park, where we enjoy home-made cakes with tea/coffee, a talk about Colesbourne and the snowdrops, followed by a guided tour of the garden, escorted by Sir Henry Elwes or Arthur Cole, the Head Gardener. Set in the beautiful Churn valley in the heart of the Gloucestershire Cotswolds, Colesbourne's historic snowdrop collection has been voted "England's Greatest Snowdrop Garden" by Country Life, and boasts a collection of 350 varieties. The snowdrops extend throughout the ten acre garden, with its woodland and lakeside paths, alongside

drifts of cyclamen, hellebores and other winter plants. The surrounding park, arboretum and nearby church are also open.

"Congratulations on the award nomination, it would be great if you won, but we already know you are the best. " Mrs B. Maldon



A warm welcome awaits at the **\*\*\*\* Park Royal**, a fantastic hotel which blends a beautiful mix of modern facilities with elegant grandeur; part of the hotel having been built in 1831 as a vicarage to the nearby St Matthew's Church. All beautifully designed bedrooms are contemporary, well furnished and attractively co-ordinated. There are some bedrooms on the ground floor and the remainder are accessed via a lift. Meals are taken in the stylish restaurant, Topiary in the Park, and there is a leisure centre with indoor swimming pool.

# Easter Weekend in Yorkshire & the Wolds

Friday 30th March 2018 | 4 Days | £329 per person

Supplements: Double room for single occupancy: £30 (15 only)

#### INCLUSIONS

3 nights half-board in en-suite bedrooms • Porterage • Disabled rooms • Ground floor rooms (no lift)
Easter egg • 2 excursions • Visits on outward & return journeys
Entrances to Scarborough Fair Collection & Burnby Hall Gardens

Our Easter break is based in the East Riding of Yorkshire and explores the rolling hills of the Lincolnshire Wolds to the south and the Yorkshire Wolds to the north. Our wonderful tour takes us to the attractive market town of Beverley, the award-winning Burnby Hall Garden, Hemswell Antique Centre, the magnificent city of Lincoln, the Scarborough Fair Collection, Flamborough Head and Springfield's of Spalding.

### YOUR ITINERARY

Day 1: On leaving our local boarding points, we head north, stopping en-route at the popular Coton Orchard Garden Centre and again in the historic city of Lincoln, with its magnificent cathedral, ancient castle and medieval Bishops Palace.

Day 2: After breakfast, we visit historic Beverley, with its attractive cobbled streets and charming courtyards, famous for its unspoilt medieval skyline and splendid 13th century Minster, widely regarded as one of Europe's finest Gothic churches. This afternoon, we take a scenic drive across the Wolds to award-winning Burnby Hall Gardens, described as "a iewel in Yorkshire's crown", with beautiful lakes, formal beds and a natural shrubbery. Burnby was the inspiration of world traveller Major Percy Marlborough Stewart, and there is a museum dedicated to his extraordinary life. As an alternative to the above, there will be the opportunity (if desired) to spend the day in Kingston-upon-Hull, UK City of Culture for 2017, with it's "Old Town".

a hidden treasure of free museums, shops and cafes.

**Day 3:** This morning, we take a scenic tour across the Yorkshire Wolds to the popular Scarborough Fair Collection, a magnificent working museum of Vintage Cars, Steam Engines, Vintage Fairground Rides & Mechanical Organs topped off with a 'Mighty' Wurlitzer Organ. We return via Flamborough Head, one of the most spectacular areas of chalk cliffs in Britain, with its early 19th century lighthouse and one of the largest colonies of nesting sea birds in England.

**Day 4:** On leaving our hotel, we head for the rolling hills of the Lincolnshire Wolds, an Area of Outstanding Natural Beauty and birthplace of poet, Alfred Lord Tennyson. Our first stop is Hemswell Antiques, once part of RAF Hemswell - home of the Lancaster Bomber during WWII - where we discover a wonderful mix of treasures from bygone times. Continuing on, we travel through the market town of Louth, with its splendid Georgian & Victorian architecture, and past Alford's magnificent five-sailed windmill, to Springfield's at Spalding, where take a break for refreshments & shopping, before returning home.



Our hotel is East Yorkshire's modern **\*\*\*\* Hallmark**, beautifully situated within 17 acres of landscaped grounds, with stunning views of the famous Humber Bridge, once the longest single-span suspension bridge on earth. All stylish en-suite bedrooms are tastefully furnished and well equipped, there is a contemporary wine bar and an elegant restaurant, with panoramic views of the Humber Estuary. The leisure centre boasts a gym, sauna and spa. **Note:** The hotel restaurant is accessed via 7 steps with a handrail. Those with mobility issues will be able eat in the lounge area if they wish.



# Springtime in Eastbourne & the South Coast

Friday 27th April 2018 | 4 Days | £339 per person

Single Room Supplement: £NIL (9 rooms only)

Guaranteed sea view supplement: £24 per person

#### INCLUSIONS

3 nights half-board in en-suite bedrooms • Lift • Porterage
2 included excursions • Visits on outward & return journeys

• Evening entertainment one night

A relaxing Spring break at one our client's favourite locations and at one of our most popular hotels. Close to home and boasting a fine Victorian seafront, level promenade, pier and a comprehensive shopping centre, the elegant south coast resort of Eastbourne is always a perfect holiday destination. Our lovely tour includes excursions to historic Chichester and the Regency resort of Brighton, and also, time at leisure in Eastbourne. In addition, there will be visits to Royal Windsor, the Edwardian seaside town of Bexhill-on-Sea and Polhill Garden Centre en-route.

### YOUR ITINERARY

Day 1: On leaving our local boarding points, we visit the popular Polhill Garden Centre, before making our way, through the leafy lanes of Kent, to the timeless Edwardian seaside resort of Bexhill-on-Sea, with its elegant architecture, arts centre, museum, picturesque Old Town and level promenade. Renowned as the birthplace of British motor racing, the 8th Earl De La Warr attracted international attention by hosting Britain's first automobile races in the town in 1902. After lunch we complete our journey to Eastbourne.

Day 2: Today, we cross the South Downs, the UK's newest National Park, into West Sussex, where we visit one of the best preserved Georgian cities in the country, historic Chichester, which lies between two areas of Outstanding Natural Beauty - the South Downs and Chichester harbour. Ample time to explore this fascinating town, with its compact city centre, elaborate market cross and magnificent Norman cathedral, before we return to Eastbourne.

Day 3: Following breakfast, we take a short drive along the coast to the Regency resort of Brighton, a bustling seaside town with a stunning Royal Pavilion (the seaside palace of the Prince Regent George IV), extensive shopping areas (including the chic "Lanes"), a pier, the new i360 observation tower and a busy marina. We return to Eastbourne for the afternoon at leisure.

**Day 4:** On leaving our hotel, we head for home, stopping en-route in the castle town of Guildford, with its

magnificent 20th century cathedral. Continuing on, we reach Royal Windsor, a wonderfully historic town, with a multitude of attractions, dominated by its magnificent castle. Ample opportunity to sightsee and take lunch, before we complete our journey.



The **\*\*\* Best Western Lansdowne**, is a traditional, seafront hotel, enjoying an enviable position, at the quieter end of the promenade, in the elegant, Victorian resort of Eastbourne. All well equipped, attractively furnished bedrooms have en-suite facilities and many have sea views. Public rooms include the attractive Regency Bar, the elegant Devonshire Restaurant, and well-furnished sea-facing lounges. There are two lifts, some rooms have a walk-in shower and two rooms are equipped for the disabled.



# Treasures of Norfolk Monday 21st May 2018 | 4 Days | £399 per person

#### INCLUSIONS

• 3 nights half-board in en-suite bedrooms • Porterage • Lift • Ground floor bedrooms • Adapted bedroom

- Leisure facilities 2 excursions
- Visits on outward & return
- journeys Entrance to Bressingham
- Entrance to either Pensthorpe or Thursford • Fare for Bure Valley Railway

Supplement for twin/double room for sole occupancy: £45 (first 6 only, £60 thereafter- max 5)

This splendid four-day break takes us into the county of Norfolk, a region that deserves to be explored in depth, and on this lovely tour, we hope to achieve just that. For your delight, we have arranged visits to the coastal towns of Sheringham and Wells-next-the-Sea, the magical Thursford Collection, award-winning Pensthorpe and unique Bressingham. In addition, we include a half-day tour of the Broads and a ride on the Bure Valley Steam Railway.

#### YOUR ITINERARY

Day 1: On leaving our local boarding points, we head into Norfolk, stopping en-route at the unique Bressingham Steam Museum & Gardens. The gardens, beautiful in all seasons, are renowned worldwide for their horticultural excellence, and the steam museum & working railway provides interest for all ages. An additional attraction is the Dads Army Exhibition, with photos, sets, vehicles & original props from the popular TV series.

Day 2: After breakfast today, we make our way to the ancient market town of Aylsham, where we board the Bure Valley Steam Railway, for a scenic 9 mile ride to the pretty village of Wroxham, which sits astride the River Bure and boasts the famous Roy's department store. This afternoon, we take a coach tour of the Norfolk Broads National Park "The Venice of the East" before returning to our hotel.

**Day 3:** Today's excursion takes us to one of the most attractive towns on the north Norfolk coast, Wells-next-the-Sea. A beautiful, historic seaside resort, Wells has a long sweeping beach, a sheltered colourful harbour and a wealth of charming shops, pubs & restaurants. Continuing on, we reach the traditional market town of Sheringham, "jewel of the north Norfolk coast", where there will be time to explore the quaint town and seafront. We return across country to our hotel.

Day 4: On leaving our hotel, we make our way to Pensthorpe Natural Park, an award-winning attraction and host of BBC's Springwatch series, where we visit the café and gift shop. Those who wish to remain at Pensthorpe, to explore the stunning gardens and lakes may do so, while we take the reminder of the party to the infamous Thursford Collection, home of the world's largest collection of steam engines and organs, including the mighty Wurlitzer. Here we include an enjoyable 'Behind-the-Scenes' tour, which takes us through the huge storeroom of exquisite costumes and flamboyant head-dresses worn in the Christmas Spectacular shows, and also into the Christmas fantasyland "Santa's Magical Journey" where penguins, teddy bears, snowmen and much more are on display. After a fantastic day, we continue our journey home.



Our hotel is the **\*\*\*\* Dunston Hall**, an imposing Grade II listed, Elizabethanstyle mansion, built in 1859, that has been lovingly restored to its former glory and is set amidst 150 acres of stunning Norfolk parkland. The spacious bedrooms are smartly decorated, tastefully furnished and equipped to a high standard. The superb range of leisure facilities includes an indoor swimming pool. There are ground floor bedrooms, an adapted bedroom and a lift.



Dorset Delights...Coast & Country Thursday 7<sup>th</sup> June 2018 | 5 Days | £439 per person Single Room Supplement: £Nil (6 rooms only) Supplement for single occupancy of a double/twin room: £56 (4 only) Guaranteed sea view: on application

#### INCLUSIONS

• 4 nights half-board in en-suite bedrooms • Lift • Porterage

- Ground floor rooms
- Adapted room Leisure facilities

 4 excursions & visits to places of interest en-route
 Evening entertainment

Join us in the South Coast's premier resort, Bournemouth, perfect for exploring the delightful county of Dorset, an area immortalised by one of its most famous residents, the Victorian novelist, Thomas Hardy. Our three included excursions offer plenty of variety, with visits to historic towns, traditional seaside resorts and the stunning Compton Acres. In addition, there will be the opportunity to enjoy the cathedral city of Arundel, Georgian Lymington and maritime Portsmouth en-route.

#### YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way to Bournemouth, stopping en-route at Polhill Garden Centre, and again in historic Arundel, a uniquely attractive town, with a Georgian & Victorian centre, situated on the River Arun, and overlooked by its towering castle and impressive cathedral.

Day 2: This morning, we visit the floral, market town of Wimborne Minster. beautifully situated on the banks of the rivers Stour and Allen, with its majestic Minster Church, and pretty streets and courtyards. This afternoon, spend time at leisure in Bournemouth, with its award-winning beaches, gardens and vibrant centre. Alternatively, join our excursion to Compton Acres (admission extra), one of the most important ornamental gardens in England, boasting 10 acres of spectacular blooms, trees and shrubs, comprising Italian, Japanese, Rock and Water Gardens, as well as shops, a café & a plant centre.

Day 3: After breakfast, we travel along tree-lined country roads into rural Dorset, where we visit historic Shaftesbury, "Shaston" in Hardy's novels. One of the oldest and highest towns in England, Shaftesbury boasts breathtaking views, and Gold Hill (Hovis advert), with its steep cobbles and picturesque cottages. On then to Sherborne, without doubt, one of the most beautiful towns in England, boasting an abundance of medieval buildings, a superb abbey, two castles and a delightful shopping area.

Day 4: Today, we make our way to the traditional seaside town of Weymouth, set on a breathtaking Georgian bay, with its level promenade, fascinating harbour, sandy beaches and the fascinating Brewers Quay. On leaving Weymouth, we cross the Isle of Purbeck, to visit the Victorian seaside resort of Swanage, at the eastern edge of the world famous Jurassic Coast. Ample opportunity to explore the town, with its pier, level promenade and sweeping, sandy bay, before returning to Bournemouth. Day 5: On leaving our hotel, we visit the Georgian town of Lymington, a sailing resort, situated on the southern edge of the New Forest. Continuing on, through glorious ancient woodlands, we reach the fascinating maritime city of Portsmouth, with its Old Town, the Gunwharf Quays shopping centre, Spinnaker Tower (with its panoramic coastal views) and Historic Dockyard. After lunch, we complete our journey home.

"A note to thank you for our recent holiday to Bournemouth. We really enjoyed ourselves – good hotel and food, good company and value for money. We look forward to booking with you again " Mr & Mrs M, Maldon. Dorset 2017

Located on the prestigious East Cliff, overlooking the bay, Bournemouth's **\*\*\* Suncliff Hotel**, is just a short stroll from the beach and the vibrant town centre. This 3-star standard hotel is an ideal base for our tour, with its comfortably furnished en-suite bedrooms, many with stunning sea views, welcoming Atlantis Restaurant, elegant Tropicana Lounge/Bar and spa, with indoor pool. There is a lift, ground floor rooms, an adapted room and some rooms with walk-in shower.



# The Idyllic Isle of Wight Monday 18<sup>th</sup> June 2018 | 5 Days | £509 per person Single supplement: £NIL (4 only) Double room for single occupancy supplement: £60 (3 only)

4 nights half-board in en-suite bedrooms • Porterage • Ground floor rooms (no lift) • Leisure centre
3 excursions, visits on outward & return journeys • Ferry crossing
• Welcome drinks

NO SINGLE

A relaxing break on the idyllic Isle of Wight has to be at the top of everyone's holiday list, and this five-day tour offers something to suit all tastes. Our three included excursions take in the best the island has to offer, and, in addition, we visit the famous yachting centre of Cowes and the cathedral city of Winchester en-route.

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points, and make our way to the South Coast, stopping en-route in historic Winchester, the "perfect English city", with its magnificent Gothic cathedral, one of the largest in England. After lunch, we take the short sea crossing to the Isle of Wight.

Day 2: After breakfast today, we visit the local Donkey Sanctuary (free admission), where these gentle creatures are cared for in tranquil surroundings. Continuing on, we reach Godshill, a quintessential English village of charming thatched-roofed cottages, with an attractive winding main-street, lined with traditional tearooms and shops, and a wonderfully detailed model village, beautifully set within two acres of landscaped gardens. On leaving Godshill, we take a tour of the island, before returning to our hotel.

Day 3: This morning, we explore the traditional resort of Shanklin, with its glorious golden sands, dramatic sandstone cliffs, busy esplanade, tranquil gardens and charming,

thatched "Old Village". This afternoon, we have the opportunity to visit Osborne House, Queen Victoria's summer home, with its opulent and extravagant interiors, extensive grounds, with stunning views across the Solent, and Swiss Cottage – a chalet built for the royal children (admission extra, EH Members: FREE). As an alternative, we visit the elegant resort of Ryde, on the eastern shore of the island, with its long pier, sandy beaches, esplanade and beautiful gardens.

Day 4: No Isle of Wight holiday would be complete, without a visit to Alum Bay, with its world famous cliffs, comprising 21 shades of coloured sand, and views of the iconic chalk "Needles". Our lunch stop is the historic port of Yarmouth, with its busy harbour and some of the oldest architecture on the island. The remainder of the day will be spent at magical NT Mottistone, a 20thcentury garden, set in a sheltered valley, and designed with a Mediterraneanstyle planting scheme, which takes full advantage of its southerly location (admission extra, NT Members: FREE)

Day 5: On leaving our hotel, we visit the famous yachting centre of Cowes, home of the oldest and biggest sailing regatta in the world. The town, boasting one of the best shopping centres on the island, sits astride the Medina estuary, its two sides, East & West, linked by a chain ferry. Time to explore, before continuing our journey home.

Please note: the itineraries for Day 1 and Day 5 assume that we are allocated our requested ferry times; we reserve the right to amend the programme for one and/or both of these days, if necessary.

Our hotel is Shanklin's family run, **\*\*\* Bourne Hall**, an elegant Country House, set in mature grounds, in an elevated position at the foot of Luccombe Downs. Originally built in the late 1860's, said to be for one of Queen Victoria's ladies in waiting, the "house" retains its sense of history, whilst providing comfortable, modern accommodation. There are 30 en-suite bedrooms, leisure facilities, including an indoor pool, and a stylish restaurant.



#### INCLUSIONS

4 nights half-board in en-suite bedrooms
Ground floor rooms
Lift
Porterage
Leisure facilities

• 3 excursions & visits to places of interest en-route • Entrance to Howick Hall Gardens

Supplements: single occupancy of a twin/double room: £56 (first 6 only, £79 thereafter- max 3)

An exciting tour which explores the splendours of Northumberland, an area boasting a wealth of beautiful scenery, historic buildings and a stunning coastline. Highlights of our three carefully planned excursions include: magical Holy Island, the vibrant market town of Hexham, award-winning Woodhorn, magnificent Alnwick, Earl Grey's Howick Hall Gardens and Grace Darling's Bamburgh. In addition, we visit the historic cities of Lincoln and Durham en-route and there will be a photo stop at the Angel of the North.

### YOUR ITINERARY

Day 1: We leave our local boarding points and head north. Our lunch stop is the historic, university city of Lincoln, with its magnificent cathedral, ancient castle and medieval Bishops Palace.

Day 2: Today, we visit vibrant Hexham, England's "favourite market town" with its range of independent shops, the ancient Shambles, magnificent Abbey and imposing 15th century Moot Hall. We then take a scenic tour via Hadrian's Wall, past Hallington Reservoir and through the villages of Little Bavington, Cambo and Hartburn to the award-winning Woodhorn Museum, a superb redevelopment of a former colliery, which tells of Northumberland's history and its mining heritage. The exhibitions are based in-and-around the original mining town and within the fabulous new visitor centre, "The Cutter".



Day 3: Following breakfast today, we head northward, through the colourful fishing village of Seahouses, and along the coast road to Bamburgh, former home to heroine Grace Darling; a coastal resort boasting award-winning beaches, an imposing castle and views across to the Farne Islands. Continuing on, we reach the magical Holy Island of Lindisfarne, birthplace of Christianity in Northumbria, accessible only at low tide via a causeway. Time to explore this unique settlement, with its castle, priory, harbour, and other attractions, before returning to our hotel.

Day 4: Today's tour takes us to the medieval town of Alnwick, with its cobbled streets and traditional shops & pubs. The centrepiece is Alnwick Castle, reputedly one of the finest in England, and often referred to as the "Windsor of the North" On leaving Alnwick we visit Howick Hall Gardens & Arboretum, former home of the 2nd Earl Grey, after whom the famous tea is named. The delightful gardens offer a stunning variety of unusual plants and are included in BBC Gardeners' World's list of top five coastal gardens. In summer, the formal borders, terraces and Bog Garden are at their best and the keeneyed may even spot one of the resident red squirrels.

**Day 5:** We depart after breakfast and commence our return journey, stopping en-route in the university city of Durham, beautifully situated in a loop of the River Wear, with its winding cobbled streets, and magnificent cathedral dominating the skyline.

Our hotel is the popular **\*\*\*\* Holiday Inn Gosforth Park**, set in 16 acres of grounds, conveniently located at Seaton Burn, just north of Newcastle. Each stylish bedroom boasts en-suite bathroom and is fully equipped with all the usual facilities. Accommodation is arranged over two floors (there is a lift), with many ground floor rooms and two bedrooms adapted for the disabled. Meals may be taken in the chic Blagdon Brasserie and a relaxing drink in the Mercury bar. There is an indoor swimming pool.



# Glorious North Yorkshire sunday 29<sup>th</sup> July 2018 | 5 Days | £449 per person Single Room Supplement: £NIL (5 only)

Double or Twin room for single occupancy: £56 (subject to availability - 4 max)

4 nights half-board in en-suite bedrooms • Porterage • Lift
3 included excursions • Visits on outward & return journeys
• Evening entertainment • Entrance to Scampston Hall & Gardens

A lovely tour to glorious North Yorkshire, a region of dramatic coastal scenery, rugged moors, gentle rolling hills, magnificent stately homes, and an abundance of pretty villages and historic towns. Included in our three carefully planned excursions are visits to the stunning North York Moors, Gothic Whitby, James Herriot's Thirsk, the market town of Helmsley, award-winning Scampston and Heartbeat's Aidensfield. In addition, we have time at leisure in Scarborough, and visit bustling Driffield, the cathedral city of Lincoln and Boundary Mills en-route.

#### **YOUR ITINERARY**

Day 1: On leaving our local boarding points, we head north, stopping en-route in the historic city of Lincoln, with its magnificent cathedral, ancient castle and medieval Bishops Palace.

Day 2: After breakfast today, we travel via the pretty village of Thornton-le-Dale, to the traditional North Yorkshire town of Thirsk, superbly positioned between the stunning North York Moors and the beautiful Yorkshire Dales. Famous for its racecourse. birthplace of Thomas Lord (Lords Cricket Ground) and former home of vet, lames Herriot, the town has a multitude of independent shops, a bustling market, and two museums; the Thirsk Museum and the World of James Herriot. On our return, we visit the charming, traditional town of Helmsley, with its mellow stone buildings, medieval castle and attractive market square.

**Day 3:** Today's excursion takes us to the fishing resort of Whitby, famous as the home of Captain Cook, and the

inspiration for Bram Stokers gothic novel, "Count Dracula". Time to explore the town, with its ruined Abbey and St Mary's Church, perched high above the harbour, before we travel into the heart of the stunning North York Moors. We visit the picturesque village of Goathland, "Aidensfield" in the TV series Heartbeat, before returning through the rugged, yet beautiful, moorland. **Note:** When we leave Goathland there will be the opportunity to return across the moors via the North York Moors Steam Railway (train fare extra).

Day 4: We spend this morning at leisure in Scarborough, with its two majestic bays, ruined cliff-top castle & busy harbour. Bounded by the dramatic North York Moors & the pastures of the North Wolds, the resort boasts acres of gardens, tree-lined walks, a pleasant promenade, sandy beaches & many other attractions. This afternoon, we visit the Scampston Estate, with its award-winning Walled Garden, designed by the Dutch landscape designer, Piet Oudolf. We include a guided tour of the hall, one of the finest examples of a regency country house stately home in North Yorkshire, and there will be time to explore the 19th century William Richardson Conservatory, Rock Garden, Woodland Garden and 'Capability' Brown parkland.

**Day 5:** On leaving our hotel, we head for home, stopping en-route in the bustling town of Driffield, "Jewel in the Crown" of the Yorkshire Wolds, and also Grantham's popular Boundary Mill.

The superbly situated **\*\*\* Esplanade**, one of our client's favourite hotels, stands proudly on Scarborough's South Cliff, with breathtaking panoramic views, of the sweeping South Bay, from the magnificent bay window of its Landau Restaurant. All comfortable en-suite bedrooms, in this 3 star standard hotel, are well equipped and many overlook the sea. All floors are accessed via a lift and there is entertainment provided on some evenings.



# North Wales Splendour, Cheshire's Charms & the Mersey Beat

Friday 10th August 2018 | 5 Days | £469 per person

- 4 nights in en-suite bedrooms
- 4 excursions Visits on outward
  - & return journeys Porterage Lift
- · Ground floor rooms · Leisure centre with pool • Liverpool guided tour • Admission to Arley

Supplement for a twin/double room for single occupancy: £56 (first 6 only, £79 thereafter - 3 max)

This fabulous tour, which explores glorious North Wales, the charming county of Cheshire and the thriving city of Liverpool, boasts something for everyone. Our carefully planned excursions take us to pretty Llangollen, the beautiful Arley Estate, the Victorian resort of Llandudno and Lewis Carroll's Daresbury. We take an entertaining guided coach tour of Liverpool, and, in addition, visit the RAF Museum at Cosford and Charles Darwin's home town of Shrewsbury, en-route.

### YOUR ITINERARY

Day 1: On leaving our local boarding points, we make our way north, stopping en-route the RAF Museum at Cosford (free admission), a unique venue for our lunch break, with its many exhibitions and aircraft on display.

Day 2: Following breakfast today, we explore the fascinating city of Liverpool, renowned for its maritime history and world-beating musical heritage. Our guide will accompany us on an entertaining "musical history tour", taking in the sounds and sights of a city that has provided the world with a wealth of talent. We spend the lunchtime period at the revitalised waterfront area, with its many shops and attractions, including the Merseyside Maritime Museum, the Tate Liverpool and the award-winning Beatles Story. This afternoon, either explore the city and dockside at leisure, or take a "Ferry 'cross the Mersey" and enjoy breathtaking views and a full commentary.

Day 3: Today we cross the border into glorious North Wales, where we visit

the attractive riverside town of Llangollen, situated in the beautiful valley of the River Dee, with its many attractions. Continuing on, we make our way, via the winding Horseshoe Pass, to the elegant Victorian resort of Llandudno, a beautiful seaside town with a promenade, pier, superb beaches and panoramic views from the Great Orme, at the summit of its striking headland.

Day 4: This morning we have the opportunity to relax in our lovely hotel or take a short excursion to the village of Daresbury, birthplace and childhood home of Lewis Carroll. Carroll's life and work is celebrated at the Lewis Carroll Centre and in All Saints Church, where an "Alice in Wonderland" stained glass window has been erected in his

memory. This afternoon, we visit the Arley Estate, a place of enormous character and charm, boasting gardens that are amongst the finest in Britain; outstanding for their vitality, variety and historical interest and particularly celebrated for their magnificent double herbaceous border. The Hall is a much-cherished family home and an impressive example of a Victorian country house built in the Elizabethan style.

Day 5: We bid farewell to our hotel and make our way homeward, stopping en-route in the historic, castle town of Shrewsbury, with its wealth of timber-framed black and white buildings, nestling in a great loop of the River Severn.

A warm welcome awaits at the **\*\*\*\* Park Royal**, a fantastic hotel which blends a beautiful mix of modern facilities with elegant grandeur; part of the hotel having been built in 1831. All beautifully designed bedrooms are contemporary, well furnished and attractively co-ordinated. There are some bedrooms on the ground floor and the remainder are accessed via a lift. Meals are taken in the stylish restaurant, Topiary in the Park, and there is a leisure centre with indoor swimming pool.



# The Glorious Lakes & beyond... featuring the Settle-Carlisle Railway Thursday 6<sup>th</sup> September 2018 | 5 Days | £469 per person

Single Room Supplement: £NIL (5 only)

Supplements: twin/double room for single occupancy: £79 (5 only)

 4 nights half-board in en-suite bedrooms • Porterage • Ground floor rooms (no lift) • A disabled room • 3 excursions and visits on outward & return journeys
 • Fare for railway

This wonderful tour is based in the pretty Cumbrian village of Wetheral and features three exciting excursions, taking in the magic and beauty of the area. Visits to charming Keswick, Grasmere & Hawkshead, situated in the heart of the glorious Lake District National Park, are included in our programme, as are the attractive market towns of Alston, Hexham, Settle and Appleby-in-Westmorland. In addition, we explore Hadrian's Wall, take a scenic ride on the world famous Settle-Carlisle Railway, and visit the award-winning floral towns of Wetherby and Harrogate en-route.

#### YOUR ITINERARY

Day 1: We depart from our local boarding points, and head north, stopping en-route in the award-winning floral town of Wetherby, with its panoramic scenery, historic architecture and busy Thursday market.

Day 2: After breakfast today, we make our way to Settle, a bustling, historic North Yorkshire market town, situated at the gateway to Upper Ribblesdale, from where we board the world famous Settle-Carlisle Railway, for a scenic journey across the Dales and over the impressive 24-arch Ribble Viaduct. We re-join our coach at ancient Appleby-in-Westmorland, in the Eden Valley, a charming market town, with a medieval castle, 16th century Moot Hall and Boroughgate, its picturesque main street, described as 'one of the finest in England'.

**Day 3:** Today's excursion takes us across a heather-clad Pennine landscape to the Cumbrian town of Alston, home of Cumberland Mustard and Alston Cheese, and reputedly the highest market settlement in England, with its cobbled main street and distinctive market cross. Continuing on, we cross the Northumberland border to visit vibrant Hexham, "England's favourite market town", with its range of independent shops, the ancient Shambles, magnificent Abbey and imposing 15th century Moot Hall. We return via Hadrian's Wall, with a stop at Birdoswald Roman Fort (Free entry to café & shop; entry to exhibitions etc extra, EH members free).

Day 4: Today, we head into the glorious Lake District National Park, where we follow the path of the River Greta to the market town of Keswick, beautifully situated at the foot of Skiddaw, and on the shores of Derwent Water. We then travel past Thirlmere & Helvellyn, before arriving at the charming village of Grasmere, famous for its Gingerbread Shop and Wordsworth's former home, Dove Cottage. Continuing on, we reach the quaint medieval village of Hawkshead, with its traditional Lakeland cottages, narrow streets, tea shops and inns. We return to our hotel via the spectacular Kirkstone Pass, the villages of Patterdale & Glenridding, and alongside stunning Ullswater, "England's most beautiful lake".

**Day 5:** On leaving our hotel, we commence our return journey, stopping en-route at the award-winning floral spa town of Harrogate, with its glorious gardens and graceful architecture.

Our hotel is the Victorian **\*\*\*\* Crown**, situated alongside the River Eden, in the picturesque village of Wetheral, on the outskirts of the historic city of Carlisle. Each tastefully furnished bedroom boasts en-suite bathroom and is fully equipped with all the usual facilities. Meals are taken in the Conservatory Restaurant and the well-stocked Walton's Bar is perfect for after-dinner drinks. The comprehensive leisure centre boasts an indoor swimming pool and pretty Wetheral offers plenty of country walks; Carlisle is just 15 mins by train from the village station.

NO SINGLE

# Devon Delights at the Redcliffe Sunday 23<sup>rd</sup> September 2018 | 5 Days | £469 per person Single Supplement: £NIL (10 only)

### INCLUSIONS

4 nights half-board in en-suite bedrooms • Lift • Porterage
• Ground floor rooms • Leisure centre • 4 excursions • Visits on outward & return journeys

This charming tour is based at Paignton's excellent Redcliffe, one of our most popular hotels for many years. Our carefully planned excursions take in some of South Devon's many treasures, and include visits to the attractive town of Kingsbridge, the Regency resort of Sidmouth, the colourful ports of Dartmouth & Topsham, picture-postcard Salcombe, Victorian Torquay and the delightful Donkey Sanctuary. In addition, we spend time in historic Wells and Hardy's Dorchester en-route. There will also be the option to travel on the Paignton to Dartmouth Steam Railway.

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points, and make our way to Devon, stopping en-route in historic Wells, the smallest city in England, with its beautiful cathedral and moated Bishops Palace.

Day 2: This morning, we have time at leisure in our delightful resort of Paignton, with its golden beaches, promenade, gardens and picturesque harbour. The more adventurous may wish to take a ride on the spectacular Paignton to Dartmouth Steam Railway. Alternatively, join our excursion to neighbouring Torquay, with its magnificent bay, elegant Victorian villas, iconic palm tress, busy harbour and amazing sea views. We make a brief return to our hotel, before visiting historic Dartmouth, situated on the beautiful Dart estuary; an attractive town, with ancient narrow streets, famous for its seafaring history, and often used as a film set.

Day 3: Today's excursion takes us to Devon's picturesque South Hams Region, an Area of Outstanding Natural Beauty, noted for its beautiful landscape, quality cuisine and scenic beaches. We visit the traditional market town of Kingsbridge, with its diverse selection of independent shops & cafes lining the attractive streets, before continuing on to the county's most Southerly town, picture-postcard Salcombe, a vibrant resort with an attractive harbour and smuggling past. Ample time for shopping and to perhaps sample some delicious Salcombe Dairy Ice-cream or the awardwinning Salcombe Gin, before we return to our hotel.

**Day 4:** Following breakfast today, we head eastward to the historic town and port of Topsham, with its 17th century

Dutch-style merchant's houses and eclectic cluster of specialist shops & cafes. Time for coffee, before we make our way to Regency Sidmouth, a quiet, unspoilt seaside resort nestling beneath majestic red cliffs in the glorious Sid Valley, and boasting beautiful parks, beaches and a wealth of interesting architecture. After lunch, we visit the nearby Donkey Sanctuary (free entry), where these gentle creatures are cared for in tranguil surroundings.

**Day 5:** On leaving our hotel, we make our way home, with a lunchtime visit to Dorset's historic Dorchester, birthplace of writer Thomas Hardy, who immortalised the town in his novel, The Mayor of Casterbridge.

Our hotel is the elegant **\*\*\* Redcliffe**, superbly situated on the seafront, in the delightful, South Devon resort of Paignton. With panoramic views across Torbay, also known as the "English Riviera", the hotel, formally a grand private residence, has retained many if its unique features, including a fine carved staircase, elegant lounges and a beautiful ballroom. Dining in the hotel's stylish Paris Singer Restaurant, with its stunning coastal views, is often likened to dining aboard a luxury liner. All en-suite bedrooms are well equipped; there is a lift, three ground floor rooms and an indoor swimming pool.

# A Welsh Panorama ... Magical Mid-Wales Sunday 30<sup>th</sup> September 2018 | 5 Days | £469 per person

Sunday 30<sup>th</sup> September 2018 | 5 Days | £469 per

Single Supplement: £40 (6 only)

### INCLUSIONS

- 4 nights half-board in en-suite bedrooms
  Porterage
  Lift
  Disabled rooms
  Leisure centre
- 3 included excursions Visits on
- outward & return journeys
- Fare for train

Our wonderful tour is based in the Victorian spa resort of Llandrindod Wells, and boasts an exciting itinerary of stunning mountain scenery, historic towns, magnificent reservoirs & beautiful gardens. We visit the majestic NT Powis Castle, Welsh Royal Crystal, historic Rhayader and Victorian Aberystwyth. In addition, we take a ride on the Vale of Rheidol Railway, tour the Elan Valley Reservoirs and admire breathtaking flying displays at the Red Kite Feeding Centre. On our travelling days we enjoy the beautiful Cotswolds, pretty Witney, Western's Cider Works & elegant Royal Leamington Spa.

#### **YOUR ITINERARY**

Day 1: We depart from our local boarding points, and make our way to Mid-Wales, stopping en-route in fashionable Royal Learnington Spa, with its Georgian & Victorian architecture, tree lined avenues and glorious gardens.

Day 2: After breakfast today, we visit the Welsh Royal Crystal Visitor Centre, before travelling, via Llangurig, to Devils Bridge, with its famous waterfall and three bridges, the earliest, reputedly built by the Devil himself! Here we board the Vale of Rheidol Railway, which takes us on one of Wales' most beautiful railway journeys to Aberystwyth, the largest resort on Wales' west coast, with its grand Victorian promenade, large harbour and ruined 13th century castle. We return across the Cambrian Mountains.

Day 3: Today, we have the opportunity to explore the spa town of Llandrindod Wells, surrounded by some of the most beautiful countryside in Wales, with its elegant buildings and wide streets, where visitors can "take the waters" in the Rock Park Spa near the 19th century Pump Room. Alternatively, join our excursion to NT Powis Castle, a medieval fortress, sitting high on a rock, above world-famous gardens, laid out under the influence of Italian and French styles, and still retaining their original lead statues and an orangery on the terraces. For over 400 years the Herbert family have remodelled and embellished Powis, each generation adding to the magnificent collection of treasures within. Admission extra (NT Members FREE). Please note that there are steps to negotiate at Powis.

Day 4: This morning, we return to the Cambrian Mountains, to explore the oldest of Mid-Wales' many man made

lakes, the magnificent Elan Valley Reservoirs, with their awe inspiring cascading dams. This afternoon, we head for the nearby Red Kite Centre (admission extra), where we marvel at the beautiful birds performing spectacular aerial feats, while competing for food. Alternatively, relax in attractive Rhayader, the oldest town in Mid-Wales, situated on the banks of the River Wye.

**Day 5:** We leave our hotel and make our way home, stopping en-route at Westerns Cider Works and the pretty blanket making town of Witney, with its attractive market square and 17th century Buttercross.

Our hotel is the welcoming, family run, **\*\*\*\* Metropole**, centrally located in the historic town of Llandrindod Wells, in the beautiful "Heart of Wales", a prosperous resort in Victorian times due to the arrival of the railway and the Victorian's passion for spas. All tastefully decorated en-suite bedrooms are furnished to a high standard and are equipped with the usual facilities. The leisure centre, located in a Victorian-style conservatory, boasts a magnificent indoor pool.



# Cornish Delights at the Rosemundy Thursday 1<sup>st</sup> November 2018 | 5 Days | £419 per person

Single Supplement: £NIL (5 single rooms only)

Supplement for a double room for sole occupancy: £40 (subject to availability)

4 nights half-board in en-suite bedrooms • Porterage • Ground floor rooms (no lift) • Sherry reception • Evening entertainment
3 excursions • Visits on outward & return journeys • Entrance to Lobster Hatchery.

Once again we join our friends at the Rosemundy House Hotel, in the picturesque Cornish village of St Agnes, formally a rich tin mining centre, with beautiful beaches & breathtaking scenery. Our tour includes three lovely excursions, with visits to the pretty Roseland Peninsula & St Mawes, the picturesque ports of Padstow & Charlestown, the cathedral city of Truro, the charming resort of St Ives, the fascinating National Lobster Hatchery and Cornwall Gold & Pearl, with its stunning array of jewellery.

#### YOUR ITINERARY

**Day 1:** We depart from our local boarding points and head for the Southwest, stopping en-route for refreshments and lunch. We enjoy a welcoming sherry prior to dinner.

Day 2: Today, we head for one of Cornwall's oldest towns, the picturesque fishing port of Padstow, at the head of the beautiful Camel estuary. The town, with its narrow winding streets & colourful harbour, is known for its fine food and is home to Rick Stein's famous fish restaurant. While in Padstow, we include a visit to the fascinating National Lobster Hatchery, where conservationists raise lobsters from eggs and release them back to the wild. This afternoon, we make our way to the harbour village of Charlestown; a Georgian "new town" developed in the 1700's to export copper & china clay. Largely, unspoilt, with rugged coastal views, the original grade II listed harbour is a popular film location. Entertainment follows our evening meal.

Day 3: After breakfast, we visit the charming resort and fishing village of St lves, with its splendid beaches, fine views and mild climate. The beauty of St lves has always attracted artists, and in recent times it has become an important centre of the arts, with museums and galleries (including the Tate) adding to its appeal. We then take a scenic route, round Mounts Bay, past magical St Michaels Mount, back to St Agnes, stopping en-route at Cornwall Gold & Pearl, boasting the largest collection of jewellery in the county. A traditional Christmas dinner, with a visit from Santa, rounds off the day.

Day 4: Today's excursion takes us to the "capital" of Cornwall, historic Truro, with

its magnificent cathedral. Ample time to explore, before we head for the Roseland Peninsula, an Area of Outstanding Natural Beauty, with pretty villages and unrivalled coastal scenery. The Roseland's principal village, St Mawes, is situated at the southern end of the peninsula; a picturesque harbour with whitewashed houses and a cloverleaf shaped castle. After dinner, we enjoy a quiz or bingo with mince pies.

**Day 5:** On leaving our hotel, we commence the journey home, stopping en-route at the famous Clarke's Shopping Village, where there are plenty of famous-name bargains on offer.

Our hotel is the welcoming, family run **\*\*\* Rosemundy House**, an elegant Queen Anne residence dating back to the 1780's, beautifully situated amongst secluded gardens & woodlands, where we are assured of a warm welcome and excellent cuisine. The Rosemundy is ideally situated to explore the county of Cornwall and is also a home-from-home when at leisure. All well appointed en-suite bedrooms are on either the ground or first floor, and for relaxation, there are two comfortable lounges. Evening meals are waitress served in the attractive restaurant.



# **Magnificent Castle Howard** at Christmas

### Sunday 18th November 2018 | 2 Days | £159 per person

Supplements: Double room for single occupancy supplement: £10

• 1 night half-board in en-suite bedrooms • Porterage • Disabled rooms • Ground floor rooms (no lift) · Entrance to Castle Howard

This festive break takes us to one of Britain's finest historic estates, Castle Howard, home to the Howard family for over 300 years. In the lead up to Christmas, this magnificent 18th century residence, set within the breathtaking landscape of the Howardian Hills, is beautifully decorated, with no less than thirteen of its exquisite rooms open to the public. For 2017, the theme for the glorious floral creations and inspired decorations was "Angels on High", created by Charlotte Lloyd-Webber and Brette Gerecke; details of the 2018 extravaganza are yet to be announced.

In addition to the magnificent decorations, there will be a cosy indoor Christmas Market, with hand-picked stalls, packed with exceptional gifts and treats, including: sweet and savoury confectionery, kitchen utensils, table settings, candles, crackers, diffusers, scents, beauty products and toys. The House & Courtyard Gift Shops, Farm Shop & Garden Shop will also be open. Hands-on activities include, practical workshops, with the opportunity to make unusual Christmas gifts and decorations, and there will be many food outlets, including the Christmas marguee attached to the main House.

#### YOUR ITINFRARY

**Day 1:** On leaving our local boarding points, we head north, with stops en-route for refreshments and lunch. We arrive at our hotel in good time for our evening meal.

Day 2: After breakfast today, we travel into the heart of Yorkshire Wolds to visit one of Britain's finest historic estates. Castle Howard, with its worldrenowned collections, stunning architecture, idvllic gardens, and woodland & lakeside walks, it's easy to see why the house and beautiful grounds have been a popular choice for period drama producers for many years; most famously, both film & TV versions of Brideshead Revisited. We

have ample time to explore the magnificent house and grounds, beautifully decorated for the Christmas season, before we return home.

This itinerary has been based on the latest information available from Castle Howard; it will be updated as soon as they publish their 2018 Christmas programme.



Our hotel is East Yorkshire's modern **\*\*\*\*** Hallmark, beautifully situated within 17 acres of landscaped grounds, with stunning views of the famous Humber Bridge, once the longest single-span suspension bridge on earth. All stylish en-suite bedrooms are tastefully furnished and well equipped, there is a contemporary wine bar and an elegant restaurant, with panoramic views of the Humber Estuary. The leisure centre boasts a gym, sauna and spa. Note: The hotel restaurant is accessed via 7 steps with a handrail. Those with mobility issues will be able eat in the lounge area if they wish.

# The Thursford Christmas Spectacular sunday 25<sup>th</sup> November 2018 | 2 Days | £219 per person sunday 2<sup>nd</sup> December 2018 | 2 Days | £219 per person

### INCLUSIONS

 1 night half-board in en-suite bedrooms • Disabled bedroom
 Porterage • Ground floor bedrooms • Ticket for Thursford Spectacular • Visits on outward & return journeys

Supplements: Single-occupancy of a Twin/Double room: £NIL (first 6 only, £18 thereafter)

For the eleventh year in succession, join us for a wonderful two-day break in the county of Norfolk, with the highlight of the tour being a visit to the marvellous Thursford Christmas spectacular...a festive extravaganza not to be missed. The show, with its cast of over 100 professional, singers, dancers, musicians and a comedian, gets better each year and never fails to delight its audience. The magical auditorium is beautifully adorned with sparkling decorations at every turn and the shops are full with Christmas gifts. Add to this, the awe inspiring Phil Kelsall, Blackpool Tower's Resident Organist, playing the Mighty Wurlitzer, and you have a recipe for a successful celebration of the festive season that keeps visitors returning year after year.

#### A perfect pre-Christmas treat.

#### **YOUR ITINERARY**

Day 1 (Sun 25th Nov): On leaving our local boarding points, we make our way to Norfolk, stopping en-route for morning refreshments. On arrival at our hotel, porters take care of the luggage, while we enjoy a delicious three-course lunch. Time to relax, before departing for the evening performance of the Thursford Christmas Spectacular (best price centre raised tickets).

Day 1 (Sun 2nd Dec): On leaving our local boarding points, we head into Norfolk, stopping en-route for light refreshments. On arrival at Thursford, we take our seats for the matinee performance of the Christmas Spectacular (best price centre raised tickets). After the show, we make our way to our hotel, where porters take care of our luggage, while we settle into our rooms. This evening, we enjoy a delicious three-course dinner.

Day 2: After a hearty breakfast, we have the option to visit either the medieval city of Norwich, with its numerous attractions and extensive shopping facilities, or the village of Wroxham "Capital of the Broads", with the famous Roy's department store & smaller shops (we drop off at both places\*). Time for shopping and lunch, before returning home. \* The party will be divided in two as there will not be time for everyone to visit both Wroxham & Norwich. Those who opt for Norwich will have approximately 1hr longer to shop and take lunch than those who opt for Wroxham. Your coach driver will advise you on exact timings on the day.



Our hotel is the superb **\*\*\*\* Best Western Premier Collection Knights Hill Hotel**, a restored farm complex, set in 11 acres of parkland and garden, on the outskirts of Kings Lynn. All smartly decorated en-suite bedrooms are equipped with the usual facilities; the majority are situated on the ground and first floor of the main hotel, while the remainder are in a separate building. Meals are taken in either the elegant Garden Restaurant or Knights Barn, and for relaxation, there is an indoor swimming pool. The hotel has no lift, however there are many ground floor rooms available.

# Christmas 2018... a Seasonal Celebration

Sunday 23rd December 2018 | 5 Days | £585 per person

#### INCLUSIONS

4 nights half-board in en-suite bedrooms • Porterage • Leisure centre • Ground floor rooms
• Adapted bedroom • 3 lunches & Christmas package as described
• Visits on outward & return journeys
• Two excursions • Optional pantomime • Christmas Gift
• Raffle & chocolates on the coach

Supplement for double/twin room for single occupancy: £40 (first 10 only, £60 thereafter)

Let someone else take the strain this year...join us for five days of good company and fine food, with friends old and new, on our popular Christmas break, this year based at the welcoming Hallmark Preston Leyland. Our hotel has arranged a lovely package of food and entertainment, with no less than three included lunches, two afternoon teas, welcome refreshments and nibbles after midnight mass. As usual, we take you on two excursions, and provide transport to the Boxing Day pantomime and the Christmas Eve Church Service. On the coach, there will be our traditional free raffle, plenty of chocolates and, of course, we'll ensure Santa has presents for all. A great hotel, convivial company and the usual Boon's extras; we're confident our 2018 seasonal celebration will be a winner.

#### YOUR ITINERARY

Day 1: On leaving our local boarding points, we take a break for coffee, before making our way to Dobbies of Atherstone, one of the UK's biggest garden centres, with its fine restaurant and a large selection of gift ideas and items for the home. After lunch, we complete our journey, arriving at our hotel to a reception of mulled wine & mince pies. This evening, we enjoy welcome drinks, before sitting down to our evening meal. In-house entertainment (bingo or quiz) rounds off the day.

Day 2: After breakfast today, we depart for a short excursion into Pendle Witch Country, before returning for a light buffet lunch. This afternoon, relax in the hotel and enjoy a traditional afternoon tea. Tonight's evening meal will be followed by musical entertainment. Join us for midnight mass\* at one of the local churches; hot chocolate with shortbread will be served on our return.

#### Day 3: Merry Christmas!!!

After breakfast today, time to relax and

open our presents. Details of local church services will be made available\* for those who wish to attend. We all meet again for our traditional Christmas Day lunch, with all the trimmings. This afternoon, watch the Queen's speech while enjoying tea & Christmas cake. This evening's meal is buffet-style and is followed by in-house entertainment (bingo or quiz).

Day 4: After breakfast this morning, we depart for an excursion along the Fylde Coast, before returning for a buffet lunch. We have arranged a visit to the matinee performance of a local pantomime\* for this afternoon, tickets are extra, transport is included. This evening's dinner will be followed by musical entertainment.

**Day 5:** On leaving our hotel, we make our way home via the beautiful Peak District National Park. Our lunch stop is the tranquil National Memorial Arboretum, with its monuments, exhibitions & visitor centre.

#### Boxing Day Pantomime (tickets extra):

Cinderella at the Preston Guild Hall, 2.30pm performance. Adults: £22, Concessions: £19.50, Essential Carers: FREE. Please indicate your interest when booking.

\* Transport will be provided for Midnight Mass & the pantomime, but not Christmas Day Services.

This programme of meals and entertainment is based on the latest information available from the hotel; we reserve the right to make changes, as necessary, should the hotel amend their arrangements.

Our hotel is the **\*\*\*\* Hallmark Preston Leyland**, a modern, luxurious hotel, located in the heart of Lancashire, a diverse county of traditional seaside resorts, industrial heritage & Areas of Outstanding Natural Beauty. Famous for the War of the Roses, Hotpot and the unfortunate "Pendle Witches", Lancashire is a land of legends and traditions. All hotel bedrooms, in this 4-star standard hotel, are well equipped and offer en-suite facilities; there is no lift, however, ground floor rooms are available. Meals are taken in the Four Seasons Restaurant and a relaxing drink in the J28 Lounge Bar. The leisure centre boasts an indoor swimming pool.

# Holiday & Short Break Fair Trading Agreement 2018

#### YOUR CONTRACT WITH US

#### 1 You pay a deposit

When you make your booking, you must complete a booking form, accepting on behalf of your party, the terms of this Fair Trading Agreement, and also pay a deposit of £50 per person per holiday for UK mainland tours and £60 per person per holiday for all other destinations. Please refer to page 29 for Travel Insurance information.

#### 2 You pay the balance

The balance payment of the holiday must be paid via the office at which you made your booking at least 6 weeks before the holiday departure date (at least 9 weeks for Thursford Spectacular short breaks) If you book within the applicable balance due period you must pay the full holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in paragraph 4 - "If you cancel your holiday".

#### 3 If you change your booking

If, after our confirmation has been issued, you wish to change to another of our holidays, or change departure date, we will do our utmost to make the changes, provided that written notification is received at our office from the person who signed the booking form, not later than the date on which the original holiday balance was due for payment. This must be accompanied by a payment of £10 to cover administration costs. Any alteration made by you later than the original balance date will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out below. You may only transfer to another tour departing within the current year. If you wish to make a transfer, it has to be to a completely new departure, you may not simply transfer the funds to another existing booking.

Other alterations such as the addition of requests or a change of boarding point that require reconfirmation to be issued must be notified and accompanied by a payment of £5 to cover administration costs.

Other alterations such as the addition of requests or a change of boarding point received less than 15 days before departure must be notified and accompanied by a payment of £5 to cover administration costs.

#### 4 If you cancel/curtail your holiday

You, or any members of your party may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office at which you made your booking. As this incurs administration costs we will retain your deposit and, in addition, apply the cancellation charges shown below:

#### NOTIFICATION RECEIVED IN WRITING:

Before balance due date\* : DEPOSIT ONLY

On, or after balance due date:

#### 100% OF TOTAL HOLIDAY COST

# \* The balance due date will be clearly stated on your invoice.

If the reason for cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim these charges.

If you are prevented from travelling you may transfer your booking to another person (substitute), however, as this incurs administration costs a nominal charge of £5 will be charged. Both you and your substitute will be equally responsible to pay any balance due and your substitute will be required to purchase the appropriate travel insurance. If you curtail your holiday, 100% cancellation charges apply.

#### 5 If you have a complaint

If you have a complaint during your holiday, please inform BOTH the supplier (e.g. Hotel) AND your driver/courier immediately who will do his/her utmost to resolve the problem. If the matter cannot be put right on the spot, you must complete a complaint report form which can be obtained from your driver/courier and follow up the matter in writing within 14 days of the completion of your holiday. Details of your complaint must be sent to The Tour Manager, Boon's Calibre Travel, The Homestead, Ulting Road, Hatfield Peverel, Chelmsford, Essex, CM3 2LY quoting your booking reference, holiday destination and departure date. It is therefore a condition of this contract that you communicate any problem to the supplier of the service in question AND to the driver/courier whilst in the resort and complete a written report form. Failure to establish your complaint, in writing, immediately in accordance with the above procedure will mean that we cannot accept responsibility since we have been deprived of the opportunity to investigate and rectify the problem. Claims made after completion of the tour for which the supplier and driver/courier have not been informed and a complaint form has not been completed will not be entertained since no prior notice of the problem has been given and thus the opportunity to investigate/rectify the problem has not been given. (see page 26, item 5).

Note: The "Client Satisfaction & Comment Forms" that we distribute at the end of your tour are feedback forms, NOT complaint report forms.

#### **6** Statutory Authorities

Our brochures/leaflets are issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

#### 7 Conditions of Carriage

When you travel on an aircraft, train or ship, the conditions of carriage of that carrier apply and are subject to National and International conditions which may limit or exclude liability. Your contract made under the terms of this Fair Trading Agreement is subject to English (Scottish) law and jurisdiction. Should any coach journeys be operated by vehicles other than owned by our preferred Coach operator the specification may be different to that detailed in our brochures/leaflets. The Public Service Vehicles (Conduct of Drivers, Conductors and Passengers) Regulations as amended 1990, apply to all coaches throughout any holiday in the UK.

#### 8 Other Terms

a) In consideration to other travellers, on a holiday you may not: (i) Bring a pet or other animal (except guide dogs in UK and Eire, by prior arrangement), (ii) Play a radio or similar item on a coach, (iii) Smoke while on a coach (iv) Take calls from mobile telephones while on a coach, unless in an emergency (v) Make calls from mobile telephones while on a coach, unless absolutely necessary and it can be done without annoyance to others.
 b) You are responsible for ensuring that you are at the correct departure point at the correct time, we

cannot be liable for any loss or expense suffered by clients because of their late arrival at any departure point.

c) All listed excursions are included in the price of all holidays unless stated otherwise, refunds cannot be made to passengers not wishing to take part in included excursions.

d) Admission fees and fares for attractions are not included in the price of the holiday unless otherwise stated in the tour description.

e) Hold luggage must consist of no more than one medium sized suitcase per person (max size: 20" x 28", max weight: 20 kilos), correctly labelled with a Boon's Calibre Travel label. The desire to take additional items, such as collapsible wheelchairs, should be notified to the Boon's Calibre Travel office in writing. Your driver will load your luggage on to the coach but it is your responsibility to ensure that it is actually loaded. We will only accept responsibility for loss or damage to luggage if it is as a direct result of improper handling by one of our staff. Please do not leave luggage or personal belongings on unattended coaches overnight, we cannot accept responsibility for loss or damage to items left in this way.

#### 9 Rights of Refusal

Boon's Calibre Travel reserves the unconditional right to refuse a booking, or terminate a clients holiday in the event of unreasonable conduct which in Boon's Calibre Travels opinion is likely to cause damage, distress, danger, or annoyance to other clients, employees, property, or to any third party. If you are prevented from travelling or continuing your holiday by such a termination, Boon's Calibre Travels responsibility for your holiday ceases. Full cancellation charges will apply and Boon's Calibre Travel will be under no obligation for any refund, compensation, or loss, which you may incur.

#### 10 Infectious or Contagious Diseases

For the health and safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition. If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious. Should you fall ill during your holiday please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary. You will not be able to return home on the coach if you are still infectious/contagious on the final day of your holiday. Should you knowingly travel while infectious/contagious you may be held responsible for any resulting illness, expense or inconvenience caused to our clients, staff and/or any third party. If you are refused travel or asked to leave, full cancellation/curtailment charges will apply and we will not be held responsible for any expense you may incur. If you are confined to your room, no refunds will be made.

#### **11 Holiday Insurance**

We strongly recommend that you take out adequate insurance to cover you for cancellation, illness, personal injury, or death during the course of your holiday and take no responsibility for any expense incurred as a result of you having insufficient, or no, insurance protection. Please refer to page 29 for additional information.

# Holiday & Short Break Fair Trading Agreement 2018

#### 12 People with special needs

We accept bookings from people with special needs, however, any disability must be highlighted by forwarding a letter with all details to the Boon's Calibre Travel office, please ensure that the letter is acknowledged. We stress that we cannot guarantee any requests that are made, but we normally find that most hotels respond favourably in such circumstances. If we are not informed in this way we cannot be held responsible for any inconvenience or costs incurred by the client and this may include our refusal to take you on holiday or to complete your holiday arrangements. Please note that 100% cancellation charges would apply in these circumstances. You should be aware that although many hotels cater for wheelchairs there still might be steps or stairs to contend with (this will also apply to places visited on excursions). We would strongly recommend that people with special needs do not travel alone unless they are totally self-sufficient. Our coach drivers will gladly give assistance when required, however, it is not possible for the coach driver, or fellow passengers, to become full-time carers for the duration of the tour. We regret that we are unable to accept bookings from customers whose special needs make them heavily dependant on others, unless they are accompanied by a dedicated travelling companion who will assist them throughout the tour. Should the decision to refuse a booking be disputed by the customer, a Doctors 'Certificate of Fitness to Travel Unaccompanied' will be required (at customers own expense)

#### 13 Accommodation and Special Requirements

Please provide written notification when booking of any special requirements (e.g. special diets). We will note these requirements on your booking confirmation and do our utmost to satisfy them, however, we cannot guarantee that they will be met and hence their provision is not a condition of this contract. Nevertheless, hotels are usually sympathetic to requests relating to medical matters. Requests for double rooms are honoured wherever possible, however, since many modern hotels have a majority of twin rooms this cannot be guaranteed. All rooms have private facilities and this is deemed to have been affected by the provision of either a bath and WC or a shower and WC, requests for one or the other can only be treated as requests. Single rooms will be sold to you at the supplement (if any) specified in the tour description. Additional single rooms over and above our original allocation, which is usually 4-8 rooms, may attract a surcharge levied by the hotel.

#### 14 Passports and Visas

For all Continental holidays you will require a full 10-year British Passport. If you have any doubts about your status as a resident British subject, or you do not hold a full British Passport, you must check with the Embassies or Consulates of the countries to be visited to confirm the passport or visa requirements needed in your particular circumstances. We cannot accept responsibility if passengers are not in possession of the correct travel documents.

#### 15 Health

Under normal circumstances, most Western European Countries do not require visitors to be vaccinated. However, we will indicate any known vaccination or other health requirements where possible for each country to be visited. If you are unsure of the health requirements of the country you are visiting, you are advised to check with your doctor before travelling.

#### **OUR PROMISE TO YOU**

#### 1 We reserve your Holiday

When you or your travel agent has provisionally confirmed that we have space on the holiday of your choice, a confirmation/invoice will be forwarded to you normally within 14 days of receipt of your signed booking form and deposit. The contract is made between us when you receive this confirmation. Provisional bookings will only be held for 14 days.

#### 2 Your Holiday Price

Holiday prices include all coach travel, hotel accommodation, and meals, as specified in the holiday description, and VAT where applicable. Morning coffee, afternoon tea, and other refreshments taken at establishments en-route are not included. Some hotels may make a small charge for porterage and tea/coffee served after dinner. Gratuities to hotel staff and driver/couriers are discretionary. Unless specifically indicated in the tour itinerary or description, entrance fees and guide fees are not included in the holiday cost. Extras at hotels (such as newspapers, telephone calls, and room service etc), midday meals and other refreshments taken during the tour, all admissions to attractions and places of interest, fares for boat trips (other than those which are a necessary part of the journey), and fares for train rides, are NOT included in the holiday cost unless otherwise stated.

The price of your holiday is subject to surcharges resulting from the following: fuel increases, government action, including additional bonding or licensing requirements, VAT, taxes, or levies by the UK (or overseas) government or government agencies. In all cases we reserve the right to pass on these amounts in full. However, for other increases such as those resulting from currency fluctuations, and increases in scheduled fares, we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only amounts in excess of this 2% will be surcharged, but where a surcharge is payable there will be an administration charge of £1 per person together with an amount to cover agents commission. If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the invoice. Surcharges will not be imposed within 30 days of departure date.

#### 3 If we change your holiday

The arrangements for holidays in our brochures/ leaflets are made many months in advance and changes are sometimes unavoidable. However, most of these changes are very minor, but where they are significant we will notify you as soon as reasonably possible before your departure date.

A "significant change" is one that involves changing your departure date; resort area or reducing the quality of your main hotel. Changing the location of a single overnight hotel does not constitute a significant change nor do minor changes between original and final itineraries. In the event of a "significant change" you may decide to: [a] continue with your holiday as amended; [b] accept an alternative holiday, which we may offer you (with price adjustment as appropriate); or [c] cancel your booking, If you cancel your booking we will refund all monies paid by you. No other claims for compensation or expenses will be considered.

#### 4 If we cancel your holiday

We reserve the right to cancel your holiday, if for example, there is insufficient demand, and if this should occur we would return to you all the monies you have paid to us or offer you a suitable alternative holiday. However, we will not normally cancel your holiday within 3 weeks of departure unless (a) you have not paid for your holiday in full or (b) your holiday is influenced by, war or threat of war, adverse weather conditions riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disasters, fire, epidemic or health risk, technical problems to transport, closure or congestion of ports, or similar events beyond our control. If we have to cancel your holiday, we are liable only for monies you have paid to us.

#### 5 What happens to complaints?

All complaints that are received are thoroughly investigated and customers kept informed at each stage of the investigation, however, sometimes these investigations can take time awaiting response from our suppliers. We can normally agree an amicable settlement of the few serious complaints that we receive if the complaint is found to be genuine. For complaints made as a result of component parts of your holiday as advertised in our brochures/leaflets not being supplied to you to a reasonable standard we will pay you a reasonable compensation provided that the complaint is genuine and the correct complaints procedure has been followed However, our overall liability is limited by the exclusions below and our liability to each claimant is limited to the total cost of the holiday per person. (Please refer to "Your contract with us" item 5 for complaints procedure and "Our Promise to You" items 6, 7, 8 and 9 which refer to liability, hotel amenities, brochure/leaflet accuracy, and running times).

#### 6 Liability

We accept no responsibility for and shall not be liable in respect of the non-provision of advertised component parts of your holiday, or any loss, damage or additional expense incurred due to circumstances which we could not predict and which were beyond our control, such as adverse weather, road or traffic conditions, or the matters referred to in paragraph 4 (b) above.

#### 7 Hotel amenities

We will not be liable for the unavailability of the following hotel amenities: amenities (e.g. hotel lifts and swimming pools etc) that require servicing, repair and cleaning and may not therefore be available at all times, services that may be affected by weather conditions and their availability is entirely at the discretion of the provider of the service, entertainment provided by hotels which is often subject to demand and its nature and/or frequency may be varied if there is a lack of demand or insufficient numbers staying at the hotel.

#### 8 Accuracy of brochures/leaflets

In all cases all descriptions of hotels, resorts, places of interest etc are published in good faith and are believed to be correct at the time of printing.

#### 9 Published Running Times

The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings.

# How to book your Holiday or Short Break

- 1 Call Suzanne on 01245 382 397 to check availability and place a provisional booking (or email boons-holidays@talktalk.net with your enquiry)
- 2 Read our Holiday Fair Trading Agreement thoroughly, and then forward your completed booking form and your deposit within two weeks of booking to the address on the rear of this brochure. Please refer to page 29 for travel insurance information. Payment can be made via the following methods: cheque, cash, bank transfer or card.
- 3 Holiday bookings will receive confirmation and date for final balance payment\* within two weeks of receipt of deposit.

\* It is not our policy to send out receipts for final balance payments prior to issuing your final travel documents, however, if you require a receipt please include a SAE with your balance payment or supply your email address.

Please make all cheques payable to: Boon's Calibre Travel

DEPOSIT for UK mainland tours: £50 per person

DEPOSIT for Continental & Channel Island tours: £60 per person

NOTES: (1) All accommodation is on a half-board (dinner, bed and breakfast) basis unless otherwise stated. All bedrooms have en-suite facilities.

(2) Price includes: All coach travel, hotel accommodation and meals (as described in the tour description see note (1) above), all listed excursions, and 'extras', fares and admissions as specified. (3) Price does not include: extras at hotels such as telephone calls, newspapers etc. admissions and fares for attractions, lunches and any other refreshments taken (unless otherwise stated). (4) We do not operate the "feeder coach and interchange" system of boarding, therefore you will remain on the coach that collected you from your local boarding point for the duration of the tour. However, cars and/or taxis may be used, where deemed necessary, in order to reduce boarding times.

# **Boarding Points for Holidays & Short Breaks** SCHEDULED BOARDING POINTS

(Other boarding points may be available on request. For special arrangements for groups, see page 31, for additional boarding points for holidays & short breaks please see page 28).

- S Colchester, Tollgate & Stanway\*
- Marks Tey, Feering & Kelvedon
- Maldon, Heybridge & Langford
- (2) Witham (Old Post Office, Town Hall, Bridge Hosp) (2) Chelmsford, New London Road
- () Hatfield Peverel
- Soreham
- Ochelmer Village (Henniker Gate & ASDA)
- Springfield (Pump Ln, Lawn Ln, New Bowers etc)
- Springfield Rd (Plough, Lionmede, Balmoral Ct)
- S Broomfield Rd, The Parade
- O Chelmsford, Melbourne & Chignal

- S Writtle
- O Chelmsford, Victoria Road (rail stn coach bays)
- S Chelmsford, Waterhouse Lane
- S Chelmsford, Wood Street
- S Chelmsford, Gloucester Avenue
- St Baddow, Baddow Rd, Vineyards & Readers Cnr
- S Galleywood & Margaretting
- Ingatestone & Mountnessing
- Stock & Billericay
- Hutton, Shenfield & Brentwood
- \*Car Parking: There is limited free car parking at Kings Coaches depot in Stanway nr Colchester (must be pre-booked).
- All of the boarding points listed above are available at the time of booking should they be required, however, due to natural demand only a selection will be utilised for any one particular tour. Therefore, if you book within 14 days of departure, only those boarding points already selected will be available to you (unless the additional boarding point can be added without re-arrangement of the planned boarding route).
- At the discretion of the management, cars and/or taxis may be used to reduce boarding times for holidays and short breaks.

# Additional Boarding Points for Holidays & Short Breaks

We can now accommodate travellers in the following areas for an additional supplement, this supplement will contribute to the cost of a taxi/car from home to one of our listed boarding points and vice versa:

Sicknacre	🕥 Danbury	③ Great Leighs	Pleshey
S Braintree	Dunmow	📎 Great Waltham	Wickham Bishops
Sroomfield	Sord End	S Little Baddow	South Woodham Ferrers
S Coggeshall	③ Great Totham	S Little Waltham	

- Please note that there is a limit to our resources for this service, and places will be allocated on a first-comefirst-served basis. We are only able to guarantee home pickups that are booked at the time of making your holiday reservation. Retrospective requests are subject to availability.
- () For areas not covered by the above list or our scheduled boarding list, please call for supplement; we will do our utmost to accommodate travellers, however, it may not be practical to cover your area.
- Please note that you may have to share your car/taxi with other passengers.
- We are also able to accommodate passengers (such as friends or relatives) who live outside Essex provided it does not add to the journey. Service stations en-route or scheduled lunch or comfort stops would be suitable places for them to board.

# Additional Booking Information

### YOUR FINANCIAL SECURITY

All money received in respect of holidays in our brochures/leaflets will be deposited in a separate bank account, which is protected in the event of the insolvency of Boon's Calibre Travel. All monies placed in this account will remain there until such time as: [a] the tour to which the monies refer has been fully performed, [b] the company has repaid the money to the passenger, or [c] the passenger has, upon cancellation, forfeited the money paid.

### REPATRIATION

We have a repatriation agreement in force with our coach supplier, which means that in the unlikely event of the financial failure of Boon's Calibre Travel during your holiday you will be returned home.

#### COMPUTERISED CUSTOMER **RECORDS/DATA PROTECTION**

When you place a booking, or make an enquiry, your name, address, telephone number, email address and other information will be entered into our own computerised customer records. This information will only be used to facilitate the booking and smooth operation of your day excursion or holiday/short break with Boon's Calibre Travel, in addition, we will use it for the distribution of our own promotional material. If you do not wish us to retain your details, please indicate when making your initial

enquiry/booking. If you require existing details to be removed from our records please do not hesitate to let us know. Please do not request contact details for fellow travellers as they will not be disclosed.

### VEHICLES

Boon's Calibre Travel holidays and day excursions will use vehicles supplied by Kings Coaches of Stanway near Colchester, except in circumstances beyond our control, in which case, vehicles of comparable standard and specification will be used.

### **ITINERARIES**

Due to the fact that this brochure has been prepared many months in advance of the departure date of our 2018 tours there may be slight differences between initial and final itineraries. Any changes will be made in the best interest of our clients and will be of a minor nature.

### **TRAVELLING ABROAD**

If travelling abroad please ensure that you have a valid 10-year passport. You will also need a European Health Insurance Card (forms available from the Post Office), this will enable you to reclaim medical expenses incurred in certain European countries. See Fair Trading Agreement for more information.

### SPECIAL NEEDS



We endeavour to provide holidays and short breaks which may be enjoyed by

all of our customers, and are happy to accommodate frames & folding wheelchairs etc on the coach. However, we request that you advise us of any special needs, and that you notify us if you intend to bring a mobility aid. We are then able to advise you on the suitability of the tour, and can also notify all parties concerned. Please refer to our Fair Trading Agreement, Your Contract with Us. Item 12 for further details & conditions.

#### INFECTIOUS OR CONTAGIOUS DISEASES

For all departures: For the health and Safety of our clients and staff, we cannot accommodate travellers who have an infectious or contagious medical condition (eg. Norovirus). If you have had such a condition within 14 days prior to travel please let us know and supply a doctor's confirmation to indicate that your condition is no longer contagious.

For holidays & short breaks: Should you fall ill during your holiday or short break, please advise your coach driver and the hotel reception immediately. Infectious or contagious diseases can be passed on very quickly; in order to protect others we reserve the right to request that you and your party leave, or be confined to your room, if we believe that your condition makes this necessary.

BOON'S CALIBRE TRAVEL

BC

£25

# Coach Holiday Travel Insurance

We strongly recommend that you are adequately insured when you travel on any of our holidays. Prior to departure, we will request that you provide us with details of your insurers, your policy number and the emergency number stated on your policy.

From the 1st January 2009, the sale of travel insurance connected to holiday or related travel was regulated by the Financial Services Authority, and as a result, from this date, we were no longer able to offer you travel insurance, or advise you on travel insurance related matters.

We will enclose a leaflet from Towergate Chapman Stevens, our preferred Insurance Brokers, with your booking confirmation, which will give you information on how to purchase Travel Insurance from them. Towergate Chapman Stevens are travel insurance specialists in the coaching industry.

Although we strongly recommend that you are adequately insured when you travel on any of our holidays, it is <u>not</u> a condition of travel for our UK mainland tours that you have insurance cover. However, for all other tours (Continental, Channel Isles etc) insurance cover is compulsory. **Please remember that Travel Insurance covers you for cancellation charges and other losses, not just medical treatment.** Please refer to our cancellation terms on page 25 of our brochure.

# **Gift Vouchers**

**Stuck for ideas for Christmas, birthdays or any other special occasion?** Our gift vouchers make a popular and much appreciated present for friends and family. Vouchers can be issued for any amount and are redeemable for both day excursions and holidays.

CALL US NOW!

# Boon's Calibre Travel Holiday & Short Break Booking Form

(Please complete both sides, detach, and return with your payment)

Please include full contact details for all passengers (attach a separate sheet if necessary)

Name	Name	
Address	Address	
Telephone	Telephone	
E-mail	E-mail	
Cheques payable to: Boon's Calibre Travel Holiday and Short Break deposit: £50 per person per holiday for UK tours £60 per person per holiday for Continental & Channel Island tours Travel insurance, please see above.	I/We* have read, and agree to Conditions of Boon's Calibre Signed: Date:	o bide by, the Trading Terms & Travel.
//We* enclose the sum of £	comprising: Deposit/Full payment <sup>*</sup>	۶ £
Cheque enclosed	Single supplement	£
Already paid via: 🛄 Card	Other supplement	£
Bank transfer	TOTAL	£

Coach	34 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)									
Seating Plans	1E (4) 1D (3)	2E (8) 2D (7)	3E (12) 3D (11)	4E (16) 4D (15)	5E (20) 5D (19)	6E (24) 6D (23)	7E (28) 7D (27)	. ,		WC WC
BCT	1B (2) 1A (1)	2B (6) 2A (5)	3B (10) 3A (9)	4B (14) 4A (13)	5B (18) 5A (17)	6B (22) 6A (21)	7B (26) 7A (25)	8B (30) 8A (29)	9B (34) 9A (33)	SERVERY SERVERY SERVERY
		Kerbside fr	ont							Kerbside rear

### \*53 SEAT EXECUTIVE COACH (all non-smoking, seatbelts must be worn)

	[	Drivers side	front									Drive	ers side rear	
1	E (4)	2E (8)	3E (12)	4E (16)	5E (20)	8E (32)	WC		9E (36)	10E (40)	11E (44)	12E (48)	13E (52)	14E (57)
1	D (3)	2D (7)	3D (11)	4D (15)	5D (19)	8D (31)	SERVERY		9D (35)	10D (39)	11D (43)	12D (47)	13D (51)	14D (56)
														14C (55)
1	B (2)	2B (6)	3B (10)	4B (14)	5B (18)	6B (22)	7B (26)	8B (30)	9B (34)	10B (38)	11B (42)	12B (46)	13B (50)	14B (54)
1	A (1)	2A (5)	3A (9)	4A (13)	5A (17)	6A (21)	7A (25)	8A (29)	9A (33)	10A (37)	11A (41)	12A (45)	13A (49)	14A (53)
	I	Kerbside fro	nt									K	erbside rear	

**SEAT ALLOCATION:** You may choose your coach seat from those available and then the allocated seat is yours for the duration of the holiday or excursion. The plans above are the most commonly used seating arrangements, however, occasionally coaches with a different layout are used, necessitating reallocation of some seats. In this case your new seat will be allocated as close to the original as possible. **\*Note:** some 53 seater coaches have an alternative layout and seats 31 & 32 are behind the WC & servery (not in front, as shown above).

# Boon's Calibre Travel Holiday & Short Break Booking Form

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		- /

(Please complete both sides, detach, and return with your payment)

Destination:		
Departure Date:		
Seat Number(s)		
Boarding Point:		
Special Request(s) (Mobility, diet etc)		
Preferred Room Type: (For single or triple rooms please confirm availability before booking)	-	Twin Triple nteed since many modern hotels have a majority of
Next of Kin (for emergency use only)	For office use only:	Payment Date:
Tel:	Amount: £	Cheque/Cash/Card/Bank

# **General Information & Group Bookings**

#### BOARDING

We offer a flexible "close to home" pick up service for all holidays and short breaks (see page 27), which, for the majority of our tours, allows visits to places of interest en-route, making travelling days enjoyable, rather than days to be endured. To ensure efficient boarding, some passengers may be transferred to the coach by car or taxi.

#### DOOR-TO-DOOR SERVICE

For an extra charge, we provide a door-to-door service for locations not on our scheduled boarding list (see page 28). If your area is not listed please call for a quotation (Holidays and short breaks only).

#### **BOARDING EN-ROUTE**

Would you like to holiday with friends or relatives from other areas? If you can arrange for your companions to meet the coach at the hotel, or en-route, at one of our comfort stops or our lunch stop, they are very welcome to join you on our tours.

#### **COACH ONLY**

Visiting friends or relatives near one of our holiday destinations? If we have space on the coach we would be pleased to offer you a transport only option. Please call for a quotation.

#### USING YOUR OWN TRANSPORT

You may wish to make your own way to the hotel (by car, train or taxi), and then join the tour on arrival. Alternatively, if you are able to drive a car, but cannot manage the coach at all, it is still possible to holiday at one of our great hotels (subject to availability). Please call for details.

#### **GROUP DISCOUNTS**

We offer group discounts for groups of 7 persons and above, so gather your friends and relations together and save some money. (See group discount table below).

#### **COACH HIRE & GROUPS**

If you run a group or society, we are able to help you in a number of ways, we can offer you group discounts on our scheduled tours and excursions, we can just provide you with a coach, or we can completely organise your tour or excursion, taking care of hotel bookings, tickets, ferries, coach hire and itinerary planning. Please refer to the table below for group discounts on our scheduled departures. If you would prefer to arrange your own group holiday or day excursion, please call us to discuss your requirements.



#### WEBSITE

Please check our website for regular updates and new destinations... www.boons-holidays.co.uk

# PAYMENT

We accept payments via cheque, cash, electronic bank transfer and debit card.

For bank transfers, the details are below:					
Account:	Boons Calibre Travel				
Bank:	Barclays				
Sort Code:	20-97-40				
Account No: 80488291					
If you wish to pay by cash, please call the					

If you wish to pay by cash, please call the office before setting out.

#### OUR LOCATION

We are 8 miles from Chelmsford, 4 miles from Witham and 4.5 miles from Maldon. Our office at "The Homestead" is located on Ulting Road in Nounsley, a hamlet of Hatfield Peverel, on the corner of Peverel Avenue.

#### BROCHURES

Our brochures are distributed by post to all recent clients on our mailing list, if you do not receive one, or require additional copies, please telephone or call at our office. Brochures are also stocked by Visitor Information Centres in Witham, Maldon, Colchester & Freeport, and First Bus Travel Shops in Chelmsford & Colchester.

#### **CUSTOMER FEEDBACK**

On the last day of your tour the coach driver will distribute our customer satisfaction questionnaires. We do read every single one, so please help us to maintain our service by completing the form. If you would like to add any further comments on your return home, we would love to hear from you, a letter or email detailing what you liked, or disliked, is very valuable to us.

#### COMPLAINTS

If you have a problem during one of our tours or day excursions, please speak to your coach driver (or hotel reception, if applicable) immediately, since the majority of issues can be easily resolved if we are made aware of them. Should the problem not be resolved to your satisfaction, please ask your coach driver for a complaint report form and complete it immediately; keep a copy for yourself and your driver will ensure that copies are passed to all parties involved. If your complant remains unresolved, please refer to our Fair Trading Agreement (pages 25 & 26) for further instructions & information.

#### **CUSTOMER CARE & SERVICE POLICY**

We have a comprehensive Customer Care & Service Policy which is accessible via our website, www.boons-holidays.co.uk. If you are not yet on-line, we are happy to forward a copy on request.

#### MOBILITY

Please advise us in writing if you are bringing a walker or wheelchair.

# Group Booking Reductions for Holidays, Short Breaks & Excursions

GROUP SIZE	HOLIDAYS & SHORT BREAKS DISCOUNT (on basic cost*)	DAY EXCURSIONS DISCOUNT (on basic cost*)
7 – 11	One 10% reduction	One 20% reduction
12 – 16	One 25% reduction	One 50% reduction
17 – 21	One 50% reduction	One free place
22 – 31	One free place	One free place plus one 50% reduction
32 - 41	One free place plus one 50% reduction	Two free places
42 & above	Two free places	Two free places plus one 50% reduction

The basic cost of the trip excludes single supplements and any extras, such as meals, fares & admissions etc, unless they were included in the advertised price. Children under 3 yrs of age, if travelling free of charge, cannot be included in the group size. To qualify for group reductions, bookings must be made through an organiser who will collect the fares and then forward them to Boon's Calibre Travel as a single payment.

- S Groups who book on our scheduled holidays and day excursions may be eligible to board the coach at their meeting place or housing complex, this is dependant on group size and location of proposed boarding point. Please call us to discuss your requirements.
- () Don't forget that we also organise bespoke holidays and day excursions for Group Organisers.

PLEASE NOTE that Group Reductions will be repaid to Group Organisers when Travel Tickets are issued and will be based on the final number of travellers.

Award winning



# Quality Holidays, Short Breaks & Day Excursions by coach for 2018



- Solution No feeder coaches
- S Friendly family business





FINAL



Bookings & Enquiries 01245 382 397 Mobile 07899 738 963



Information www.boons-holidays.co.uk Email info@boons-holidays.co.uk

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 E-mail: boons-holidays@talktalk.net Website: www.boons-holidays.co.uk